



## English Classes

English conversation groups are available in Mosman, North Sydney, Lane Cove and Willoughby. Contact Migrant Services and the Councils for information

**Adult Migrant English Program (AMEP)** 📞 [www.immi.gov.au/amep](http://www.immi.gov.au/amep) 📞 [www.nsi.edu.au/amep](http://www.nsi.edu.au/amep) **9942 0712**  
AMEP is an Australian Government funded program that helps eligible new migrants and refugees to learn or improve English language skills. Free child-care is available while you are in class. Classes are free for eligible migrants and refugees.

✉ [amep.nsi@tafensw.edu.au](mailto:amep.nsi@tafensw.edu.au)  
AMEP Office, TAFE NSW St Leonards Campus, Building P, Room P4.65, 213 Pacific Highway, St Leonards

**Skills for Employment and Education (SEE) program** **8448 9900**  
Free program up to 800 hours of classes. To join the program you need to register as a job seeker with Centrelink or a Job Active Provider (JAP). They will refer you to your local SEE program provider: MTC Work Solutions, Level 2 & 3, 54 Neridah St, Chatswood

**TAFE NSW** 📞 [www.tafe.edu.au](http://www.tafe.edu.au) 📞 [www.nsi.edu.au/communication](http://www.nsi.edu.au/communication) **131 674**  
TAFE offers many different English courses from beginner to advanced levels, including Spoken and Written English, English for Further Study, English for Academic Purposes and Skillmax. There are full-time, part-time, long and short courses.

## Emergencies

**Police, ambulance or fire** 📞 [www.triplezero.gov.au](http://www.triplezero.gov.au) **000 'triple zero'**  
**Police Assistance line** 📞 [www.police.nsw.gov.au](http://www.police.nsw.gov.au) **131 444 – 24 hours**  
**Crime Stoppers** 📞 [www.crimestoppers.com.au](http://www.crimestoppers.com.au) **1800 333 000 – 24 hours**

**Local Police Stations – 24 hours**  
**Chatswood** 63 Archer Street, Chatswood **9414 8499**  
**Mosman** 96 Bradleys Head Road, Mosman **9969 1933**  
**North Sydney** 273 Pacific Highway, North Sydney **9956 3199**

**Police Multicultural Community Liaison Officer (MCLO)** **9414 8510**  
Chatswood

**Keeping Safe**  
**Child Protection Helpline** (24hrs) **132 111**  
**Domestic Violence Crisis line** (24hrs) **1800 656 463**  
**1800 RESPECT** (office hours) Domestic Violence counselling, information and referral **1800 737 732**  
**Northern Sydney Women's Domestic Violence Court Advocacy Service** **8425 8707**  
**Elder Abuse Hotline** **1800 628 221**

## Transport

**Bus, Train & Ferry Information** 📞 [www.131500.com.au](http://www.131500.com.au) **131 500**



## Interpreter Services

**Telephone Interpreting Service** **131 450**  
This is a free 24 hour telephone interpreter service.

**Translating Service** 📞 [www.multicultural.nsw.gov.au](http://www.multicultural.nsw.gov.au)  
Fees apply

## Migrant Services

Assistance and information for migrants and refugees who live in the North Sydney, Mosman, Lane Cove and Willoughby Council areas.

**Sydney Multicultural Services** 📞 [www.sydneymcs.org.au](http://www.sydneymcs.org.au) **9955 3952**  
96 Bank Street, North Sydney  
✉ [settlement1@sydneymcs.org.au](mailto:settlement1@sydneymcs.org.au)

**MOSAIC Multicultural Centre** 📞 [www.willoughby.nsw.gov.au](http://www.willoughby.nsw.gov.au) **9777 7952**  
12 Brown St, Chatswood

**Centrelink – Multilingual Phone Service** 📞 [www.humanservices.gov.au](http://www.humanservices.gov.au) **131 202**  
56-64 Archer Street, Chatswood

## Councils

Councils and libraries are good places to find information on the local area, including services and programs, transport and social, cultural, English conversation classes, recreational and sporting facilities.

**Lane Cove** 📞 [www.lanecove.nsw.gov.au](http://www.lanecove.nsw.gov.au) **9911 3555**  
48 Longueville Rd, Lane Cove

**Mosman** 📞 [www.mosman.nsw.gov.au](http://www.mosman.nsw.gov.au) **9978 4000**  
Mosman Square, Spit Junction

**North Sydney** 📞 [www.northsydney.nsw.gov.au](http://www.northsydney.nsw.gov.au) **9936 8100**  
200 Miller St, North Sydney

**Willoughby** 📞 [www.willoughby.nsw.gov.au](http://www.willoughby.nsw.gov.au) **9777 1000**  
31 Victor Street, Chatswood

## Libraries

**Lane Cove Library** Library Walk, Lane Cove **9911 3634**

**Mosman Library** 605 Military Road, Mosman **9978 4091 or 9978 4090**

**Stanton Library** 234 Miller St, North Sydney **9936 8400**

**Willoughby City Library** Lower Ground, The Concourse, 409 Victoria Av, Chatswood **9777 7900**



## Accommodation / Housing Support

**Link Housing** Level 12, 815 Pacific Highway, Chatswood

**Northern Sydney Tenants Service** [www.tenants.org.au](http://www.tenants.org.au)

**Private Rental** [www.domain.com.au](http://www.domain.com.au) [www.realestate.com.au](http://www.realestate.com.au)

**Link2Home** Referrals to homelessness services across NSW (24 hours).



9412 5111

8198 8650

1800 152 152

## Children's Services & Education

Visit your Council for information on local children's services, such as childcare centres. General parenting education information (available in over 60 languages). [www.resourcingparents.com](http://www.resourcingparents.com)

