

MAPPING MOSMAN'S COMMUNITY SERVICES AND PROGRAMS

A summary and analysis of the current provision of community services, programs and facilities available to residents with demographic and other social directions

JANUARY 2018



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EXECUTIVE SUMMARY

This social planning analysis was undertaken in late 2017 and provides strategic advice based on demographic data, identification of existing local community services, programs and facilities, and results of the most recent consultation and planning undertaken by Council and State and Commonwealth and non-government agencies.

It is intended to compliment consultation undertaken by Council with residents and service providers for the review of MOSPLAN and builds on previous consultation and planning undertaken for specific target groups including children and families; young people; older people and people with disability. The aim is to provide an information resource to promote further engagement with residents and service providers to guide planning for and delivery of community services by Council, non-government and government agencies.

Previous research and consultation confirms that overall, Mosman is a relatively healthy community with high social capital, cohesion and connectedness with most residents enjoying a relatively good standard of health and wellbeing. Feedback from residents is generally very positive and complimentary of Council services and programs. Residents are also appreciative of the many activities provided by Council and other organisations for social, intellectual, cultural, recreational and other pursuits.

Overall Mosman has a relatively good coverage of community services and programs, particularly in children's services; youth programs offered by Council and in aged care home support services offered by Council, non-profits and for-profit organisations. Council community services have high customer satisfaction rates.

Notwithstanding Mosman's many community strengths, there are some specific community issues that will require future attention. These issues have previously been identified and are part of continuing trends impacting Mosman, such as population ageing, increasing social isolation, service fragmentation and rationalisation of services by Commonwealth and State Governments. An increasing trend for competitive tendering of funded services has also resulted in the awarding of tenders to organisations that have not previously had a presence in Mosman or the Lower North Shore. This has implications for previously funded regional organisations in maintaining viability. It also creates challenges in building local collaborative service networks and ensuring residents are informed of and can access these services.

The major social priorities for Mosman are:

- Responding to Population Ageing
- Responding to Community Expectations for Enhanced Services, Programs & Facilities
- Facilitating Community Connections
- Promoting Social Inclusion
- Informing and Communicating with Residents
- Creating a Child, Youth Family and Older Person Friendly Environment
- Advocating for Social Needs
- Facilitating Service Coordination and Collaboration
- Affirming Council's Roles and Responsibilities in Addressing Social Needs
- Developing a Whole-of-Community and Whole-of-Council Approach

While acknowledging Mosman's overall good coverage of services and facilities, potential areas of service and program provision that require further enhancement by Commonwealth and State and non-government agencies, the business community and Council include:

- Out of school hours care, particularly before and after school hours care to cater for growing demand from parents of children starting school and in early school years
- Community programs and activities for young people that promote emotional and mental wellbeing, particularly addressing identified issues creating pressure and anxiety for them
- Parenting education and programs to support parents in promotion of the emotional, mental and physical wellbeing of children and young people and their families.
- Community and residential aged care to meet increasing demand with Mosman's ageing population, including high level community packages and dementia support
- Community and Council staff education on social issues, including inclusion of people with disability, mental health, and dementia support
- Community programs and activities for adults 55 years and over to promote healthy ageing and independence
- Community and Intergenerational connection programs and activities to promote social inclusion and prevention of social isolation, particularly for older people and people with disability
- Programs to promote cultural appreciation and support for people from culturally and linguistically diverse backgrounds and Aboriginal and Torres Strait Islander peoples.

It is proposed that these areas for further enhancement be considered for strategies and actions to be included in MOSPLAN 2018-2023 and be the subject of ongoing consultation, particularly with major target groups including children, young people and families and people 55 years and over.



Connecting community groups through collaborative forums

INTRODUCTION

As part of Council's social planning responsibilities, Council undertakes research and planning on issues impacting the wellbeing of residents. This paper presents an overview and analysis of Mosman's current provision of community services, programs and facilities. It also contains available demographic and social data and consultation outcomes to help inform responses to identified community needs and issues.

Council's integrated planning framework is built on social justice principles of equity, access, participation and rights. Social planning objectives are embedded in its current Community Strategic Plan, known as MOSPLAN 2013-2023 as part of Council's vision for Community Wellbeing. The Direction is for

'A thriving, connected and healthy community that celebrates and respects diversity in age, interest, culture and ability.'

Council's current 10 Year Strategies for Community Wellbeing are:

- Anticipate, plan and provide for social change
- Advocate on behalf of the community to Commonwealth and State government and nongovernment organisations
- Deliver integrated, inclusive and accessible services and programs that contribute to community wellbeing
- Embrace partnerships and facilitate services that enrich the experience of living in Mosman
- Ensure community facilities are welcoming, accessible, support the effective delivery of services and programs and serve as community hubs
- Maximise opportunities for residents to connect with and participate in community life

Following release of the 2011 Census, research and consultation on social issues was undertaken by Council and a Social Directions paper was prepared in 2012. Major social priorities were identified for Mosman in that Paper, and these remain essentially unchanged but have been updated to reflect their increased relevance. The priorities intersect with the Community Strategic Plan and Council's Community Services Framework developed in 2016.

