An aerial photograph of a harbor, likely Mosman, Australia. The water is filled with numerous sailboats of various sizes, their masts creating a dense pattern of vertical lines. In the foreground, a curved pier or breakwater extends into the water. On the right side, a large building, possibly a marina or residential complex, is visible on the shore. The entire image is overlaid with a semi-transparent blue filter.

**NEW
RESIDENTS
GUIDE TO
MOSMAN**

MOSI

**From the red-tiled roofs of comfort,
And the gardens and lawns of taste;
Safe from the city's clamour,
And safe from the city's haste;
From a vision of range and ocean,
And a hint of the sea-cliffs grey,
Look down from the heights of Mosman
To the depths of Mosman's Bay.**

Mosman's Bay, Henry Lawson

MOSMAN

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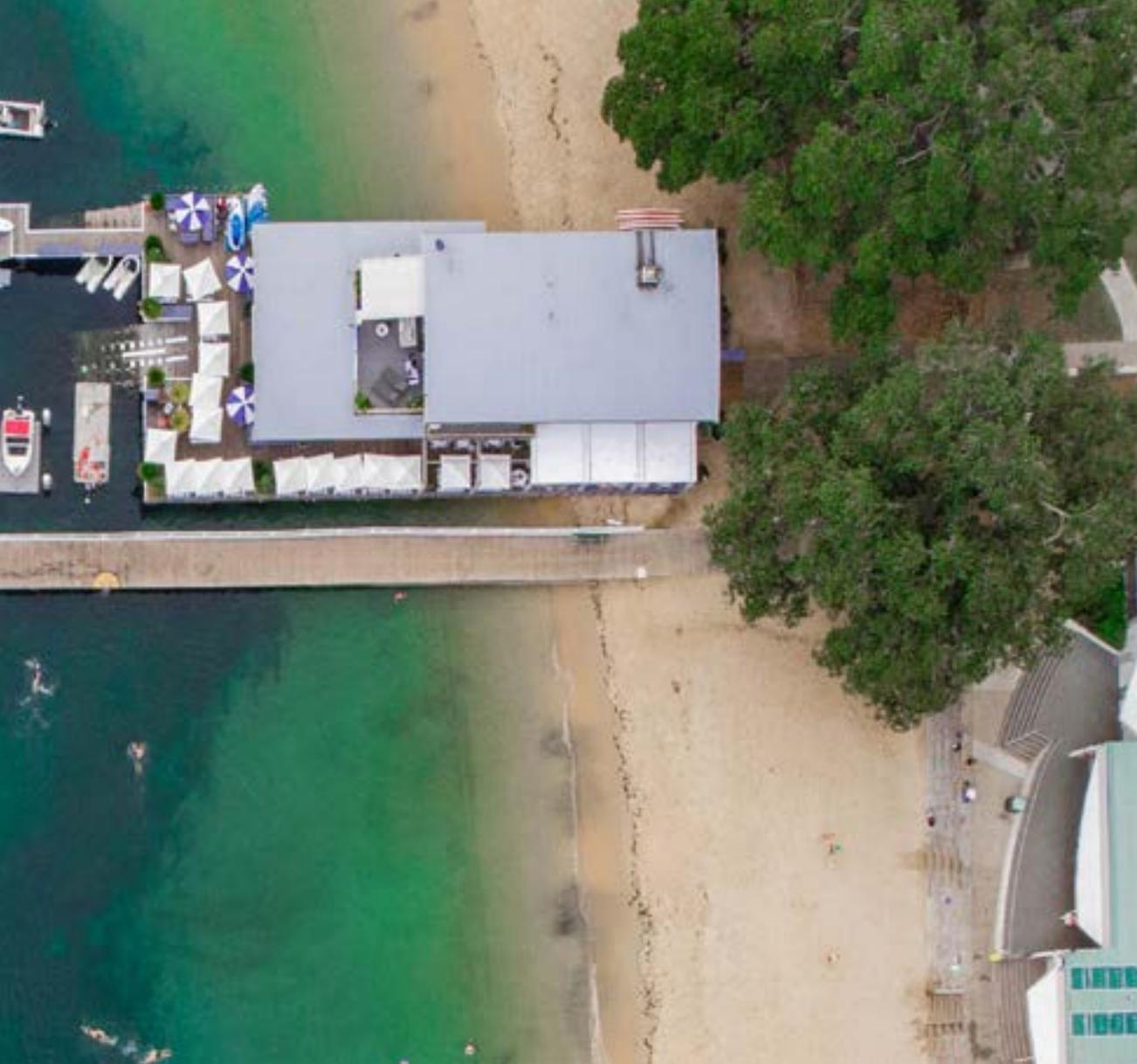
**WELCOME
TO
MOSMAN**



WELCOME

Welcome to Mosman.

This is a go-to guide for the suburb, full of useful information for residents. From walking trails to waste collection and everything in between, covering everyday basics through to the abundant fun and recreational activities Mosman offers, you will find it here in easy to navigate sections.



Stay Informed

Stay informed about what's happening in the area through Mosman Council's website and by downloading Council's free mobile app for residents, MyMosman. These will give you a wealth of comprehensive and up-to-the-minute information on local events, activities, services and programs.

For the latest news and updates you can also follow Council on Facebook, Twitter, Instagram and YouTube, and have special interest e-newsletters delivered straight to your inbox by subscribing at mosman.nsw.gov.au/subscribe

Details on upcoming community events, activities and services can also be found in Council's regular MosmanNOW section in the local newspaper, the *Mosman Daily*, and on community noticeboards located outside the Civic Centre, Mosman Art Gallery and Barry O'Keefe Library.

Connect Online



Website - mosman.nsw.gov.au

Facebook - facebook.com/mosmancouncil

Twitter - twitter.com/mosmancouncil

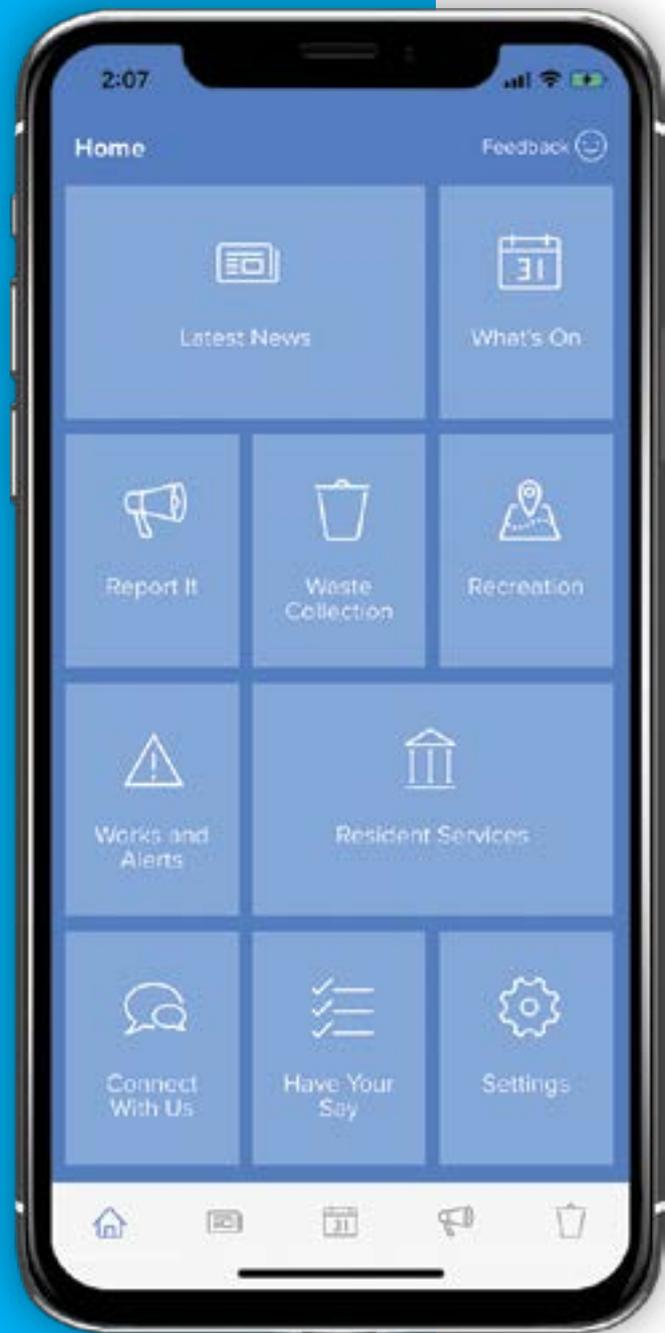
Instagram - [@mosmancouncil](https://instagram.com/@mosmancouncil)

YouTube - youtube.com/mosmancouncil

MyMosman App - free from Google Play and the App Store

APPS & WEBSITES

Mosman Council has a suite of mobile apps to make life easier and give residents access to useful information on the go. They are simple to use, available for both Android and iOS, and free to download from Google Play and the App Store.



MY MOSMAN



MyMosman

MyMosman provides residents with convenient and quick direct links to a range of information and services. Handy features include:

- Personalised waste and recycling calendars, with collection reminders
- Notifications of local works and alerts
- Interactive maps and information for reserves, beaches and dog walking areas
- A function for reporting local issues
- The latest news and events
- Direct links to pay rates and renew parking permits
- Search for Development Applications
- Direct link to provide feedback for community consultations



Park Mosman

Park Mosman enables drivers to see in real time where there is available parking along the main high street of Military Road and in a number of off-street carparks.

Users can view available spaces and see the probability that they will be able to park in their desired location, or check alternative areas. The app also provides parking bay details including maximum stay, time restrictions and type such as accessible parking.

Park Mosman makes it easier and faster for drivers to find parking, reduces traffic congestion and helps drivers to avoid overstaying in a parking space.



Trees Mosman

Created by Council's tree experts, Trees Mosman offers a simplified way to submit a tree permit application, request a street tree planting, report suspicious tree work and check tree protection zones when planning construction or development works.

With high quality images and detailed descriptions of exempt species, frequently asked questions, and links for tree-related information and issues, it provides an easy and efficient source of information for tree management.

You can also find all you want to know about local events, programs, services and community facilities through Council's main websites.

Mosman Council

mosman.nsw.gov.au

Clearly organised and detailed information about resident services, community services and facilities, recreational activities, planning and development, local environment management, the Council, council operations and policies, and local history and demographics.

Events Mosman

events.mosman.nsw.gov.au

There is always plenty happening in Mosman for residents; outdoor events, exhibitions, workshops and activities. The best source of what's on in the area is the Events Mosman website. This features a day-by-day calendar of what's on at various locations for all ages with details, locations and booking links. You can search by date and genre, share events with friends, and add your own community event to the listings.



