

Information Sheet: Foreshore Parking Permits

1. What are foreshore parking permits, and where do they apply?

Foreshore parking permits allow complimentary car parking in Mosman's foreshore area car parks at Clifton Gardens, Balmoral South (adjacent to oval), Rosherville and The Spit. They also permit parking for up to three hours at no cost in ticketed areas along The Esplanade at Balmoral Beach, The Spit, McLean Crescent adjacent to Rosherville Reserve, and Bradleys Head Road opposite Taronga Zoo (subject to obtaining and displaying a free 3 hour ticket on the vehicle dashboard). See the map for details.

2. Who can get a foreshore parking permit?

All Mosman residents and property owners are eligible for foreshore parking permits. Non-residents may also purchase them at a significantly higher cost.

3. How long do foreshore parking permits last for?

They are renewed at the start of the financial year, and last for 12 months so run from 1 July each year until 30 June the following year.

4. How many permits am I entitled to, and what is the cost?

Property owners are entitled to one complimentary foreshore parking permit per rateable property. In addition, residents can purchase up to two permits per property. If you require more than the resident allocation, additional permits can be purchased at the non-resident rate. Non-residents can purchase a permit at a significantly higher cost.

5. How do I get a foreshore parking permit?

Through the online parking permit system at vpermit.com.au/mosman. A video showing how to register for a vPermit account and get a digital permit is available on Mosman Council's website at mosman.nsw.gov.au/parkingpermits

6. Do I have to use the online system?

Yes. If you are having difficulty using the online system Council offers self-service internet kiosks in the Civic Centre and customer service staff will be happy to assist.

7. I set up an account and added my address(es) last year. Do I need to do that again this year?

No. What you will need to do instead is go to your profile page and confirm you still are associated with those addresses. The profile page is the one with your name on it (to the top right of the screen on desktops, laptops, and tablets). You will find your address(es) towards the bottom of the profile page. If confirmation is needed – which happens 365 days since the address was added or last confirmed – a 'confirm' button will appear. Select it, and confirm the address on the following page.

8. Does my driver's licence need to be up-to-date to register my address in the vPermit system?

For residents, yes. An address can only be added to your vPermit account when an applicant's driver's licence is up-to-date with their Mosman address.

9. Do I need a credit or debit card to use the online system?

Yes – if you are purchasing a permit. (Many property owners only obtain their complimentary permits, and a credit or debit card is not needed to obtain complimentary permits.) Debit and credit cards from Visa, Mastercard and American Express are accepted. Obligation-free debit cards can be purchased from Australia Post for this purpose if you do not already have one.

10. How does Council know if an applicant is eligible for a permit?

During online registration the system matches the applicant's address to Council's records.

11. How will I know what permits I am eligible for?

Your vPermit account will automatically show which permits you are entitled to in the drop-down menu under 'Permit selection'.

12. Can I transfer my permit to a different vehicle? How do I do this?

Yes. Parking permits can be transferred to a different vehicle up to four times per year at no charge. This is done online through your vpermit.com.au account, by clicking the 'Manage vehicles' button under the 'My Permits' tab. However, it is considered a misuse of the system to transfer a permit to a non-Mosman resident when a non-resident foreshore permit was not bought in the first instance at a higher cost.

13. What's the difference between foreshore parking permits and residential parking scheme (RPS) permits?

Foreshore parking permits are available to all Mosman residents and are for certain recreational areas in Mosman. RPS permits are for specific streets within Mosman and only residents of those streets are eligible to apply for RPS permits.

14. Why are Mosman parking permits digital?

Digital parking permits are more efficient, and easier and more convenient for residents. Benefits include: apply for or update a permit from anywhere on any internet connected device, email reminder for renewal, no stickers/waste, transfer a permit to a different vehicle up to 4 times per year at no charge, permits and updates take effect instantly.

15. Do I have to display a permit on my car?

No. Digital permits are virtual, which means there is no sticker displayed on the car. However, if you are parking in a ticketed area, you will still need to print out a 3-hour ticket at one of the ticket machines and display it on your vehicle.

16. How will rangers know I have a valid permit?

Rangers will be able to identify whether a vehicle has a valid permit by checking the licence plate in the system using their smart phone.

17. What happens if I do not have a valid permit?

If you park in an area that requires a foreshore parking permit and you do not have one, or exceed the complimentary parking period in a ticketed area, you will be issued with an infringement notice and fine.

18. What do I do if I wish to contest an infringement notice?

If you have received an infringement notice that you believe was issued incorrectly, please contact the State Debt Recovery Office (SDRO), where you can request a review.

20. What do I do if the online system isn't working for me?

For issues or questions please email parking@mosman.nsw.gov.au, visit customer service in the Civic Centre or contact Council on 9978 4000 during normal office hours.