The Community Services Framework was prepared to encapsulate the role of Council community services, building on the Community Strategic Plan and informing business plans for Children's Services; Youth Services; Aged and Disability Services; and Community Development and Social Planning.

The Community Services Framework brings the various strands of Council activity around the social arena into a coherent framework, with four key strands - people; place, participation and partnerships. It highlights Council's community and capacity development and planning roles; working in partnership with community members, groups, government and non-government agencies as well as Council's role as a provider of children's, youth and aged services.

The updated Social Priorities and a diagram representing the key tenets of the Community Services Framework follow.

MAJOR SOCIAL PRIORITIES FOR MOSMAN

Responding to Population Ageing

The major demographic issue confronting Mosman is population ageing. Commonwealth policy directions will see more frail older people and people with dementia remain at home.

Community Expectations for Enhanced Services, Programs and Facilities

As a small council with finite resources, there needs to be ongoing dialogue with residents to manage expectations and optimise service delivery.

Facilitating Community Connections

Mosman residents report high levels of community connection, yet social isolation remains an issue with many residents living alone and with population ageing. Facilitating community and intergenerational connectedness will require a multi-pronged approach, involving not only Council but volunteers and external stakeholders.

Promoting Social Inclusion

There is a need to address inclusion of groups that experience disadvantage and barriers to full participation in community life, particularly for people with a disability, people from culturally and linguistically diverse backgrounds, people experiencing financial disadvantage, and people from Aboriginal and Torres Strait Islander descent.

Informing and Communicating with Residents

Access to information and lack of awareness of available services and programs emerged as a major cross-cutting issue for residents. A strategic and targeted approach to information provision, driven by resident needs and preferences, is needed.

Creating a Child, Youth, Family and Older Person Friendly Environment

It is important to maintain Mosman as an intergenerational community, inclusive of and welcoming for everyone, including children, young people and families and older people.

Advocating for Local Community Needs

Council will need to continue to monitor service provision to local residents by government and non-government agencies, and be an active advocate for retention and enhancement.

Facilitating Service Coordination and Collaboration

With residents' evident difficulty in accessing services and navigating the service 'maze', Council can play a valuable role in facilitating coordination and collaboration between services at the local level.

Affirming Council's Roles and Responsibilities in Addressing Social Needs

With significant Commonwealth/State social policy and program changes, there is a need for Council to continually review its core roles and responsibilities in addressing social needs and where more discretionary areas are best undertaken by other agencies.

Developing a Whole-of-Community and Whole-of-Council Approach

In integrating social, environmental, economic and governance issues, a whole-of-community approach will require further strengthening of relationships and partnerships with external stakeholders, matched with a whole-of-Council approach for further internal collaboration between Council functional areas.



COMMUNITY SERVICES

Supporting our community groups to achieve a thriving, connected and healthy community that celebrates diversity in age, interest, culture and ability through people, place, participation and partnerships.

People

- Engaging our community
- Planning for community wellbeing
- Advocacy for social needs
- Providing services and programs (Children's, Youth, Aged and Disability Services)

Place

- Connecting People
- Providing facilities (Youth Centre & Seniors Centre)
- Promoting local venues
- Designing enabling spaces

Participation

- Including everyone
- Informing our community
- Involving Service Users
- Promoting Volunteering

Partnerships

- Building relationships and networks
- Collaborating for services
- Harnessing resources
- Giving Community grants

Mosman
COUNCIL



To better focus effort in implementing the Community Services Framework and Business Plans and in readiness for the review of MOSPLAN, this paper endeavours to provide a more integrated information base to assist in decision making around local priorities and actions.

The paper provides:

- A summary of demographic information from the 2016 ABS census (more detailed information is available in Appendix A) and other relevant social planning data
- Identification of local community services, programs and facilities available to residents;
- A summary of outcomes from community consultations and planning undertaken by Council and other organisations in recent years that are relevant to local residents, service providers and other interested stakeholders
- Identification of key findings and future strategic directions emerging from the analysis to be considered for possible action by Commonwealth/State government and non-government agencies, Council and the community.



Providing community grants for non-profit organisations

COMMUNITY PROFILE

This section provides a brief summary of relevant demographic and social data for Mosman and Northern Sydney, drawing on the ABS 2016 Census data available from [Mosman Community Profile](#) produced by id and other relevant sources. A more detailed overview and analysis of Census data with graphs and tables is available in Appendix A.