Free Public WiFi

Council provides free public WiFi around the Mosman Square and Civic Centre precinct including Myahgah Mews, Mosman Village Green, and outside Barry O'Keefe Library and Mosman Art Gallery. To connect, find and join the 'Mosman_Free_Wifi' network using a WiFi enabled phone, tablet or notebook computer.

2



YOUR LOCAL AREA



MIC



MOSMAN

Mosman is one of Australia's most beautiful and liveable suburbs.

Surrounded by scenic foreshore and national parks north-east of Sydney Harbour, it's just 8km from the centre of Sydney and includes the localities of Balmoral, Mosman Bay, Beauty Point, Clifton Gardens and Georges Heights.

Characterised by spectacular water views, a mix of heritage and contemporary architecture, and a close-knit village atmosphere, Mosman connects residents with a friendly community and the outdoors as the bustle of Australia's largest city gives way to beachside reserves, walking trails and leafy streets.

Calm-water beaches at Balmoral, Chinamans and Clifton Gardens, and views out past Middle Head, hint at a maritime heritage that dates back to 1789, most visible today at Georges Heights' old military fortifications, and the active Royal Australian Naval base, HMAS Penguin.

Marinas, sailing and rowing clubs dot the area's foreshore, and various community and sporting clubs offer plenty of opportunities to stay active and connect with fellow residents.

The Military Road shopping high street includes high-end boutiques and popular brand retailers, and delightful smaller precincts include Spofforth Street, Lower Avenue Road, The Spit, Balmoral Beach and Headland Park. Dozens of cafes and restaurants can be found throughout the area, with something for every taste.

Mosman is also home to the famous Taronga Zoo and offers a rich and impressive annual program of cultural and community events, from exhibitions and festivals, to outdoor cinema, music concerts, and monthly craft markets.

Residents are warmly invited to enjoy all that Mosman has to offer.

A vertical aerial photograph of the Mosman coastline, showing the dark blue water of the harbour, the green and brown landmasses, and the white buildings of the suburb. The image is partially obscured by the large 'MOSMAN' text at the bottom.

MOSMAN

FACILITIES

Mosman offers residents a range of community facilities centrally located around the Civic Centre precinct at Mosman Square.



Barry O'Keefe Library

Mosman's library provides lending and information services, access to an extensive range of resources including a unique collection of local history material, and runs a busy program of activities and events. This includes story time sessions for babies and preschoolers, school holiday workshops for children and teens, a visiting authors program, and information sessions and workshops for adults on a variety of topics.

Membership cards entitle holders to borrow from libraries in the Shorelink Library Network which includes Mosman, Lane Cove and North Sydney (Stanton Library).

Members can borrow up to 12 items, all for a period of three weeks, apart from DVDs which are for two weeks, and a selection of the latest bestsellers and popular new books can be borrowed for seven days without reservation through the Fast Reads service. Overdue fees apply for late returns.

Subscribe to Mosman Library Services' monthly e-newsletter for the latest news and upcoming events for adults, teens and children.

Opening hours

Monday, Wednesday, Friday:
9.30am–5.30pm

Tuesday and Thursday: 9.30am–9.00pm
Saturday and Sunday: 10.00am–4.00pm

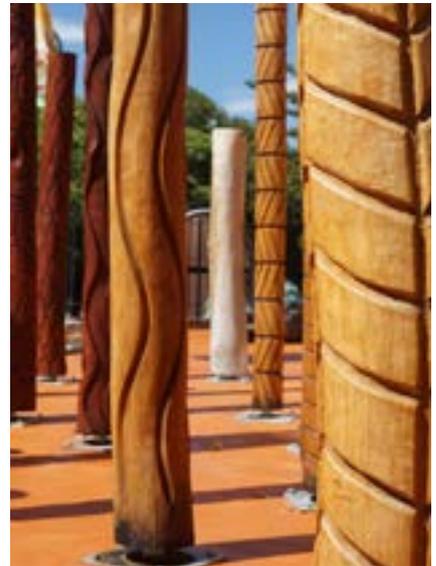
605 Military Rd, Mosman

Tel: (02) 9978 4091

Email: library@mosman.nsw.gov.au

Facebook: [facebook.com/mosmanlibrary](https://www.facebook.com/mosmanlibrary)

[mosman.nsw.gov.au/library](https://www.mosman.nsw.gov.au/library)



Mosman Art Gallery

Mosman Art Gallery has been the area's celebrated artistic hub for more than 20 years. It hosts a busy schedule of high profile exhibitions, as well as guided tours, education programs, renowned art prizes and special events.

The Gallery reflects Mosman's impressive artistic heritage. The beauty of Mosman's beaches, headlands, bays and bush have inspired generations and some of the work created in the late 19th century 'Artists Camps' at Curlew Camp and Sirius Cove - especially those of Arthur Streeton - are now regarded as iconic Australian images.

Streeton is among the many renowned artists represented in the Gallery's collection, which also includes significant works by Conrad Martens, Will Ashton, Henry Fullwood, Elioth Gruner, George Halstead, James Ranalph Jackson, Matthew Charles Meere, Adelaide Elizabeth Perry, Sydney Long, Ethel Carrick Fox, Margaret Preston and John Olsen.

Subscribe to Mosman Art Gallery's e-newsletter for the latest news and upcoming exhibitions.

Opening hours

10.00am–5.00pm, 7 days and
until 8.00pm on Wednesday
Closed on public holidays
Free admission

1 Art Gallery Way, Mosman

Tel: (02) 9978 4178

Email: galleries@mosman.nsw.gov.au

Facebook: [facebook.com/mosmanartgallery](https://www.facebook.com/mosmanartgallery)

[mosmanartgallery.org.au](https://www.mosmanartgallery.org.au)



Mosman Youth Centre

For young people of high school age who live or study in Mosman, this is a great space to relax, socialise and interact in a comfortable, judgement-free environment.

The Centre offers free, fun and engaging activities including table tennis, a pool table, ping pong, foosball, trivia competitions, a fully equipped music room, free WiFi, game consoles, a kitchen and hang out spaces with comfortable lounges and bean bags.

Youth workers are on site and can assist with questions on employment or education issues, including resumes and referrals to other community services and facilities.

Opening hours

Monday to Friday: 3.00pm–6.00pm

30 The Crescent, Mosman (next to carpark)

Tel: (02)9978 4013

Email: youth@mosman.nsw.gov.au

Facebook: [facebook.com/mosmanyouth](https://www.facebook.com/mosmanyouth)

mosmanyouth.com.au

See page 50 for more information.



Mosman Square Seniors Centre

Mosman Square Seniors Centre is a great place for residents over 55 to socialise and connect. The Centre runs a wide variety of groups and activities to suit diverse interests including Tai Chi, art classes, chess, Scrabble, Zumba, dancing, table tennis, book and topical discussion groups, computer classes, Mahjong, gardening, bushwalking, knitting and more.

Opening hours

Monday to Friday: 9.00am–5.00pm

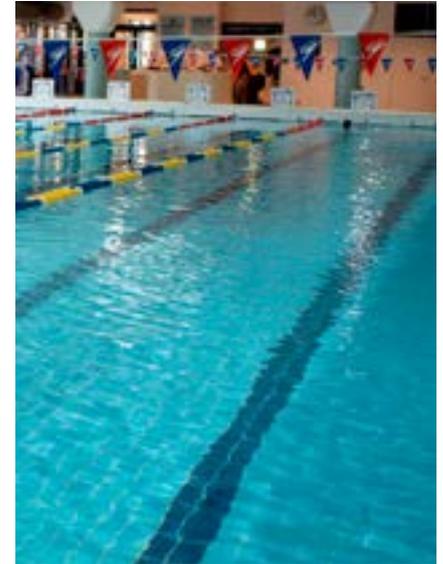
Civic Centre, Mosman Square

Tel: (02)9978 4128 or (02)9978 4119

Email: community.care@mosman.nsw.gov.au

mosman.nsw.gov.au/seniorscentre

See page 52 for more information.



Mosman Swim Centre

Mosman Swim Centre features a six-lane 25m indoor heated pool with change rooms and showers, and offers learn to swim programs, training squads, fitness sessions, lap swimming and water play.

90 Vista Street, Mosman

Tel: (02)9969 3888

mosmanswimcentre.com.au

FACILITIES





Venues for Hire

A number of Mosman Council's community venues and some of Mosman's most beautiful outdoor locations are available for hire.

Mosman Drill Hall

Mosman's historic community hall located at Cross Street is available for private functions and other community activities. Restored and heritage-listed, the hall features a 25m x 15m timber floor and a separate air-conditioned meeting room. The adjacent all-weather netball courts are also available for hire.

Marie Bashir Mosman Sports Centre

The Marie Bashir Mosman Sports Centre, also located at Cross Street, includes a full size multi-function playing court suitable for indoor sports such as netball, basketball, indoor hockey and futsal. It features full disability access and includes amenities, seating and a mezzanine viewing area.

Mosman Art Gallery & Community Centre

The centre offers a range of well-appointed spaces over three levels for community use, including the unique Grand Hall, formerly a Methodist Church built in 1915. It is a perfect venue for a variety of functions including wedding receptions, parties, product launches and meetings.

Mosman Youth Centre

The centre has a medium-sized kitchen and seating for approximately 20 people, and is available for hire by community groups.

Mosman Square Seniors Centre

The Seniors Centre is also available for hire when not being used for other programming. For enquiries about this venue call 9978 4128.

Outdoor Venues

Mosman's beautiful reserves, beaches and parks can be used on a casual basis at any time. Bookings are essential for organised events of more than 50 people, and all corporate functions and legal ceremonies (such as weddings or christenings). Council-managed locations such as The Rotunda and Rocky Point Island at Balmoral Beach can also be booked for weddings up to 12 months in advance.

For more information visit mosman.nsw.gov.au/venues



RECREATION

Mosman has many beautiful bays and beaches punctuated by rugged headlands and sandstone cliffs. From swimming, sailing and scuba diving to sun bathing and picnicking, they attract thousands of residents and visitors each week in search of recreation and leisure.

