## FAQ for Residential Parking Scheme (RPS) – Updated April 2022

## 1. What are RPS permits? Who can get one? How long do they last for?

Resident Parking Schemes (RPS) provides increased opportunity for residents to park their vehicles on the street adjacent to their properties by introducing period parking restrictions in residential streets and exempting eligible residents from time restrictions. Resident Parking Schemes are designed to discourage non-residents looking for long term parking in residential streets. The permits run from 1 November each year until 31 October the following year. There are no pro-rata fees available.

## 2. What are RPS areas? Do I live in one? Can I use my RPS Area 3 permit in RPS Area 8?

RPS permits are only for Mosman residents living in identified RPS areas.

There are a number of different RPS areas within Mosman, and each permit is valid only for the specific area. An RPS Area 1 permit is valid only for parking in RPS Area 1 and not for parking in RPS Area 2.

A map of the Mosman RPS parking areas can be found at <a href="https://mosman.nsw.gov.au/residents/transport/parking-permits/">https://mosman.nsw.gov.au/residents/transport/parking-permits/</a>.

## 3. How do I get a RPS parking permit?

Through the online parking permit system at <u>vpermit.com.au/mosman</u>. A video showing how to register for a vPermit account and get a digital permit is available on Mosman Council's website at <u>mosman.nsw.gov.au/parkingpermits</u>

#### 4. What's the difference between Foreshore parking permits and RPS permits?

Foreshore parking permits are available to all Mosman residents (and non-residents, at a significantly higher cost) and allow holders to park at Balmoral, Clifton Gardens, The Spit, Bradleys Head Road and Rosherville Reserve (shown in the map at <a href="https://mosman.nsw.gov.au/residents/transport/parking-permits/">https://mosman.nsw.gov.au/residents/transport/parking-permits/</a>.

Foreshore permit holders don't need to buy a ticket to park in these foreshore areas (though they do need to print out a 3 hour free ticket to display at Balmoral Esplanade and Bradleys Head Road), but the time limits for parking in the area still apply.

RPS permits are for specific streets within Mosman, and only residents of those streets are eligible to apply for an RPS permit.

#### 5. Are there visitor permits? How long do they last for?

Residents living in RPS areas are eligible to apply for up to 40 visitor permits per year, with the first 10 being granted free. Each visitor permit lasts for 24 hours, with the starting time being set by the resident through Council's online permit system. A resident does not need to hold an annual RPS permit to obtain visitor permits but, does need to be living in an RPS area.

## 6. How much do RPS permits cost?

Fees for RPS permits can be found in Mosman Council's Schedules of Fees and Charges, available at <a href="https://mosman.nsw.gov.au/council/policies-forms/forms">https://mosman.nsw.gov.au/council/policies-forms/forms</a>

## 7. If I apply half-way through the RPS term, is it cheaper?

There are no pro-rata fees for parking permits.

#### 8. When can I apply for RPS permits?

Permits can be purchased throughout the year. The permits for the next RPS year (starting 1 November) are usually available to purchase in mid-October.

#### 9. Will I get a sticker? If not, how will rangers know I've got a valid permit?

There are no RPS stickers. Permits are digital, meaning that the right to park in the relevant RPS area is registered in a software system. Rangers type the registration number of the vehicle into a mobile device, which informs them if the vehicle is permitted to park in that area.

## 10. How do I know if my parking permit is current, will you notify me when it expires?

You can check the status of your permit any time by going to <a href="www.vpermit.com.au/mosman">www.vpermit.com.au/mosman</a> and logging into your vPermit account to view the status of your permit. You will be notified by email advising you to renew your parking permit.

## 11. What happens if I do not have a valid permit?

If you park in an area for a length of time that requires you to have a valid permit and you do not have one, you will be issued an infringement notice.

#### 12. What do I do if I wish to contest an infringement notice?

If you have received an infringement notice that you believe was issued incorrectly, please contact Revenue NSW, where you can request a review. See details on back of infringement notice.

#### 13. Do I have to use the online system?

Yes. If for some reason you are unable to use the online system from your home or mobile device, you can make an appointment to visit Council's office.

## 14. Can I transfer my permit to a different vehicle? How do I do this?

Yes. Parking permits can be transferred to a different vehicle up to four times per year at no charge. This is done online through your vpermit.com.au account, by clicking the "Manage Vehicles" button under the "My Permits" tab.

#### 15. Does my driver's licence need to be up-to-date to apply?

Yes. RPS permits will only be awarded when an applicant's driver's licence is up-to-date with their Mosman address.

# 16. How is eligibility for RPS permits determined? Can I check how many permits I am eligible for?

- Areas 1-13 are eligible for up to 2 parking permits.
- Areas 14-15 are eligible for up to 3 parking permits, however this is subject to assessment by Traffic Management.

If you are unsure how many permits your property is eligible for, you can check by contacting Council.

#### 17. What if the system isn't working for me?

If you are experiencing problems with the system, please contact Council on 9978 4000 between 8.30am – 5.00pm or email <a href="mailto:parking@mosman.nsw.gov.au">parking@mosman.nsw.gov.au</a>