Population Summary for Mosman from 2016 Census

- The Estimated Resident Population was 30,215 in 2016, increasing by 182 persons from 30,033 in 2015 (and increasing by 1,295 persons from 29,351 in 2011).
- The Usual Resident Population was 28,475, increasing by 1,023 persons from 27,452 in 2011. For population mobility, 31.4% of residents moved to Mosman from elsewhere.
- Males numbered 13,189 (46.3%) and Females numbered 15,290 (53.7%)
- Dwellings numbered 13,239, increasing from 12,907 in 2011, with 11,849 occupied private dwellings
- The Average Household Size was 2.31 (2.3 in 2011) with Greater Sydney being 2.72
- The median age of Mosman residents was 42 (compared to 36 for Greater Sydney)
- Mosman has an ageing population, with residents 60 years and over in the 2016 Census numbering 6,983 or at 24.5% almost a quarter of the total population, compared to 19% for Greater Sydney. This population ageing is particularly pronounced for the 50-59 years age group (+402); 70-84 years age group (+660); and 85 years and over age group (+67).
- 65 years and over now number 5,447 or 19.1%, compared to Greater Sydney at 13.9%.
- 55 years and over now number 8,839 and at 31% are almost one-third of the population, compared with 24.7% for Greater Sydney.
- While not as culturally diverse as Greater Sydney, Mosman's population is gradually becoming more diverse with 9,525 or 33.5% of the usual resident population in 2016 being overseas born and with 16 % of the total population coming from countries where English was not their first language (14% in 2011) and comparing with 29.3% for Greater Sydney.
- China is the major non-English speaking country of birth at 520 or 1.8% of total population and has grown significantly from 232 in 2011 (+288) but below Greater Sydney at 4.7%.
- Major languages other than English spoken at home were Mandarin 2.2%; Spanish 1.2%; French 1.1%; Cantonese 0.9%; Italian 0.9%; German 0.8%; Japanese 0.7%; Greek 0.6%; Portuguese 0.4% and Russian 0.4%.
- Residents who identify as Aboriginal and Torres Strait Islanders are relatively few but are growing in number at 58 or 0.2% (27 or 0.1% in 2011).
- For religion, people who nominate 'No Religion' now represent 31.7%. Major religions were Western (Roman) Catholic 23.8%; Anglican 20.1%; Presbyterian and Reformed 2.8%; Uniting 1.9%; Buddhism 1.4%; Greek Orthodox 1.4%; Christian nfd 1.3%; Hinduism 1%; Judaism 0.8%; Pentecostal 0.8%; Lutheran, Baptist and Islam each 0.4%.
- For volunteering, Mosman has a relatively high rate with 26% of total population aged 15 years and over report doing some form of voluntary work in 2016, increasing from 23.5% in 2011 (+745), and comparing favourably with Greater Sydney at 16.7%.
- For unpaid care, 2,459 or 10.5% of total population aged 15 years and over report providing unpaid assistance to a person with a disability, long term illness or old age, increasing from 10.2% in 2011, and compared with 11.15 in Greater Sydney.

- For disability, 878 people or 3.1% of the population in the Mosman Council area in 2016, reported needing help in their day-to-day lives due to disability (increasing from 2.9% in 2011) but less than the Greater Sydney average of 4.9%.
- For completion of secondary schooling, 76% of Mosman residents aged over 15 years had completed Year 12 (or equivalent), increasing from 74.1% in 2011 and comparing favourably with Greater Sydney at 60%.
- For qualifications, almost half the population aged 15 and over had a Bachelor or higher degree; 9.9% had an Advanced Diploma/Diploma; and 6.9% had vocational qualifications.
- For employment, 14,001 people living in Mosman were employed, 66% full time and 32% part time and unemployed were 3.9%, comparing favourably with Greater Sydney at 6%.
- Major industry sectors of employment were Professional, Scientific and Technical Services at 19.4% (2,728); Financial and Insurance Services at 13.8% (1,930); and Health Care and Social Assistance at 10% (1,399).
- Occupations for Mosman residents were predominantly Professionals at 39.5% (5,530); Managers at 24% (3,365); and Clerical and Administrative Workers at 12% (1,687).
- Of the 8,713 people who work in Mosman, 33.2% also live in Mosman, 20% live in the Northern Beaches, and 9% live in North Sydney LGA. 10,745 or 77.1% of working residents commute outside the municipality. Major LGA work locations were Sydney 38.6%; Mosman 20.8%; North Sydney 12.7%; Northern Beaches 5% & Willoughby 4.9%.
- The main methods for travel to work in 2016 for residents were private vehicle at 44.3% (6,205); public transport at 31.1% (4,362), and riding & walking to work at 5.4% (759).
- Median weekly household income was \$2,504 (compared to \$1,745 for Greater Sydney), and 33% of households earned an income of \$2,500 or more per week in 2016.
- The number of Mosman households increased between 2011 and 2016 by 197 to 11,854. For household types, the largest types were couples with children at 29.6% (35.3% for Greater Sydney); couples without children at 25.8% (22.4% for Greater Sydney); and lone person at 27.4% (20.4% in Greater Sydney). The largest changes in family/household types in Mosman between 2011 and 2016 were couples with children (+271 households); couples without children (+155 households) and lone person (-156 households).
- For housing tenure, 59% of households were purchasing or fully owned their home (including 25% with a mortgage), and 32% were renting, with 31% renting privately and 0.8% in social housing. Median weekly rent was \$576, compared to \$447 for Greater Sydney). Median weekly mortgage repayments were \$746 (\$495 for Greater Sydney).
- For housing type, 33.6% were separate houses; 26% were medium density dwellings; and 39.6% high density dwellings, compared with 55%, 20.3% and 23.5% in Greater Sydney.