Beaches

Sydney's best selection of family-friendly and calm-water harbour beaches is headlined by beautiful Balmoral. Beach areas maintained by Mosman Council are:

- Balmoral Beach
- Edwards Beach
- Chinamans Beach
- Little Sirius Cove
- Clifton Gardens
- Spit East

There are also two 'clothing optional' bathing areas on the shores of Middle Head, where nudity is permitted. These are administered by the State Government:

- Obelisk Beach
- Cobblers Beach

Parks & Reserves

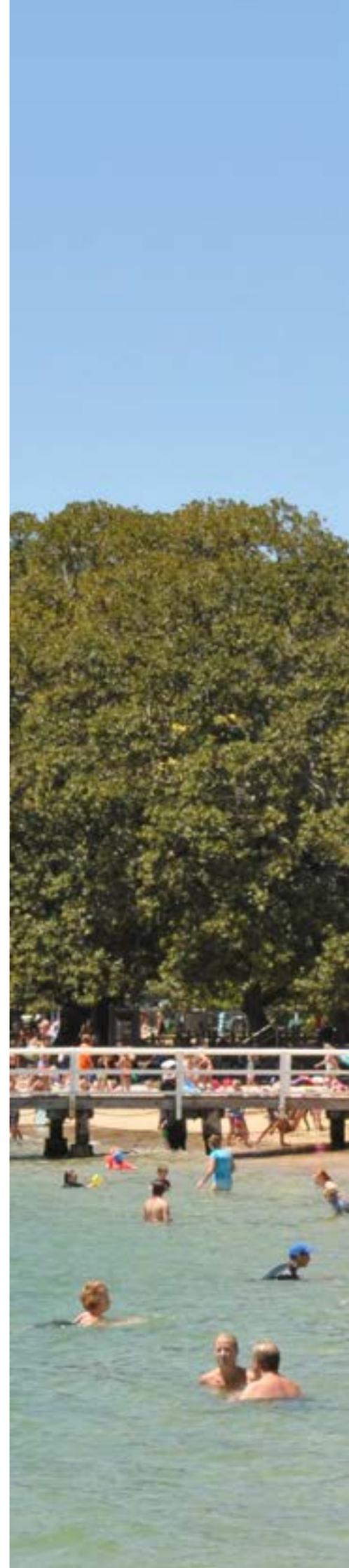
Mosman is blessed with many parks, reserves, foreshore areas and open spaces. Many offer a range of facilities such as weather shelters, BBQs and play equipment. A number of parks include areas where dogs can be exercised on or off leash at certain times.

Bushland

It's easy to escape the bustle of city life in Mosman, which features remarkable biodiversity for a suburb that is so close to the city. Council's Bushland Management Review identified 430 species of flora and 221 species of fauna in the area.

Fortunately much of the native bushland in Mosman is part of Sydney Harbour National Park and so protected from development. These areas include Middle Head, Georges Heights and Bradleys Head. A diverse range of other bushland sites are also managed and protected by Council and the Sydney Harbour Federation Trust.

There are plenty of opportunities for interested residents to be involved in the local area's bushland care. For more information see 'Volunteering' on page 56.





RECREATION



Sports Grounds

Sport is part of the fabric of Mosman. The suburb is home to a number of quality and well maintained sports grounds, many of which are available for casual and seasonal use. Please be aware demand can be high. Bookings for organised activities are essential and should be made through Council well in advance.

Sports fields include:

- Allan Border Oval
- Balmoral Oval
- Georges Heights Oval
- Middle Head Oval
- Rawson Oval

Playgrounds

Families and children love Mosman's wide selection of 14 public playgrounds. They range from simple swings and climbing structures to the latest in play design and equipment.

For those wishing to keep their youngsters contained and within reach, there are fenced playgrounds at Balmoral, Clifton Gardens Reserve, Curraghbeena Park, Memorial Park, Reginald Street Park, Reid Park, Sirius Cove Reserve and Spit West Reserve.

There are plenty of outdoor recreational areas for grown-up residents too, some featuring public art, educational features and exercise equipment.





RECREATION

Walking

Those who enjoy walks are spoilt for choice with beautiful foreshore trails and bushwalking tracks.

The MyMosman app details a range of local walks that can be done individually or linked to complete a loop of the suburb. It also highlights interesting facts about local wildlife, heritage, Aboriginal sites, bushland and coastal features. Popular walks include:

- Bradleys Head to Chowder Bay, a gentle 4km bushtrack from Taronga Zoo to the beach and cafes at Chowder Bay, with spectacular Sydney Harbour views.
- Taronga Zoo Wharf to Mosman Bay, a coastal route which takes in expansive harbour views and culturally significant areas. It follows a bush track to Little Sirius Cove, passing the route taken by early artists such as Arthur Streeton who established the Curlew Artists' Camp in the late nineteenth century.
- Routes through historic areas such as the Middle Head walk which takes in military fortifications and expansive water views.

Cycling

Cyclists in Mosman can enjoy spectacular views and journey through expansive foreshore parkland and bushland reserves, with many excellent cafes en route.

There are several local cycling paths plus a regional route linking Mosman to North Sydney and Manly.

Most routes in the area are graded medium in difficulty with some steep hills, and they avoid the high traffic along Military and Spit Roads.

For more information visit mosman.nsw.gov.au/recreation

Sailing & Boating

With sheltered bays adjacent to one of the world's most scenic city harbours, Mosman's waters are popular for sailing and boating. There is a range of facilities, amenities and infrastructure available for recreational sailors including marinas, clubs, boat ramps, public moorings and ferry wharves.

Marinas

There are several marinas in the area and a nautical hub at The Spit, which is home to Middle Harbour Yacht Club, Middle Harbour Skiff Club and a number of popular waterfront restaurants. Local marinas include:

- d'Albora Marinas – The Spit
- Ferguson's Boatshed Marina – The Spit
- Smith's Spit Boatshed – The Spit
- Middle Harbour Yacht Club – The Spit
- Mosman Marina – Mosman Bay
- Balmoral Boatshed – Balmoral Beach

Boat Ramps

Public boat ramps are located at:

- The Spit Road Boat Ramp – The Spit
- Mosman Bay Boat Ramp – Mosman Bay

Wharves

Mosman has three commuter wharves serviced by Sydney Ferries:

- Mosman Bay (Avenue Road)
- South Mosman (Musgrave Street)
- Taronga Zoo (Athol Wharf Road)

For more information visit rms.nsw.gov.au/maritime/using-waterways

Moorings

Moorings are available at various locations throughout Mosman however demand is usually high. To apply, lodge an application for a mooring licence at any RMS registry or NSW Service Centre. Approved vessels are eligible for private, commercial/club or emergency mooring and penalties apply for non-compliance.

For more information visit rms.nsw.gov.au/maritime/moorings

Boat trailer parking

Residents can park their boat trailers on selected local streets under tightly-enforced restrictions. Unattended boat trailers cannot remain parked in the same place for longer than 28 consecutive days. If that occurs Council may impound the trailer after giving 15 days notice.

For more information visit olg.nsw.gov.au/boattrailers





RECREATION





EVENTS

Mosman has a vibrant year-round schedule of community events. There's something for everyone including monthly markets, art exhibitions, outdoor concerts and annual favourites such as Mosman's much-loved Pet's Day Out. These are just a few of the annual highlights.

Stay up to date with what's on via events.mosman.nsw.gov.au

Festival of Mosman

Spring in Mosman is festival time. The biggest is the biennial 'Festival of Mosman', held in odd-numbered years. This celebrates the best of Mosman and the area's harbourside lifestyle through a busy and diverse program of events for all ages, including open air concerts, art exhibitions, outdoor movie nights, environmentally themed activities, outdoor dining, and much more.

In alternate years to the Festival of Mosman, Council hosts 'Out and About' a series of free community events that includes outdoor concerts and movie screenings.

Pet's Day Out

Each year Mosman gives residents a fun opportunity to celebrate with their pets and other animal lovers at Pet's Day Out. The day features popular games and competitions such as animal fancy dress, pet-owner look-alike, most unusual pet and a 'There's No Such Thing as The Dog Poo Fairy' race, as well as interactive activities like obedience master classes and dog yoga.

Art Prizes & Exhibitions

Mosman Art Gallery hosts impressive exhibitions and a number of prestigious annual awards for both emerging and established artists.

Established in 1947, the Mosman Art Prize is the Gallery's signature event and one of Australia's longest-running and most prestigious local government art awards. The winning works have helped to build an important collection of modern and contemporary art that reflects developments in Australian art practice over the past 50 years. Past winners include Margaret Olley, Guy Warren, Grace Cossington Smith, Weaver Hawkins, Nancy Borlase, Lloyd Rees, Anthony Galbraith, Elisabeth Cummings, Tim Johnson and Guan Wei.

The Mosman Youth Art Prize, initiated in 1988 by renowned local artist Ken Done AM, is open to young people aged 12-21 years. It accepts entries in any media and is one of the richest youth art prizes in Australia. The Prize gives aspiring young artists the opportunity to exhibit in a public gallery, as well as the chance to win cash prizes, scholarships and art materials. The resulting annual exhibition is an exciting and inspiring showcase of the region's emerging and diverse artistic talent.



EVENTS

Markets

The Mosman Market is one of Sydney's most popular community markets. It is held from 8am to 3pm on the first Saturday of every month except January, at Mosman Square and Village Green.

Featuring approximately 150 stalls, the markets offer a diverse range of products from local sellers, artisans and craftspeople. Unique and handcrafted goods include jewellery, stationery, photography and art, ceramics, clothing, baby wares, Fair Trade products, woodwork, organic skin care, glassware, toys, pet products and gifts.

Visitors can sample cakes, biscuits, jams and preserves, and enjoy delicious take away foods, and enjoy live entertainment and a vibrant atmosphere.

Council also holds several night markets throughout the year: the Twilight Christmas Market before Christmas in December, EasterFeast in March/April, WinterFeast in July and OctoberFeast in October.

Rapt

In December Mosman gets into the festive spirit with Council's popular Christmas decorating competition for businesses and retailers, Rapt. Rapt has become a tradition, and businesses with street or public frontage compete for awards including best display, best lighting and most sustainable display.

Hunter Valley Uncorked

The Hunter Valley's leading winemakers and gourmet providores come together to showcase their wares at Balmoral one Sunday every October. It's a fantastic opportunity for residents and visitors to immerse themselves in the Hunter Valley way of life and unearth the tastes, sights and stories of the region.

Mudgee Wine & Food Fair

The winemakers of the Mudgee Region bring their award-winning wines to Balmoral every August with the Mudgee Wine & Food Fair. Regional produce is also a feature with delicious olive oils, pickles, cheese, wine jellies and honey available to sample and buy.

Mini-Mos Community Fun Run & Fair

The Mini-Mos Community Fun Run & Fair is a favourite community event. Held in June, it raises funds for Mosman Public School and the school's nominated charities. It's a great day out, with 2km, 5km and 10km road races around the streets of Mosman, and the Mini-Mos Fair held on the school grounds.

Balmoral Burn

On the last Sunday of May each year Awaba St and the northern end of Balmoral hosts the Humpty Dumpty Foundation's major fundraiser, the Balmoral Burn. As the organisers say, it's only 420m uphill, but it is a steep hill! The Balmoral Burn is now a Sydney institution and each year thousands of entrants test their endurance and race up the Awaba St hill. All funds raised help the Humpty Dumpty Foundation provide critical medical equipment for life-saving infant and child care to hospitals around Australia.

Children's Fair

Mosman Council's popular Children's Fair takes place on Allan Border Oval each Spring. Especially for children up to 5 years of age, it's a free two-hour fair where youngsters can have their faces painted, enjoy African Drumbeats, meet friendly zoo animals, bounce in a jumping castle and ride in the tea cups. This fun community event is a favourite with young families.