### Childcare

Find child care centres in your local area [www.mychild.gov.au](http://www.mychild.gov.au)

### Primary & Secondary Schools

For information on local schools, visa entitlements, help with English, costs, how to enrol and translated documents please contact Schools and Community Senior Information Officer. <http://www.dec.nsw.gov.au/contact-us> [DECinfo@det.nsw.edu.au](mailto:DECinfo@det.nsw.edu.au)

**Parents Guide to Schools** (available in over 60 languages) [www.dec.nsw.gov.au/parent](http://www.dec.nsw.gov.au/parent)

### TAFE NSW

Australia's leading provider of work-related education and training. [www.nsi.edu.au](http://www.nsi.edu.au)



9561 8999

131 674

## Legal Help

Contact Migrant Services for information on free legal advice in your local area

**LawAccess NSW** [www.lawaccess.nsw.gov.au](http://www.lawaccess.nsw.gov.au)  
For help over the phone

**Legal Aid NSW** [www.legalaid.nsw.gov.au](http://www.legalaid.nsw.gov.au)



1300 888 529

9219 5000

## Community Groups

**Australian Chinese Community Association** [www.acca.org.au](http://www.acca.org.au)

**Armenian Community Welfare Centre** 10 Macquarie St, Chatswood

**Australian Iranian Community Organisation** [www.aic.org.au](http://www.aic.org.au)

**Australian Korean Welfare Association** [www.koreanwelfare.org.au](http://www.koreanwelfare.org.au)

**Co As It (Italian)** [www.coasit.org.au](http://www.coasit.org.au)

**Indian Associations in NSW** [www.hcindia-au.org/indian-association-in-nsw.htm](http://www.hcindia-au.org/indian-association-in-nsw.htm)

**Greek Welfare Centre** [www.greekwelfarecentre.net.au](http://www.greekwelfarecentre.net.au)

**Japan Club of Sydney** [www.japanclubofsydney.org](http://www.japanclubofsydney.org)

**Jewish Care** [www.jewishcare.com.au](http://www.jewishcare.com.au)

**NSW Spanish and Latin Association** [www.nswslasa.com.au](http://www.nswslasa.com.au)

**Russian Ethnic Communities Council** [www.russiansinaustralia.org.au](http://www.russiansinaustralia.org.au)



9281 1377

9419 6394

8626 7095

9787 3330

9564 0744

9516 2188

1300 133 660

9610 0288

## Community/Neighbourhood Centres

**Crows Nest Centre** 2 Ernest Place, Crows Nest [www.crowsnestcentre.org.au](http://www.crowsnestcentre.org.au)  
[cncadmin@crowsnestcentre.org.au](mailto:cncadmin@crowsnestcentre.org.au)

**Dougherty Community Centre** 7 Victor Street, Chatswood [www.willoughby.nsw.gov.au](http://www.willoughby.nsw.gov.au)

**Kirribilli Neighbourhood Centre** 16 Fitzroy St, Kirribilli [www.kirribilli.org.au](http://www.kirribilli.org.au)

**Meeting House** 23a Stokes St, Lane Cove North [www.meetinghouse.org.au](http://www.meetinghouse.org.au)

**MOSAIC Multicultural Centre** 12 Brown St, Chatswood [www.willoughby.nsw.gov.au](http://www.willoughby.nsw.gov.au)

**North Sydney Community Centre** 220 Miller St, North Sydney  
[www.northsydneycentre.com.au](http://www.northsydneycentre.com.au)



9439 5122

9777 7800

9922 4428

9427 1841

9777 7952

9922 2299

## Employment/Job Seeking

**JobSearch** [www.jobsearch.gov.au](http://www.jobsearch.gov.au) is the largest free online website where you can look for jobs.

**Job Active** [www.humanservices.gov.au](http://www.humanservices.gov.au) [www.jobsearch.gov.au/serviceproviders](http://www.jobsearch.gov.au/serviceproviders)  
Job Active provides funds to a range of job agencies to assist you with finding work.

To find out if you are eligible for employment support services contact Centrelink's Multilingual Line or visit 56-64 Archer St, Chatswood.

**Skillmax** [nsi.skillmax@tafensw.edu.au](mailto:nsi.skillmax@tafensw.edu.au)

Free course to skilled migrants seeking employment in their chosen profession. Topics covered include: Australian workplace culture, resume writing and interviewing skills. For eligibility please contact [nsi.skillmax@tafensw.edu.au](mailto:nsi.skillmax@tafensw.edu.au)

**Volunteering** [www.volunteering.com.au](http://www.volunteering.com.au)

You can practice your English and get work experience in your chosen career through volunteering. For volunteering opportunities contact local Councils and:

**Mosman Volunteering Services**

**Lower North Shore Community Volunteer Service** [lnsvolunteer@willoughby.nsw.gov.au](mailto:lnsvolunteer@willoughby.nsw.gov.au)



131 202

9942 0558

9978 4089

9777 7815

## Health Services

To find a health service or doctor [www.healthdirect.gov.au](http://www.healthdirect.gov.au)

### Hospitals

**Royal North Shore Hospital** Reserve Road, St Leonards  
A public hospital offering 24-hour emergency services.

### Medicare

For information on Medicare services [www.humanservices.gov.au](http://www.humanservices.gov.au)  
[medicare@humanservices.gov.au](mailto:medicare@humanservices.gov.au)

Offices available at

**Chatswood** Chatswood Service Centre, 56-64 Archer Street

### Multicultural Health Service

Provides information on health services to migrants and refugees and a counselling, information and advocacy service for people aged 65 years and over, carers and people with a disability from migrant and refugee backgrounds.



1800 022 222

9926 7111

132 011

8968 3406