Australian Early Development Census (AEDC)

- The [AEDC](#) measures the development of children in Australia in their first year of full time school, across key domains of physical health and wellbeing; social competence; emotional maturity; language and cognitive skills (school-based); and communication skills and general knowledge.
- Children falling below the 10th percentile are categorised as 'developmentally vulnerable'; children falling between the 10th and 25th percentile are categorised as 'developmentally at risk'; and all other children are categorised as 'developmentally on track'. The AEDC is undertaken every 3 years.
- For the Multiple Strength Indicator in 2015 (most current available data) that measures developmental strengths in social and emotional development, of a total of 332 children in

Mosman, 199 or 59.9% were rated as having 'highly developed strengths' as compared to 58.9% in NSW and 55.8% nation-wide.

- The remainder were 75 children (22.6%) categorised as having 'well developed strengths' and 58 or 17.5% as having 'emerging strengths'.
- Given other demographic data and acknowledged strengths for Mosman's community, it is somewhat surprising that the results for Mosman are not higher, when compared, particularly to NSW and Australian averages.
- Across the five domains, 15.4% of children (approximately 51) in Mosman were vulnerable in one or more domain and 5.7% (approximately 19) were vulnerable in two or more domains.
- In comparing results of percentage of children with vulnerability from the most recent results available in 2015 to when first testing commenced in 2009, vulnerability has increased for all domains, with physical health and wellbeing being 4.8% (2.8% in 2009); social competence being 6% (1.6% in 2009); emotional maturity being 6.9% (3.4% in 2009); language and cognitive skills being 2.4% (0.3% in 2009); and communication skills and general knowledge being 3.9% (2.9% in 2009). Council has previously reviewed this data and has been liaising with children's services providers and implementing strategies to support early development, including parenting education.
- At 6.9% and 6% respectively, strategies to facilitate emotional maturity and social competence may be the priority areas for agencies (including Council) to target to improve outcomes.

Residential Aged Care Places

At June 2016, Mosman had 287 residential aged care places, with 3,567 residents aged 70 years and over, and a rate of 80.5 places per 1,000 population. This was slightly less than that for NSW at 83.4 and Australia at 82.6 (PHIDU from data of Department of Health and Ageing).

While the Australian Government's emphasis is now on community care for older people, there will still be a need for residential aged care with an ageing population.

Health Statistics

The Centre for Epidemiology and Evidence, NSW Ministry of Health produce [HealthStats](#) including some health data by LGA and the following statistics are from this source.

There is also comparison to the Sydney North Primary Health Network (SNPHN) area.

Overall, the data shows that Mosman residents enjoy relatively high standards of health in most areas and confirms previous findings (Mosman Health Needs Analysis October 2011).

As a relatively higher socio-economic area with related higher levels of education and income, Mosman residents are likely to be informed about and can afford better nutrition, housing and health care. Mosman's most pressing health issues are associated with the ageing of the population, with a higher proportion of frail older people living at home with chronic and complex conditions, and a concurrent need for more intensive health, community services and carer support.

Key health data include:

- Life expectancy at birth in Mosman LGA as at 2015 (most recent available) is 83 for males (rising from 80.3 in 2001) and 87.8 for females (rising from 84.7 in 2001), and compares favourably to NSW at 80.9 for males and 85 for females¹
- Total births per year has remained relatively stable between 2001 and 2015, slightly decreasing to 333 births in 2015 from 372 births in 2001 (highest births was 372 in 2004).

¹ Life Expectancy at Birth, Mosman Local Government Area, HealthStatsNSW 2017

- Total deaths from all causes per year has also remained relatively stable, at 187 in 2014-15, with minor fluctuation from 179 in 2001-2 (highest being 221 in 2011-12).
- There were 13,000 hospitalisations of Mosman residents in 2015-16, a rate of 37,689.3 per 100,000 population, compared with 35,043 for NSW. The higher than state average result may be related to Mosman's ageing population profile.
- Interestingly, the rate of hospitalisation per 100,000 population has increased steadily since 2001-2 for Mosman and state-wide, with Mosman being 27,608.6 and NSW being 30,033.5 in 2001-2.

Specific priority health issues emerging from the analysis of health data include:

- *Falls prevention*, with Mosman having a high rate of 849.3 per 100,000 population for falls related injury hospitalisations compared to NSW with a rate of 744.8, with Mosman steadily increasing from 625.6 in 2001-3 (602.9 for NSW).
- *Alcohol consumption*, with Mosman having a high rate of 950.8 per 100,000 population for alcohol attributable hospitalisation in 2013-15 (670.4 for NSW), increasing from 648.2 in 2001-3 (545.2 for NSW).
- *Immunisation*, with Mosman's immunisation rates lower than the national aspirational target of 95%, with full immunisation being 93.3% for 1 year olds (national 93%); 89.3% of 2 year olds (National 90.7%); and 88.3% for 5 year olds (National 92.9%)².
- *Breast cancer screening* participation rates among women aged 50-69 years (43.4%) are lower than both SNPHN (52.5%) and NSW (51.6%) rates.
- 39.9% of *low income families* experience financial stress from mortgage or rent, compared to SNPHN at 33.6% and NSW at 32.9%, with housing affordability worsening.