3



**NEED
TO
KNOW**

MO



OWNING



MOVING IN

MOVING IN

While it can be exciting to move, it takes a lot more than empty boxes to feel settled in a new place. Sometimes the little things can make the most difference; knowing when to put the bins out, getting the renovations kick-started or making sure that your beloved pets have been registered at their new home.

The following pages bring this information together for you in one place.





Checklist

A checklist is a useful tool when organising a house move. It reduces stress and the chances of forgetting things. This checklist highlights some key areas to consider.

It is mandatory to notify a change of address with government offices including the Electoral Commission, Medicare, Centrelink (if you receive social security benefits) and RMS for your driver's licence. You can smooth the process by updating your address online on the MyGov (my.gov.au) and ServiceNSW (service.nsw.gov.au) websites.

You can visit the Australia Post website to have your mail redirected and arrange for change of address notifications to be sent to nominated organisations. It's a good idea to keep an eye on your mail leading up to your move, to take note of who sends you mail regularly and collect change of address forms that come with subscriptions.

If you have children include school, friends and extra-curricular clubs and activities, and pets should have their registration address details updated through the Office of Local Government at petregistry.nsw.gov.au in case they go missing and are picked up by Council or others.

Government agencies

- Australia Post (apply to have your mail redirected) www.auspost.com.au
- Australian Electoral Commission www.aec.gov.au
- Australian Tax Office (tax returns, small business licences) www.ato.gov.au
- Government services including Medicare and Centrelink (pensions, seniors card, veterans affairs, NDIS etc.) humanservices.gov.au or my.gov.au
- Roads and Maritime Services (driving licences, car and boat registrations) rms.nsw.gov.au
- Local library membership mosman.nsw.gov.au/library
- Council rates and registrations mosman.nsw.gov.au

Utilities

- Electricity
- Water
- Gas
- Phones
- Internet Subscription TV

Health & medical

- General practitioner
- Dentist/Orthodontist
- Specialists
- Personal trainer
- Veterinarian
- Health insurance provider

Other

- School
- Employer/work
- Financial (financial advisor, accountant)
- Banks, credit cards and credit unions
- Clubs
- Family and friends
- Gym and fitness memberships
- Insurance companies (ie vehicle, property, home and contents)
- Loyalty cards/programs
- Subscriptions
- Lawyers
- Superannuation fund
- E-tags, tolls, mechanic
- NSW Pet Registry petregistry.nsw.gov.au

Hopefully this checklist helps with sorting out some of the basics.

The following pages have more information to help make your move in to Mosman a smooth and enjoyable one.

WASTE

Keeping Mosman clean and tidy is the responsibility of every resident. The following information details Mosman Council's waste collection, minimisation and recycling services.

General Waste

Council collects mobile red-lid bins for general and non-recyclable waste once a week from each residence on the designated collection day for that area (see collection calendar).

Red-lid bins are available in 80 or 120 litres capacity for houses, or 240 litres for bins shared between residents in apartment blocks. The system is user pays, meaning that the smaller your bin the lower the charge.

To help Council provide an efficient service, bins should be placed outside at the kerb, clear of impediments, with lids closed on the night prior to collection day. Once emptied, bins should be retrieved as soon as possible and stored back on your property.

Recycling

There are collections for two types of recycling bins, blue-lid bins for paper and cardboard and yellow-lid bins for glass and containers. They are collected on the same day as general waste on alternating weeks, for example the blue-lid bin is collected one week, and the yellow-lid bin is collected the next week. For apartment blocks, both types of recycling bins are collected each week (see the next page for more information on recycling).

Green Waste

Council offers a monthly or prepaid collection service for green waste and provides 240 litre green-lidded recycling bins for the collection. A one-off administration cost of \$25 applies. Visit Council's website to order the service.

Excess green waste material can also be collected by booking a prepaid service.

Community Recycling Centre

The Northern Sydney Community Recycling Centre, located in Waltham Street Artarmon, provides a free collection service for residents of Mosman for items that cannot otherwise be disposed of through regular waste disposal practices. The majority of these items are recycled and include paints, gas bottles, ink cartridges, x-rays, car oil and other types of oil. Contact the Centre for opening hours on 9936 8100.

E-waste

E-waste must be disposed of separately. It can contain useful finite resources such as gold, copper and silver, as well as substances that can be environmentally toxic if they end up in landfill, such as lead and mercury. Recycling e-waste means that 90% of the materials can be recovered and recycled into new products.

Council hosts two free e-waste drop-offs each year. The collection takes computers, laptops, monitors, TVs, DVD/CD/VHS players, printers, small electrical appliances, mobile phones, microwaves, game consoles and computer peripherals.

For more information visit mosman.nsw.gov.au/e-waste



WASTE

Biennial Clean Ups

There are two free scheduled household clean ups for residents each year, in February and August. This provides collection for larger items such as whitegoods, bicycle frames and other metals, furniture, small appliances, carpets and linoleum (limited to one piece maximum up to 1.5m in length). Please place metals and whitegoods in a separate pile to non-metal material. Metal and non-metal materials are collected from the kerbside separately to maximise the opportunity for recycling and reprocessing. Items should be placed out for pick-up on the night before collection.

Items that don't qualify include e-waste, vegetation, excavated materials, building materials and waste, car parts and tyres, food waste, liquid waste (paints, oils and chemicals), bricks, concrete and guttering, ceramics and tiles and hazardous waste such as asbestos.

If you have excess material and can't wait for the free scheduled biannual collection, you can arrange for an additional collection by booking a prepaid service.

Collection Calendar

A calendar including household waste and recycling collection dates is delivered to residents before the start of each year, and can also be accessed online at mosman.nsw.gov.au/collection-dates or via the MyMosman app.

Prepaid waste collection services can be booked through Council's Waste Line on (02) 9978 4076 or customer service in the Civic Centre.

Tip (Self Disposal)

If you can't wait for regular collections or have too much rubbish, you can also use the Kimbriki Resource Recovery Centre, located off Mona Vale Road just past Terrey Hills. This service is free for Mosman residents dropping vegetation or e-waste, though charges may apply for other materials.

Illegal Dumping

Dumping waste on the kerbside or in parks and bushland is illegal. Offenders can face prosecution and fines of up to \$4,000. This applies to general household rubbish, larger household items such as mattresses, furniture and whitegoods, construction and demolition waste, organic material, chemicals and other hazardous waste, abandoned vehicles, car parts and shopping trolleys.

Council urges residents to consider their neighbours, community and the environment, and dispose of waste properly.

For more information visit mosman.nsw.gov.au/wasteandrecycling or the Waste & Recycling section in the MyMosman app.



RECYCLING GUIDE

Mosman Council encourages residents to be aware of which materials are and are not recyclable. On average 20% of rubbish placed in Mosman landfill bins is recyclable.

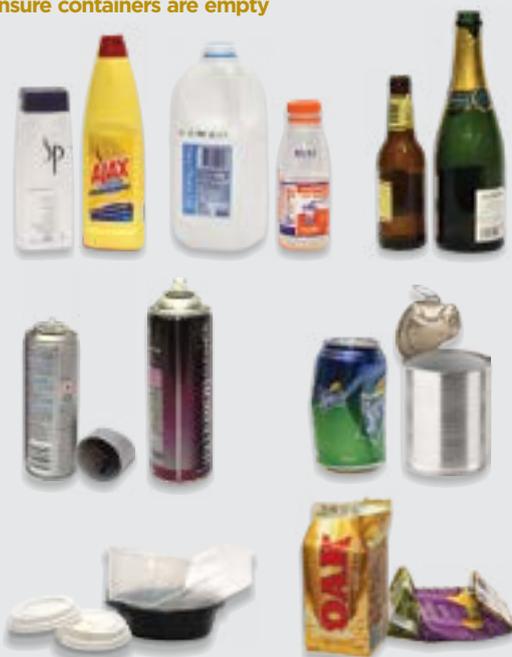
To make recycling easier, Council has a range of free stickers and signage to explain clearly what is eligible for each type of recycling bin. These use easy to follow colour coded categories, and photos of relevant items. If you would like these materials for your bins or waste collection rooms, please contact Mosman Council on 9978 4000.

Glass and Mixed Container Recycling



Paper and Cardboard Recycling

Ensure containers are empty



Glass and Mixed Container Recycling

- Glass and plastic bottles
- Steel/aluminium cans
- Plastic containers
- Bathroom products
- Empty aerosol cans
- Shampoo bottles
- Take away coffee lid



Paper and Cardboard

- Paper
- Cardboard
- Phones Books
- Newspapers

No plastic bags in recycling bin

Bagged recycling goes straight to landfill – even when placed in the recycling bin

Any items you are unsure about? For more information visit mosman.nsw.gov.au/wasteandrecycling or call the Waste Information Line on 9976



RECYCLING GUIDE

Board



General waste
Landfill



Garden Organics
Recycling




- Recycling**
- Magazines
 - Envelopes
 - Egg Cartons



- Landfill Waste**
- Food scraps
 - Take away coffee cups
 - Nappies
 - Plastic bags
 - Food wrappers
 - Polystyrene



- Organics Recycling**
- Tree and hedge prunings
 - Grass clippings
 - Twigs and leaves

Place green waste in green lidded bin or rigid container. Pruned branches not to exceed 1m in length or 100mm in diameter

bins



Reduce waste
to landfill



No food
waste in
organics bin







PETS

PETS

Pets give joy and companionship to their owners, and Mosman is a pet-loving community. Of course, owning a pet also entails responsibility and Mosman Council encourages owners to understand all that is involved in caring for and nurturing an animal.

Responsible Ownership

Cat and dog owners have legal responsibilities under the NSW Companion Animals Act 1998, which is designed to help people and companion animals live together.

Things pet owners need to do include:

- Register the pet with Council before it is six months old.
- Attach a tag and collar with an address and phone number.
- Keep dogs on a leash outside private property, and the leash must be held by someone who can control the dog.
- Pick up after the animal when it defecates on public land, and deposit the excrement in the toilet, a compost or a dog bin. Owners must not allow an animal to defecate in the gutter or on the road.
- Ensure the pet does not enter school grounds without written permission from the principal, shopping centres, or come within 10 metres of children's playground equipment.

Dog Walking

Mosman is great for dog owners, and there are many parks and reserves where they can be exercised either on or off the leash at certain times. For details visit mosman.nsw.gov.au/dogwalking

When off the leash, dogs must at all times be under the supervision of a competent person who ensures the dog does not annoy or endanger others.

Dogs are not allowed in other parks and reserves, or on ovals and beaches, and must be on the leash when outside private property.

Owners are encouraged when out with their dogs to take bags to pick up after them.

Free bags are available from dispensers in a number of parks and reserves.

Pet's Day Out

Each year Mosman gives residents the opportunity to celebrate their pets and get together with other animal lovers at Pet's Day Out. The free event features competitions and interactive animal shows such as obedience master classes, animal acupuncture and dog yoga. Bring your pet along to join in the fun.