Other relevant statistics include:

- *Smoking*, smoking attributable deaths at 34.3 per 100,000 in 2013 have dropped from 50 in 2001 and are below the NSW average of 60.8, but smoking attributable hospitalisations have not improved at 461.6 per 100,000 increasing from 431.5 in 2001-3. For current smokers 18 years and over the rate per 100 for Mosman was 9 (16.2 for NSW). There is potential to lower these rates.
- *Mental health*, 12.3 per 100 residents aged 15 years and over in Mosman report mental and behavioural problems (SNPHN 12.1 and NSW 13.1); 9 per 100 residents aged 18 years and over in Mosman report high or very high psychological distress (SNPHN 8.5 and NSW 10.5). While lower than the NSW average, Mosman's rates are higher than that for the Sydney North Primary Health Network and are concerning.

For intentional self harm hospitalisations, Mosman's rate at 86.7 per 100,000 population was below that for NSW at 135.2 but still of concern. It should be noted that females were twice or more likely as males in Mosman to be hospitalised for self harm. No age breakdown at LGA level is publicly available.

- *Adequate Physical Exercise*, with 33.8% of respondents to the NSW Population Health Survey 2016 of persons 16 years and over who live in Northern Sydney reporting they undertook insufficient physical activity (42.8% in NSW).
- *Obesity*, with 13.7 per 100 people aged 18 years and over in Mosman being obese, compared to SNPHN at 17.7 and NSW at 26.4. Albeit less than the Health Network and state-wide figure, it is nonetheless a concern, given the linkage between obesity and health conditions.

² Immunisation data 2015/16 (most recent available) from <http://www.myhealthycommunities.gov.au>

Domestic Violence and Other Crime Statistics

Crime statistics for Mosman LGA are available from the NSW Bureau of Crime Statistics and Research [BOCSAR](#). It should be noted that some crimes, such as domestic violence and sexual assault remain under-reported nation-wide.

- For 'Recorded Domestic Violence Related Assault Incidents' for period July 2016 to June 2017, Mosman had 47 incidents, being a rate of 154.1 per 100,000 population, and a rank of 126 for LGAs in NSW with highest DV related rate per 100,000 population.

This compared with Lane Cove with 37 incidents, a rate of 102.9 per 100,000, and a rank of 134; North Sydney with 139 incidents, a rate of 191.4 per 100,000 and a rank of 119; and Willoughby with 73 incidents, a rate of 95.6 per 100,000 and a rank of 136.

While Mosman and neighbouring areas are far from the worst in NSW for DV related incidents, there is still concern that Mosman has the third highest rank for Northern Sydney LGAs (Ryde and North Sydney being higher).

- In analysing the trend since 2012, there has been considerable fluctuation in the number of annual incidents and corresponding rate, being 26 (87.8) in 2012; 27 (90.1) in 2013; 53 (175.2) in 2014; 50 (164) in 2015; and 32 (104) in 2016.

However, it does reveal that the number of DV related incidents and rate is increasing again and needs to be addressed appropriately.

- Other crime statistics for period 2012-2016 show Mosman to be a relatively safe community, with relatively lower rates of non DV related assault; robbery; and theft.

Summary

The major features of this demographic profile are:

- Significant population ageing, with almost one in three residents aged 55 years and over. At the 2011 census it was one in four residents aged 55 years and over.
- High proportion of people living alone with over one in four households being lone person.
- High population mobility, with almost a third of the population having moved to Mosman since the 2011 Census.
- While the majority of residents were born in Australia or another English speaking country, there is slowly increasing cultural diversity, particularly in Chinese speaking residents.
- High individual and household income and high educational qualifications, with almost half the population 15 years and over having a Bachelors or higher degree.
- Almost a quarter of working age residents 15+ are managers and well over a third are professionals.
- High volunteering, with over a quarter of residents 15+ volunteering in past 12 months
- Most residents are in relatively good physical health, with high life expectancy and lower rates of smoking and obesity.
- Lack of housing affordability with high mortgage payments and rents.
- Mental health and related issues (including anxiety and depression) for the general population, children and young people.
- There are Identified issues in social and emotional skills for a significant number of children entering school in Mosman which need early intervention
- There are relatively higher rates of alcohol consumption as revealed in health data by the number of alcohol related hospitalisations requiring community education to reduce this and associated risks.
- Domestic violence, while lower than the NSW average, is third highest in Northern Sydney

SERVICES, PROGRAMS AND FACILITIES PROFILE

Mosman residents benefit from a range of community services, programs and facilities provided by Council, non-government and Commonwealth and State government agencies. The private for-profit sector also provide many services and programs relevant to the health and wellbeing of residents.

Services can be located through the [LINCS Community Directory](#) and the NSW Government Human Services Network [HSNet](#)

This section provides a summary of the main services, programs and facilities available for the community as a whole and for specific target groups, being 'Children & Families'; 'Young People'; and 'People 55 Years and Over'.



Providing events and spaces for children and families

General Community Services, Programs & Facilities

SERVICE/FACILITY	DESCRIPTION
Facilitation & Sector support	Council's Community Services facilitate community development initiatives and service development for general community services. An annual Community Grants Program provides small grants to local community groups. Council's Social Planner provides support to the Lower North Shore Multicultural and Domestic Violence Networks. Staff participate in regional planning.
Library	Barry O'Keefe Library at Mosman provides a hub for local residents and in addition to its comprehensive collection, offers author talks, book clubs, children's and youth activities. There are specific resources and services offered for people with sight impairments and who are housebound.
Art Gallery	Mosman Art Gallery and Community Centre provides a high quality regional art gallery and a range of community programs for local residents and visitors, including regular exhibitions, artist and curator talks, and educational programs for schools.
Events & Festival of Mosman	Council coordinates community events including the Festival of Mosman, held biennially, and Pets Day Out, Children's Fair, and outdoor concerts are held annually. A Mosman events website enables community groups to register their events.
Adult learning and community college	Mosman Community College, located at Mosman High School and other local venues, provides a variety of adult learning opportunities including languages, performing arts, art and craft, and business studies.
Places of worship	Local places of worship include 8 Christian churches. These are St Clements Anglican Church (144 Raglan St); Mosman Baptist Church (Melrose St); St Lukes Anglican Church (4 Heydon St); Sacred Heart Catholic Church (23 Cardinal St); St Therese Catholic Church (210 Spit Rd); Scots Kirk Mosman Presbyterian Church (9 Belmont St); Mosman Uniting Church (cnr Belmont & Cowles Rds); and Blessed Sacrament Catholic Church (62 Bradleys Head Rd). Cremorne Synagogue is located at 12A Yeo St Neutral Bay and Dee Why Mosque is at 12 South Creek Rd Dee Why. They provide significant support to their members and the wider community. Their facilities are often used for community purposes such as playgroups, youth groups, and seniors' activities.
Indoor & outdoor sporting and recreational facilities	Council maintains a range of indoor and outdoor sporting and recreational facilities, including the Marie Bashir Mosman Sports Centre, Mosman Drill Hall, Mosman Swim Centre, Allan Border Oval, Balmoral Beach, Clifton Gardens, and other sporting and open space reserves. A Recreation Needs Assessment was undertaken in 2015 and informs MOSPLAN for future action.

Sporting clubs & groups	There are a variety of sporting and recreational clubs in Mosman and many residents across the age spectrum actively participate in sport and fitness. These are listed in the LINCS community data base. Council's Environment and Planning staff convene a meeting with local sporting groups approximately twice per year.
Clubs & hotels	The Mosman (Returned Servicemen's) Club participates in the ClubsNSW grants program and provides entertainment & meeting venues. There are two licensed hotels, Hotel Mosman and Buena Vista Hotel. Other clubs, such as Mosman Rowers, Balmoral Beach Club, Middle Harbour Yacht Club, Middle Harbour 16ft Skiff Club and Balmoral Sailing Club provide a hub for members and offer activities for members.
Other open space, including Sydney Harbour National Park & Georges Heights	Other open space includes the Sydney Harbour National Park managed by National Parks and Wildlife Service and the Sydney Harbour Federation Trust (SHFT) land. Refurbished buildings on the SHFT land at Georges Heights have led to the establishment of artists studios, a dance studio, a child care centre, and the Mosman Men's Shed in this precinct. Many walking tracks have been established.
Cafes & Restaurants	A major draw card for residents and visitors is Mosman's cafes and restaurants. Many of these act as community hubs for parents with babies and young children, young people and adults of all ages.
Retail & Business	Mosman has a variety of retail & business, including supermarkets, food, clothing, home furnishings and other businesses such as health, education & learning, & financial services. The Mosman Chamber of Commerce supports the business community and liaises with Council.
Public Transport (Bus & ferry)	With its close proximity to Sydney and North Sydney CBDs, and relatively good ferry services to Circular Quay and bus networks to other local areas such as Chatswood and the northern beaches, Mosman residents are generally well placed to access local and regional services and activities (with some less accessible pockets in Beauty Point and Clifton Gardens).
Hospitals	<p>The main public hospital servicing Mosman residents is Royal North Shore Hospital, located in St Leonards. A new Northern Beaches Hospital at Frenchs Forest is planned to open in 2019 which may in future take some local residents (eg when RNSH is full).</p> <p>There is one private hospital, Mosman Private Hospital in Ellamatta Ave, that provides medical and mental health units (in-patient and out-patient services). Many residents use the Mater Private Hospital at Crows Nest and North Shore Private Hospital at St Leonards as well as other private hospitals in Northern Sydney & wider Sydney.</p>