For more information visit mosman.nsw.gov.au/pets

GETTING AROUND



GETTING AROUND

It is easy to get around in Mosman, and Mosman Council encourages residents to choose sustainable transport options over cars whenever possible to ease traffic congestion and reduce pollution. A short distance from Sydney and connecting the city to suburbs in the northern beaches, the area is also generously serviced by public transport.

Public Carparks

Mosman has plenty of on and off-street car parking, and Council has installed integrated smart parking technology to help residents more easily locate vacant parking spaces.

There are in-ground sensors for street parking along Military Road and surrounding streets, and signage and overhead guidance indicators in off-street carparks at Bridgepoint, Vista Street, Marque, Mosman Square, Raglan Street West and Raglan Street East.

Drivers are encouraged to use the Park Mosman app, which uses the data from the sensors to provide real time information on available parking.

There is pay and display parking along The Esplanade at Balmoral Beach and for carparks at Clifton Gardens, Rosherville, and The Spit. Visitors who park in these areas must purchase a ticket from the machines and display it clearly on the dashboard of their vehicle at regulated times.

Parking Permits

Council provides residents with permits for car parking in selected residential streets and foreshore parking areas.

Residential parking scheme

The residential parking scheme enables eligible residents living in some of Mosman's busiest streets to park their vehicles near their property by exempting them from parking restrictions.

Foreshore parking permits

Mosman residents can apply for a foreshore parking permit that allows free parking at the following foreshore reserve car parks:

- Clifton Gardens
- Balmoral South (adjacent to oval)
- Rosherville
- The Spit - East, West and Ellery Park

The permit also allows free parking for up to three hours in ticketed areas along The Esplanade at Balmoral Beach, The Spit, McLean Crescent adjacent to Rosherville Reserve, and Bradleys Head Road opposite Taronga Zoo (subject to displaying a free three hour ticket on the vehicle dashboard).

Council's parking permits are vPermits, or digital permits, and do not require a sticker to be displayed on the car. Residents manage their own parking permits online through vpermit.com.au/mosman. For more information visit mosman.nsw.gov.au/parkingpermits



A to B Mosman

The A to B Mosman is a community bus service that provides individual or group transport for residents who have difficulty using other transport services and need to travel between Mosman, The Spit and Neutral Bay.

Those who are eligible include residents aged 65 or older who are not able to access Mosman Council's regular Community Transport service, residents who are living with dementia, isolated, vulnerable or at risk, and cannot access mainstream public transport or have a temporary health or mobility issue.

A to B Mosman operates Monday to Friday 8.30am–4.30pm and Saturdays (subject to availability). Fares apply.

Public Transport

Public bus services provide frequent connections from Mosman to Sydney's CBD (Wynyard and Central Station), North Sydney, Chatswood and the Northern Beaches. The yellow double-decker B-Line (B1) provides an express access to the Northern Beaches and the city.

Ferry services operate from three public wharves to Circular Quay on the other side of Sydney Harbour: Mosman Bay Wharf, South Mosman Wharf and Taronga Zoo Wharf. From the ferry hub at Circular Quay, ferry services connect to other foreshore locations including Manly, Parramatta, Darling Harbour, Watsons Bay and Balmain.

To use Sydney's public transport system requires an Opal Card, which offers a tap-on, tap-off service for the bus, train and ferry networks. Opal Cards are sold at newsagents, convenience stores and transport hubs, and can be topped up online.

Timetables and real-time service tracking are available through Transport NSW's TripView app, available from the App Store and Google Play.

Car Share

Car sharing is available in Mosman through GoGet and Popcar, with parking pods in several locations including Brady Street, Stanton Road, Shadforth Street and in the Council carparks at Raglan Street East and Mosman Square. These vehicles can be hired for as little as one hour. For more information on locations, bookings and availability visit goget.com.au or popcar.com.au

Electric Vehicle Charging

For those who own an electric vehicle two public charging points are located at Taronga Zoo. Other charging point locations nearby include St Leonards, Crows Nest, Cammeray, Balgowlah and the CBD. More information on charging providers and sites is available from plugshare.com

For more information visit mosman.nsw.gov.au/transport

RATES





RATES

Rates fund Mosman Council's services including road maintenance, parks and sports grounds, community facilities, and resident services.

To ensure fairness, these are calculated on land size, value and usage. Land values are supplied to Council by the Valuer-General and revised on average every three years.

Rebates are available for eligible pensioners and Council offers a voluntary rebate to Australian Service Veterans who do not qualify for government assistance. To check eligibility or for other rate related enquiries call (02)9978 4140.

Making Payments

Rates can be paid in full annually, or in quarterly instalments which are due on the same dates each year - 31 August, 30 November, 28 February and 31 May.

There are various options for payment:

- Online - using the Commonwealth Bank's secure BPOINT or your banking institution's B-PAY facility.
- In person - at any branch or agency of Australia Post or at Mosman Civic Centre, using cash, cheque, EFTPOS or a credit card (American Express, Mastercard or Visa).
- Post - by mailing the remittance advice slip to Mosman Council with a cheque.
- Over the telephone - by calling 1300 276 468 and paying with a credit card (American Express, Mastercard or Visa).

**For more information visit
mosman.nsw.gov.au/rates**



PROPERTY

PROPERTY

Development

In Mosman, if you intend to build, develop or use land, your first step should be to contact Mosman Council for advice on:

- The development assessment process
- The rules for developing the particular site under Council's local plan
- Any issues that might affect development and use of the site.

Council's Planning Advisor (Duty Planner) is available from 8.30am to 10.30am, Monday to Friday, and can be contacted on (02) 9978 4172 or by visiting Council during these hours.

To inform residents and any other interested persons about the steps in the development assessment process, Council also has a Development Application (DA) guide and several useful tools on its website. For more information visit mosman.nsw.gov.au/development/applications

Mosman Design Awards

In odd-numbered years Council runs the biennial Mosman Design Awards. This prestigious building and design industry award recognises outstanding contributions to the built environment in the Mosman area.

Nominations are judged by a panel of industry leading architects, considering factors such as sustainability, use of materials, siting, innovation and functionality. Any building project completed during the previous two years is eligible, and architects, builders and home owners are encouraged to nominate their project or property.

For more information visit mosmandesignawards.com.au

Heritage Advice

Mosman has many beautiful heritage homes and Council runs a Heritage Advisory Service offering free advice from a qualified Heritage Architect on what can and can't be done with heritage listed properties.

Heritage-related Development Applications (DAs) are referred to Council's Heritage Advisor. To avoid disappointment and wasting time, owners or developers are advised to begin a dialogue on design with Council in the early planning stages.

Prior to making an appointment, you can discuss heritage matters and queries with Council's Duty Planner, available 8.30am to 10.30am, Monday to Friday.

Pools & Spas

Swimming and spa pools must be registered in a statewide pool register. Pools and spas can be logged and further information found at the NSW Swimming Pool Register online at swimmingpoolregister.nsw.gov.au

Owners are responsible for the safety of their pool and surrounding area, including adequate safety fencing and appropriate resuscitation instruction signage.

Anyone who rents or sells a property with a pool must have a current compliance or occupation certificate. To apply for a Council inspection of your pool barrier go to mosman.nsw.gov.au/pools

Trees

Property owners are responsible for trees and vegetation growing on their property.

All pruning work on private and public land requires Council consent unless work is undertaken on an exempt species. For information download the Trees Mosman app or visit mosman.nsw.gov.au/trees

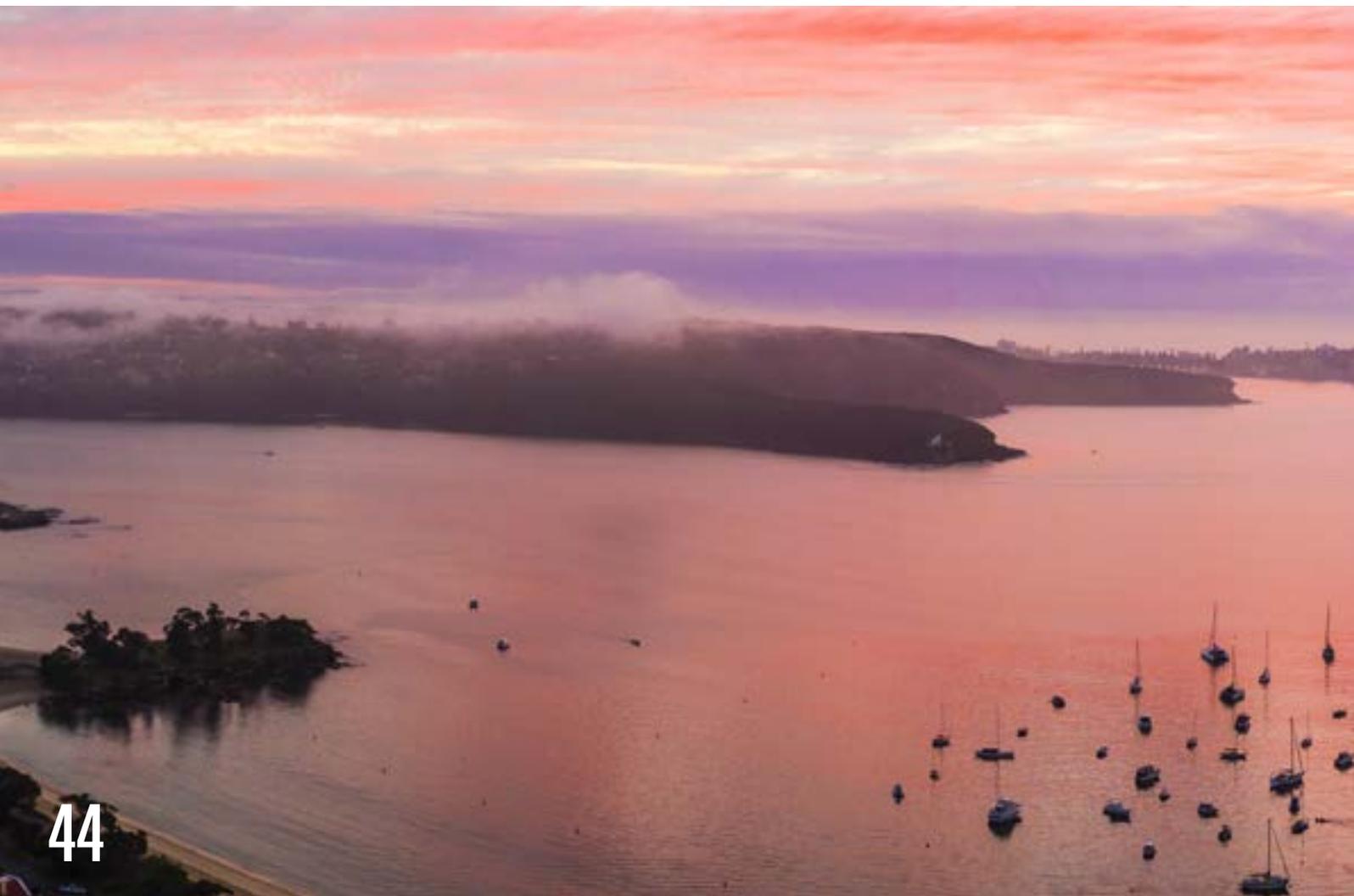


ELECT

ELECTORAL INFO

New residents to Mosman, or people moving within the suburb, must update their address on the electoral roll or risk having it removed and being unable to vote.

Enrolment requires proof of identity such as current driver's licence, Australian passport number or the endorsement of someone already enrolled. Please note that the AEC cannot accept any other forms of identification, such as 18+ or Proof of Age cards. For more information visit aec.gov.au





LOCAL INFO

Local

Mosman Council has a governing body that includes a popularly-elected Mayor plus six Councillors typically elected for a four-year term of office.

State

North Shore

Mosman is part of the NSW electorate of North Shore.

Local Government Areas wholly or partially within this district include: Lane Cove, Mosman and North Sydney.

Localities include: Balmoral, Beauty Point, Clifton Gardens Cremorne, Cremorne Point, Crows Nest, Kirribilli, Kurraba Point, Lavender Bay, McMahons Point, Milsons Point, Mosman, Mosman Bay, Neutral Bay, North Sydney, Spit Junction, St Leonards, Waverton and Wollstonecraft. Postcodes include: 2060, 2061, 2062, 2065, 2088, 2089, 2090

Federal

Warringah

Mosman is in the Federal seat of Warringah, which covers an area from Neutral Bay, Mosman and Manly in the south, to Curl Curl and Frenchs Forest (part) in the north. It is bound by Middle Harbour, Military Road, Falcon Street, Bent Street, Forsyth Park, Montpelier Street, Eaton Street, Rawson Street, Kurraba Road, Anderson Park and Neutral Bay in the west. Main suburbs include Allambie Heights, Balgowlah, Brookvale, Cremorne Point, Curl Curl, Fairlight, Forestville (part), Frenchs Forest (part), Killarney Heights, Manly, Manly Vale, Mosman, Neutral Bay, Queenscliff and Seaforth.



4



**HERE
FOR
YOU**

FAMILIES

Mosman is popular with families. The area's parks, beaches and schools provide a healthy, active and welcoming environment in which to raise children. There are many services and facilities in the area to support young families including childcare, preschools, playgroups, family day care, before and after school care and vacation care.

New Parents

Advice and support for new parents and babies is available through Cremorne Early Childhood Centre in Parraween Street, Cremorne. Contact the Centre on 9953 7042.

Connections Playgroup

Mosman Council's Connections playgroup, for infants and children 0-5 years, is run at The Drill Hall on Mondays from 10am to 12pm during school terms. It is a fun and creative environment facilitated by experienced staff that provides opportunities for parents and carers to develop social connections in Mosman. New residents and parents are especially welcome.



FAM



Childcare & Preschools

There are a number of childcare centres and preschools in the Mosman area. Services are staffed by qualified professionals and teams of caring, experienced staff who understand child development, and program activities that challenge and interest each child. Care is also available through family day care and other private providers.

Before & After School Care

Before & After School Care services for primary school aged children (K-6) during school terms are available through primary schools. These services offer a variety of activities including games, sports, drama and cooking.

Vacation Care

Local schools offer fun, safe, recreational vacation care programs that include in-house activities and excursions for primary school aged children (K-6) during public school holidays.

Playgrounds

Mosman has 14 public children's playgrounds scattered throughout the suburb in park and beachside reserve locations. They range from simple swings and climbing structures to the latest in playground equipment and play design incorporating public art and educational features. Interactive maps and more information on each playground is available on Council's MyMosman app.

School Holidays

During school holidays children of all ages are spoilt for choice with special activities and workshops at Mosman Art Gallery and Barry O'Keefe Library. From painting with professional artists, to craft workshops, to building and programming with the latest robotics, Council's school holiday programs provide children with plenty of opportunities for hands-on and engaging ways to have fun and learn new skills. Details and booking links are published in advance online.

For more information visit mosman.nsw.gov.au/children



FAMILIES



YOU

YOUNG PEOPLE

Mosman Council provides a variety of services for young people aged 12-25. Many activities are based at the Youth Centre, and programs are developed in consultation with young people from the community.



ING PEOPLE

Youth Centre

For young people of high school age who live or study in Mosman, this is a great space to relax, socialise and interact in a comfortable, judgement-free environment.

The Centre offers free, fun and engaging activities including table tennis, a pool table, ping pong, foosball, trivia competitions, a fully equipped music room, free WiFi, game consoles, a kitchen and hang out spaces with comfortable lounges and bean bags.

Youth workers are on site and can assist with questions on employment or education issues, including resumes and referrals to other community services and facilities.

The Youth Centre is open every weekday as a drop-in space during school term from 3.00pm to 6.00pm, and offers extended hours and special programs during school holidays.

Events

Throughout the year, Council organises a variety of fun and engaging events for teens and young people. Youth volunteers work with staff to put on local youth events from music concerts and band nights, to outdoor cinema screenings and markets. Smaller events are also held throughout the school term at the Youth Centre, including youth movie nights and workshops. Council is also involved in the Shoreshocked Music Festival held annually to celebrate National Youth Week.

Volunteering Programs

Mosman's youth volunteering programs are a great way for young people aged 14-25 to get involved in the community, develop organisational skills and connect with other young people who share similar interests. Students can use the programs to contribute to their Duke of Edinburgh Award or IB CAS service requirements.

Volunteer groups include:

- Vocal Rewind - focused on the organisation of live music events.
- Mospress - media campaigners including graphic design, photography, event management.
- View Finders - focused on education and initiatives to foster environmental sustainability
- F.R.E.S.H. - focused on nutrition education and helping members of the community to develop skills to support healthy eating.
- Green Thumbs - focused on community gardening, ecological design and horticulture.

Parent & Carer Support

Mosman Youth Services offers support for parents, teachers and families, and staff can offer referrals to organisations and services that specialise in working with young people. The Youth Services team hold regular parent information evenings covering various topics, and parents and carers can register to receive Mosman Youth Services updates via its digital newsletter.

For more information visit mosmanyouth.com.au

Contact

Mosman Youth Centre

30 The Crescent, Mosman
(next to carpark)
Tel: (02)99784013
Email: youth@mosman.nsw.gov.au
Facebook: facebook.com/mosmanyouth



AGE FRIENDLY

AGE FRIENDLY

Mosman Council's Community Care team provide a range of high quality services for older residents including wellbeing and social activities, excursions, transport, meals at home, and social support.

Subscribe to Community Care's *Active, Healthy & Engaged* e-newsletter for older adults, for interesting news and information on upcoming events.

Seniors Centre

Mosman Square Seniors Centre is a great place for residents over 55 to socialise and connect. The Centre runs a wide variety of groups and activities to suit diverse interests including Tai Chi, art classes, chess, Scrabble, Zumba, dancing, table tennis, book and topical discussion groups, computer classes, Mahjong, gardening, bushwalking, knitting and more.

All activities are inclusive and the Centre offers complimentary tea, coffee, computer terminals and WiFi. Open from 9.00am to 5.00pm, Monday to Friday.



Mosman Meals

Mosman Meals offers home-style meals freshly prepared daily by a local catering company. Options for pickup or delivery include refrigerated and frozen meals, soups, salads, sandwiches and desserts. A varied menu caters for vegetarians and special dietary requirements.

Community Restaurant

On Tuesdays and Fridays, the Seniors Centre gives residents the opportunity to socialise over a delicious, low cost two or three course lunch. At the end of each month, the lunch is themed with entertainment. Bookings are required and transport is available for Mosman residents requiring assistance.

Community Transport

Flexible door-to-door transport is available for older people and their carers who live in Mosman. Council's Community Transport service offers regular outings for frailer older people, as well as popular bus trips for active, independent older people. Door-to-door transport is available to and from the Seniors Centre for social activities and the Community Restaurant, as well as medical appointments, visiting, shopping, library and social activities.

Social Support

Through Council's Neighbour Aid program volunteers support frailer older people living in their own homes with assisted shopping, transport to appointments, small maintenance tasks, going for a walk, Art-at-Home, computer assistance (at home) and companionship.

Men's Shed

Mosman Men's Shed is a welcoming environment where men can make stuff, get advice, have a yarn, and potter around. The shed is located on the corner of Suakin Drive and Dominion Crescent near Georges Heights Oval in Mosman.

For more information email: mosmanmensshed@gmail.com

For more information visit mosman.nsw.gov.au/seniors

Contact

Mosman Community Care & Mosman Square Seniors Centre

Civic Centre, Mosman Square
Tel: (02)9978 4128 or (02)9978 4119
Email: community.care@mosman.nsw.gov.au

HELP AT HAND

We all need a hand at times, Council and the community are ready to help.

Migrant & ESL Services

For residents new to Australia or with English as a second language Mosman Council has welcome packs with quick reference guides on local services on its website. These are available in a number of languages including Chinese, Japanese, Korean, Farsi and Spanish. Council also has a number of staff who are fluent in languages other than English, and the Translating and Interpreting Service (TIS) on 13 14 50 can provide trained telephone interpreters.

To assist with learning English, Mosman Seniors Centre also holds a weekly English Conversation Group

People with Disability

Council's Community Care team is staffed by professionals and provides a range of services and activities for residents with disabilities, their families and carers, including social support, transport, information and referral services. For more information contact (02) 9978 4128 between 9.00am to 5.00pm, Monday to Friday.

For young adults aged 18-40 years with a disability, Friday Night Group provides social and recreational activities on the third Friday of every month including outings, dinners, bowling, disco nights, workshops and movie nights. Drama Group held every Thursday also provides an interactive drama and improvisation course for young people with disability. For more information and registrations contact (02) 9978 4128.

Mosman Carers

Residents caring for someone with an illness, disability or dementia are invited to join the Mosman Carers' Group, which meets at the Seniors Centre every Wednesday at 10.00am. The group provides information, support and assistance. Weekly guest speakers and regular full day bus outings provide some 'time out' for carers in a friendly, relaxed atmosphere. Carers and their loved ones can also attend the Centre's Care Cafe together on the third Tuesday of every month from 10.00am to 12.00pm.

Accessibility

Council aims to remove systemic and attitudinal barriers so that people with disability have more opportunities to enjoy life in the Mosman community. Council works to improve outcomes through four key areas:

- Development of positive community attitudes and behaviours towards people with disability
- Creation of more liveable communities for people with disability
- Achieving a higher rate of meaningful employment participation by people with disability through inclusive employment practices
- More equitable access to mainstream services for people with disability through better systems and processes.