Community health services	Most community health services are located at RNS Community Health Centre, Herbert St St Leonards. The Cremorne Community Health Centre provides a regional office space for Northern Sydney Local Health District Multicultural Services & for the Northern Sydney Intellectual Disability Services which also holds some clinics there.
GPS & Primary Health	For general practitioners and other health practitioners, Mosman is relatively well served but after hours services and bulk billing may be more difficult to access. The Sydney North Primary Health Network, funded by the Commonwealth Government, is working closely with GPs and other health practitioners, to strengthen prevention and primary health services. An after hours service has been established. The closest Medicare offices are Brookvale or Chatswood.
Community & social housing	The main community-based community housing organisation, is Link Community Housing, based at Chatswood that assists people on low incomes with housing needs. There is very limited public and community housing stock in the lower north shore and housing affordability on the private rental market is a major issue, including for key workers. Social housing is restricted to 4 unit blocks offering 70 units with transfer of management to a community housing organisation in 2019.
Domestic Violence services	There are regional domestic violence services, including women's refuges at Mary's House (North Sydney) and Delvena (Lane Cove), Northern Sydney Court Support Advocacy Service auspiced by Catholic Care, Naremburn, and Relationships Australia services as well as NSW Police, Health and Community Services involvement. With local government and community representation, these agencies form the Lower North Shore Domestic Violence Network. Council has provided community grants and in-kind support to the Network to further its efforts in preventing domestic violence.
Services & programs for Aboriginal & Torres Strait Islanders	While Mosman has a small number of residents who identify as being of Aboriginal (58 at the 2016 Census), it has a rich Aboriginal heritage. Mosman has an active community reconciliation group, Mosman Reconciliation, which meets at Council. Council has also signed Principles of Cooperation with the Metropolitan Aboriginal Land Council. Council has educational resources on Mosman's Aboriginal heritage for school students and the general public available from its website. Community Care Northern Beaches, Manly Community Centre and Northern Sydney Local Health District provide specific services.
Services for Migrants & Refugees	There is a Commonwealth funded Settlement Services Officer based with Sydney Multicultural Community Services in Banks St North Sydney who undertakes casework and community development activities for newly arrived migrants, refugees and international students in the Lower North Shore, including Mosman. Council provides a venue and promotion of English

	<p>language classes and maintains a language register of staff who are fluent in community languages. Harmony Day (21 March) is celebrated annually by Council. Crows Nest Centre provides a range of programs, including Spanish and Japanese mothers groups and homework help. Council supports the Lower North Shore Multicultural Network, an interagency of services working with CALD communities in the sub-region. Translated service guides are available from Council's website.</p>
<p>Services & programs for people with disability</p>	<p>Inclusion of people with disability occurs through Council community services and other programs, and Council has a Disability Inclusion Action Plan (DIAP) adopted in 2017. Council's Access and Mobility Community Consultative Committee provides advice to Council on access and mobility issues. Mosman Community Care facilitate a Friday Young Adults Group. With the roll out of NDIS there are now a multitude of service providers which consumers can choose from. Some regional organisations providing services include Early Ed (North Sydney); Lifestart (Frenchs Forest); Cerebral Palsy Alliance (Allambie Heights); Northcott (Chatswood) Ability Links (Parramatta); Fighting Chance (Frenchs Forest) A Northern Sydney Disability Services network meets at the Dougherty Centre at Chatswood on a quarterly basis.</p>
<p>Other community groups & clubs</p>	<p>There are many grass-roots community groups that support the social infrastructure of Mosman, including groups for community gardening, sustainability, historical preservation, and other interests. Service clubs, such as the Rotary Club of Mosman and Mosman Lions Club play an active role through fundraising and other support for local initiatives.</p>
<p>Volunteering</p>	<p>Council provides a volunteering coordination service for its multiple programs and services, recruiting, training and supporting approximately 325 volunteers. It can also refer people to other metropolitan volunteering organisations. Many Mosman residents also volunteer for other local, metropolitan, national and international programs.</p>
<p>Media</p>	<p>Mosman Daily is a very popular weekly local newspaper and Council has a regular section within it. There is also a monthly Northshore Living publication which also covers local stories. Northside Community Radio 99.3 covers Northern Sydney.</p>

Children & Families - Community Services, Programs & Facilities

SERVICE/FACILITY	DESCRIPTION
Facilitation & Sector support	Council's Children's Services provide information and referral and support service and program development for children and families and collaboration between services. Children's Services convene a local services forum and participate in and support the Lower North Shore Child and Family Interagency.
Drill Hall	Council's Children's Services (except for Mosman Occasional Child Care Centre) are based at Mosman Drill Hall, which provides a hub for children's programs including Out of School Hours Care, Vacation Care, Connections playgroup, and related programs.
Library	Mosman Library has a very popular children's collection and undertake children's reading activities and school holiday programs. The Library produce a 'Directory of Services for Children and Families in Mosman' which is available from Council's website, derived from LINCS community directory.
Art Gallery	The Art Gallery offers a schools' educational program and regular school holiday activities.
Playgrounds	There are 13 public playgrounds in the municipality, and a playground improvement program to upgrade all playgrounds as resources allow. Sporting fields and other open space areas are also vital for sport, fitness and recreation.
Playgroups	Council facilitates the Connections playgroup at Mosman Drill Hall every Monday during school term. Community-based playgroups meet in church halls and other locations, including Melrose (Mosman Baptist) & Stay & Play (St Clements).
Occasional Care	Council's Mosman Occasional Care Centre (MOCC) located at Allan Border Oval Pavilion provides flexible care for children aged 6 weeks to 5 years of age, including occasional, preschool and permanent long day care places (8-4pm).
Long Day Care	Thirteen long day care services provide approx. 620 places. All long day care services but three are for-profit based services. The services are Ballykin at Scots Kirk; Bond St Montessori; Giraffe Child Care; Goodstart Early Learning; Heritage House; Jack and Jill Kindergarten; Only About Children; Pippies at Balmoral; SDN Children's Services; Shadforth Cottage Shadforth St and Avenue Rd; The Lookout Early Education Centre and Council's MOCC. Vacancies exist at many centres.
Preschool	Three preschools offer 125 places, all of which are non-profit services. These are Killarney Preschool; KU Mosman Community Preschool; Northern Nursery Preschool. In addition, MOCC offers 20 preschool places.