For more information visit mosman.nsw.gov.au/community



HELP AT HAND



VOL

VOLUNTEERING

Volunteers are a valuable and celebrated part of the Mosman community.

Mosman Council has a range of interesting opportunities for people to get involved and make a difference by contributing some of their time to help deliver local services and programs.

Community Care

- Social support & visiting: For the Neighbour Aid program to support elderly residents or residents with a disability who live at home, and the Saturday Respite program which assists in the provision of activities and outings.
- Community transport: As an individual transport driver to help residents who need assistance to go to medical appointments or activities, or as a bus assistant for outings and transfers to the Community Restaurant at Mosman Square Seniors Centre.
- Food services: As a driver or helper for Mosman Meals or in the Community Restaurant.
- Seniors Centre activities: As a dance assistant for the mature age dance program or for computer classes.

Environment Management

- Bushcare: A program to protect and restore remnant urban bushland that provides habitat for native wildlife.
- HarbourCare: With groups for adults and teens, HarbourCare volunteers help to keep Mosman's foreshores clean by collecting rubbish and reporting the data back to Council.
- GardenCare: Assist Council in the maintenance of public gardens and other soft landscape features.



UNTEERING

Mosman Library Services

- Home Library Service: Delivery and collection of books and CDs for residents who are housebound.
- Local Studies: Various volunteering opportunities include conducting oral history interviews, researching Mosman sites or buildings, or assisting library users with family history research; as an exhibitions assistant; or in managing archival records.

Mosman Art Gallery

- Assistant: Providing general administrative assistance including helping visitors and supervising exhibitions.
- Guide: Presenting guided tours of current exhibitions.
- Research: Researching the Mosman Art Collection and future exhibitions.
- Events: Assisting with opening nights, public programs and other special community events.

To find out more about becoming a volunteer contact Mosman Council's Volunteers' Office on (02)99784126 or email volunteer@mosman.nsw.gov.au

For more information visit mosman.nsw.gov.au/volunteering

BUSINESS

Mosman Council encourages residents to think global, and shop and eat local.

Mosman is home to many thriving enterprises with businesses ranging from some of Sydney's finest restaurants and top boutiques, to various professional service providers including financial, automotive, property, hairdressing, recreational, legal and accounting.

Mosman Chamber of Commerce

Mosman's Chamber of Commerce is a vibrant networking organisation for local businesses. It brings local business owners and staff together through regular events such as monthly lunches and after-hours functions, and offers marketing opportunities through its membership directory, Facebook page, Mosman Market stall and other channels. The Chamber works with Council on a range of projects engages local businesses on key local issues.

Food Safety & Public Health

Ensuring that businesses are clean, hygienic and safe is a priority for Council. Officers conduct regular inspections of food shops, cooling towers and skin penetration premises to ensure they comply with health legislation.

Sustainability

Council encourages local businesses to operate in a sustainable, ethical manner and adopt strategies that minimise wastage of water, energy and resources, and develop a socially aware corporate culture. The business section of Council's website provides a page of resources for sustainable businesses including information on how to work towards sustainability, as well as grants, training and support programs.

For more information visit mosman.nsw.gov.au/business



BUSINESS



COMMUNITY





WELLBEING

COMMUNITY WELLBEING

Mosman Council works in collaboration with local police (North Shore Police Area Command), community organisations, emergency services and support services to improve public safety, reduce crime and maintain Mosman as a safe community.

Crime Prevention

Closed circuit television (CCTV) cameras are located at Council facilities to enhance community safety and reduce crime by deterring potential offenders and assisting police in the detection and prosecution of offenders. Council is also committed to prompt removal of graffiti and prevention of vandalism. To report graffiti or vandalism contact Urban Maintenance Systems on 0437 076 210 or email infonsw@ums.com.au identifying yourself as a Mosman resident and provide location and details.

Domestic Violence

Council supports the Lower North Shore Domestic Violence Network, a forum for workers in domestic violence and related support services to undertake projects to reduce the incidence and impact of domestic violence within the Lower North Shore.

If you are concerned about domestic violence, or would like information or support, visit the Network's website at northshoredomesticviolence.org.au or call the NSW Domestic Violence Line on 1800 656 463 (24 hours, 7 days per week).

Smoke Free Zones

To preserve the right of residents and visitors to a clean and healthy environment, Council has made its beaches, children's playgrounds, playing fields and a number of public spaces smoke free. Smoking is not permitted in the following areas:

- Beaches, parks and reserves.
- On and around Council sporting grounds, playing fields, bushland areas, bus shelters and underground car parks.
- Within 10 metres of Council properties.
- At designated and signposted alfresco dining areas on Council land.
- At Council events.

NSW Health has also banned smoking in any seated outdoor dining area of a restaurant, café or licensed venue while food is being served.

5



YOUR COUNCIL



ABOUT

Vision

Mosman Council's vision for Mosman is:
A vibrant harbourside village where community, lifestyle and heritage are valued and where residents feel safe and connected.

Values

Council has six values that guide the way services are delivered and help to ensure it remains progressive, accountable and responsive to the community.

- Leadership
- Integrity
- Transparency
- Service
- Inclusiveness
- Respect

In addition Council supports and advocates the social justice principles of equity, access, participation and rights in both service planning and delivery.

COUNCIL



Strategic Planning

Council's long term vision for Mosman's future is articulated in its Community Strategic Plan, Resourcing Strategy, Delivery Program and Operational Plans, which are collectively known as 'MOSPLAN'. Council's efforts are guided by seven Strategic Directions:

1. A caring and inclusive community
2. A culturally rich and vibrant community
3. An attractive and sustainable environment
4. An informed and engaged community
5. A business-friendly community with sound, independent civic leadership
6. Well designed, liveable and accessible places
7. A healthy and active village lifestyle.

Civic Centre

Mosman Civic Centre is located in Mosman Square and houses rooms for special functions and events, Council Chambers and the offices of the Mayor and Council staff.

Council's customer service is in the Civic Centre foyer and provides a welcoming, modern environment. It includes comfortable seating areas, complimentary coffee and self-service internet kiosks. Council staff are guided by a Customer Service Charter that articulate Council's commitment to friendly, courteous, respectful and efficient service, and ensure staff maintain the highest of service standards.

Justice of the Peace

A number of Council staff are Justices of the Peace (JP) and can assist residents with the following services free of charge:

- Administering oath declarations or affidavits, and taking statutory declarations and affirmations principally under the Oaths Act 1900
- Witnessing signatures
- Attesting and certifying documents

JPs are available in Council's customer service area on weekdays from 2.00pm to 3.00pm, and at Barry O'Keefe Library on Wednesdays from 12.00pm to 2.00pm.

If more than ten documents need to be certified or verified, please make an appointment in advance by calling (02) 9978 4141.

Rangers

Council's Rangers are on duty seven days a week from 6.00am to 6.00pm.

Rangers can assist in matters regarding parking, pollution, barking or stray dogs, building sites working out of hours and abandoned vehicles (if unregistered).

They are identifiable by their vehicles, green and khaki uniforms with Mosman Ranger shoulder patches, and can be contacted on (02) 9978 4081 or 0419784 081 (excluding Christmas Day).

THE COUNCIL

Day-to-day management of Mosman Council is the responsibility of the General Manager, supported by staff in three departments: Community Development, Corporate Services, and Environment and Planning.

Meetings

The Council meets monthly on the first Tuesday of each month from February to December in the Council Chambers on the first floor of the Civic Centre.

Meetings start with Open Question Time at 6.40pm, and the Council meeting commences at 7.00pm.

Meeting agendas and minutes are published on Council's website at mosman.nsw.gov.au/council/meetings

Members of the public are welcome to attend Council meetings or can watch them live or via archived webcasts at webcast.mosman.nsw.gov.au

Elections

Council elections are generally held every four years. The Deputy Mayor is elected annually by the Council.

Mayor & Councillors

Mosman is governed by an elected Council of seven members comprising a popularly-elected Mayor and six Councillors.



Carolyn CORRIGAN – MAYOR (2017-20)
mayor@mosman.nsw.gov.au



Roy BENDALL
r.bendall@mosman.nsw.gov.au



David COOK
d.cook@mosman.nsw.gov.au



Simon MENZIES
s.menzies@mosman.nsw.gov.au



Libby MOLINE – DEPUTY MAYOR (2019-20)
l.moline@mosman.nsw.gov.au

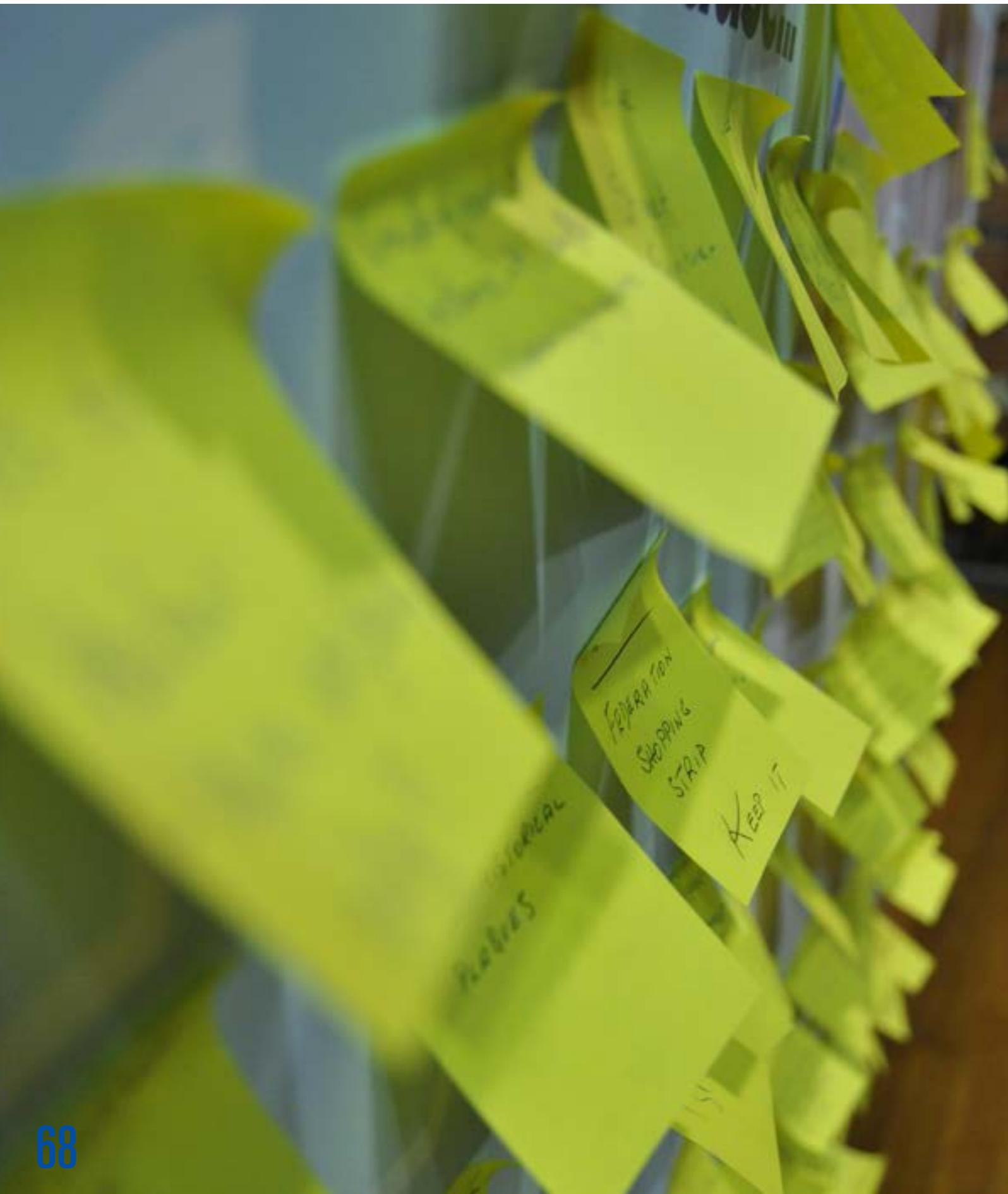


Tom SHERLOCK
sherlockmosman@gmail.com



Jacqui WILLOUGHBY
j.willoughby@mosman.nsw.gov.au







HAVE YOUR SAY

Mosman Council values feedback and ideas from residents to help identify areas where services can be improved, community satisfaction increased, and the most timely responses provided.

Consultation

Council has an online community consultation hub - yourvoicemosman.com.au - to enable residents to easily provide feedback and ideas on a range of issues and projects that affect the community. The site lists all community consultations open for comment, and residents are strongly encouraged to get involved and have their say.

Council also conducts regular consultations via public meetings, focus groups, surveys, written submissions, workshops, roundtables and community committees.

For more information visit yourvoicemosman.com.au

Council Committees

Council's community consultative committees provide opportunities for community members to actively contribute to conversations about local issues and services. These committees bring stakeholders together to work through issues in a consultative manner on matters such as active transport, arts and culture, access and mobility.

Each committee has a charter, including its terms of reference, composition, membership criteria and general operating guidelines.

Members of the community are able to participate in one community consultative committee at a time, with membership generally being advertised every two years.

For more information visit mosman.nsw.gov.au/communitycommittees

6



EASY DIRECTORY

CONTACTS

You can contact Mosman Council on (02) 9978 4000. After hours you can leave a voice message and if it is urgent you will be diverted to Council's emergency contact.

General correspondence can be posted, faxed or emailed and should be addressed to the General Manager, and include your name and address.

If you would like to report something please contact Council via the MyMosman app or the online forms available on Council's website. Your message will be directed to the responsible person.

Mosman Council

In person

Customer Service
Civic Centre
Mosman Square
Monday to Friday
8.30am–5.00pm
Closed on public holidays

By phone

(02) 9978 4000 (24 Hrs)
Rangers 9978 4081

By mail

General Manager
Mosman Council
PO Box 211
Spit Junction NSW 2088

By email

council@mosman.nsw.gov.au

By fax

(02) 9978 4132

Online

mosman.nsw.gov.au

Emergency Services

Ambulance/Police/Fire 000
Mosman Police (02) 9969 1933
NSW SES 132 500
Poisons Info Centre 131126
Royal North Shore Hospital (02) 9926 7111
Lifeline 131114
Beyond Blue 1300 224 636



CONTACTS



A-Z

A **Abandoned vehicles**
Rangers (02) 9978 4081

Accessible facilities
Community Care (02) 9978 4119
See Disability services

After hours (Mosman Council)
(02) 9978 4000

Animals
See Pets
See Wildlife

Art Gallery (Mosman)
(02) 9978 4178
mosmanartgallery.org.au

B **Beaches**
- Cleaning (02) 9978 4036
- Rangers (02) 9978 4081

Bookings (venues)
See Venues

Building
- Advice (02) 9978 4232
- Reporting unauthorised works
(02) 9978 4027

Bushcare
(02) 9978 4038

Business Enterprise Centre (Northside)
(02) 9415 2630

C **Carers support**
Mosman Carers' Group (02) 9978 4089

Chamber of Commerce (Mosman)
(02) 9904 0200

Citizenship ceremonies
(02) 9978 4061

Cleaning (public areas)
Streets, beaches and toilets
(02) 9978 4036

Community Restaurant
Bookings (02) 9978 4130

Community Transport
(02) 9978 4120

Cremorne Early Childhood Health Centre
(02) 9953 7042

D **Development Applications (DAs)**
Duty planner (02) 9978 4172

Disability services
- Activities and support (02) 9978 4119
- Young peoples' groups (02) 9978 4128
- Parking stickers (RMS) rta.nsw.gov.au
or 132 213

E **Elections**
Australian Electoral Commission
aec.gov.au 132 326

Environmental health
Air and water pollution, food premises,
vermin, legionella control (02) 9978 4187

Events
events.mosman.nsw.gov.au

Exhibitions - Art
Mosman Art Gallery (02) 9978 4178



F

Festival of Mosman
festivalofmosman.net
(02) 9978 4050

Filming
Permits and enquiries
(02) 9978 4070

Flooding
SES 132 500

Food safety
See Environmental health

Footpaths
Restoration and repairs (02) 9978 4027

G

Garbage
See Waste

H

Heritage matters
(02) 9978 4154

Hospital
Royal North Shore (02) 9926 7111

J

Justices of the Peace
(02) 9978 4141

K

Kimbriki Resource Recovery Centre (Tip self-disposal)
kimbriki.com.au
(02) 9486 3512 or (02) 9486 3542

L

Library (Barry O'Keefe Library)
mosman.nsw.gov.au/library
(02) 9978 4090 or (02) 9978 4091

Lighting
Streets, ovals and parks (02) 9978 4000

M

Mosman Art Prize
Mosman Art Gallery (02) 9978 4178

Mosman Design Awards
mosmandesignawards.com.au
(02) 9978 4154

Mosman Swim Centre
(02) 9969 3888

Mosman Market
Stallholder enquiries (02) 9978 4178

Mosman Meals
meals@mosman.nsw.gov.au
(02) 9978 4130

Mosman Youth Art Prize
Mosman Art Gallery (02) 9978 4178

Mosman Youth Awards in Literature
Mosman Library Services (02) 9978 4091

N

Noise (construction)
Rangers (02) 9978 4081

P

Parking permits
Customer service (02) 9978 4000

Pavements
Restoration and repairs (02) 9978 4027

Pets
- Dog and cat registration (02) 9978 4171
- Reporting barking/stray dogs (02) 9978 4081
- Lost pets and animal shelter, Cremorne Veterinary Hospital (02) 9953 1090

Planning (development)
Duty planner (02) 9978 4172

Pound (animals)
Cremorne Veterinary Hospital 9953 1090

Police
Emergency 000
Mosman Police Station (02) 9969 1933

Public transport
transportnsw.info
131 500

R

Rangers
(02) 9978 4081

Rates
(02) 9978 4140

Recycling
Enquiries (02) 9978 4076
Free signage and resources
(02) 9978 4000

Reporting
- Barking/stray dogs (02) 9978 4081
- Flooding, SES 132 500
- Illegal dumping (02) 9978 4076
- Noise (construction) (02) 9978 4081
- Pollution (02) 9978 4000
- Sewer leaks, Sydney Water 132 090
- Stormwater drain damage (02) 9978 4000
- Trees on power lines, Ausgrid 1300 738 733.
- Unauthorised building work (02) 9978 4027
- Unauthorised tree work (02) 9978 4000
- Vandalism (02) 9978 4081

Road closures
rms.nsw.gov.au
132 701

Road safety
(02) 9978 4032

S

School holiday programs
events.mosman.nsw.gov.au

Seniors Centre
(02) 9978 4128

Seniors services
Including activities, support and referrals
(02) 9978 4128 or (02) 9978 4119

Sewer overflows
Sydney Water 132 090

Social support
For elderly and people with disabilities
(02) 9978 4128 or (02) 9978 4119.

Spit Bridge opening times
rms.nsw.gov.au
(02) 8849 2110

Sports grounds
Wet weather line (02) 9978 4136

State Emergency Service
132 500

Street cleaning
(02) 9978 4036

Swim Centre
(02) 9969 3888

Swimming pools
Inspections and registrations
mosman.nsw.gov.au/pools

Sydney Harbour Federation Trust
(02) 8969 2100

Sydney Harbour National Park
(02) 9960 6266

T

Taronga Zoo
(02) 9969 2777

Traffic issues
(02) 9978 4022

Transport
Community Transport (02) 9978 4120

Trees
- Pruning, removal and reporting unauthorised tree work (02) 9978 4000
- Overhanging power lines, Ausgrid 1300 738 733

V

Vandalism
Council property (02) 9978 4081

Venue hire
mosman.nsw.gov.au/venues
- Marie Bashir Mosman Sports Centre (02) 9932 4500
- Mosman Art Gallery & Community Centre (02) 9978 4016
- Mosman Drill Hall (02) 9932 4502
- Mosman Youth Centre (02) 9978 4013
- Outdoor locations and reserves (02) 9978 4070

Visitor information
Mosman Library Services (02) 9978 4167 or (02) 9978 4091

Volunteering
- Volunteers' Office (02) 9978 4126
- Bushcare (02) 9978 4126
- GardenCare (02) 9978 4033
- HarbourCare (02) 9978 4043
- Mosman Art Gallery (02) 9978 4178
- Mosman Library Services (02) 9978 4090
- Youth programs (02) 9978 4013

W

Walking trails
MyMosman app via app stores

Waste line
General enquiries, missed services, pre-paid collections (02) 9978 4076.

Water
Service difficulties and emergencies, Sydney Water 13 20 90

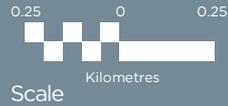
Wildlife
- Native animal care - Taronga Wildlife Hospital (02) 9978 4785
- Wildlife Information & Rescue Service (WIRES) 1300 094 737

Y

Youth
- Youth Centre (02) 9978 4013
- Services (02) 9978 4144
- MOSCARD enquiries (02) 9978 4013

Z

Zoning
- Payment and lodgement (02) 9978 4000
- Certificates (02) 9978 4232
- Maps (02) 9978 4259





Civic Centre, Mosman Square
Mosman NSW 2088
PO Box 211, Spit Junction NSW 2088
Tel: (02) 9978 4000 Fax: (02) 9978 4132
Email council@mosman.nsw.gov.au

mosman.nsw.gov.au

New Residents Guide to Mosman
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NEW
RESIDENTS
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MOSMAN

Mosman
COUNCIL