Out of School Hours Care	Out of school hours care services (Before and After School and Vacation Care) are provided by Council at the Drill Hall for 5-12 year olds, Other OOSH services include the Cottage (Middle Harbour Public School), Beauty Point Public School P & C Association, Mosman Preparatory School After School Care (with places also offered for Queenwood Junior & Blessed Sacrament students) and Sacred Heart Primary School (Camp Australia). There are wait lists, with Council's service unable to accommodate new families in 2018.
Family Day Care	Family day care is offered through a number of providers, including The Infants Home, Family Day Care Sydney Wide and the Northern Beaches Council.
Early Childhood Health	There is one early childhood health centre located in Parraween Rd, Cremorne. The facility is jointly provided by North Sydney and Mosman councils with services provided by the Northern Sydney Local Health District.
Child & Adolescent Health	The Northern Sydney Local Health District provides assessment, diagnostic and treatment services for child and adolescent health based at the RNS Community Health Centre, St Leonards. Previous anecdotal advice to Council from parents and other service providers has advised of some waiting periods but this fluctuates
Parenting Education & information	Parenting education and information is available through the Northern Sydney Local Health District (most programs held at Chatswood and Cremorne) and through Council's Children's and Youth Services. Non-government organisations provide parenting education in the wider Northern Sydney region.
Family Support	Family support services are mainly sub-regional or regional services based outside the municipality, such as Catholic Care at Naremburn and Relationships Australia at Macquarie Park (some programs at Neutral Bay). These services provide parenting support, early intervention, and assistance to families, including families of a child with an additional need (including EarlyEd at North Sydney). There is also Tresillian, Wollstonecraft & Willoughby.
Primary Schools	There are seven primary schools in Mosman, including three state, two Catholic, and two independent schools. These are Beauty Point Public School; Middle Harbour Public School; Mosman Public School; Blessed Sacrament Primary School; Sacred Heart Primary School; Mosman Preparatory School for Boys; and Queenwood Junior School for Girls. Council convenes a Principals Liaison Group once per school term.
Community groups	Church and community groups, such as Scouts and Guides (1 st Balmoral Sea Scouts; 1 st Clifton Gardens Sea Scouts;, Mosman Scouts, and Mosman Girl Guides) provide a range of activities and programs for children.

Young People - Community Services, Programs & Facilities

SERVICE/FACILITY	DESCRIPTION
Facilitation and Sector support	Council's Youth Services provide information and referral and support service and program development for young people and families and collaboration between services. Youth Services actively participate in and support the Lower North Shore Youth Interagency.
Youth Centre	Mosman Youth Centre, managed by Council, provides a range of programs and activities for young people 12-25 years of age. The Centre offers a main activity space and music room for use by local groups and is staffed by trained youth workers. In addition to their general activities, Council Youth Services provide youth education programs and recreation activities, hold a variety of events throughout the year, with larger scale community initiatives during National Youth Week in April and Mental Health Month in October. Youth Services also assists in the organisation of regional events such as the annual Shoreshocked music festival and 24/7 film festival, and supported youth mental health initiatives. A major focus is Youth Volunteering with several groups providing an avenue for young people to volunteer. A comprehensive Youth Consultation is undertaken every three years.
Library	Mosman Library includes a Young Adult section. The Library holds an annual Mosman Youth Awards in Literature to encourage young writers and provides assistance to high school students, including those studying for the HSC/IB
Art Gallery	Mosman Art Gallery provides educative opportunities, high school exhibitions, and a Youth Art Prize.
High Schools	There are two secondary schools in Mosman. Mosman High School is a co-educational government comprehensive high school. Queenwood School for Girls is an independent girls school. Many local children, particularly high school age, attend schools outside the municipality, including (not exhaustive), Loreto Kirribilli; Redlands; Sydney Grammar; Shore; and Wenona and public comprehensive and selective schools.
Youth housing/support	Other youth support services are sub-regional services located outside the municipality. These include Taldumande Youth Services based at North Sydney which provides emergency and short term housing assistance and intensive family support: and Phoenix House based at Crows Nest which provides early intervention and support services for challenged young people in Northern Sydney.
Youth Health (Including Mental Health)	The Northern Sydney Local Health District (NSLHD) provide specialist youth health services, including health promotion, youth mental health, and the Child & Adolescent Health Service. There are Headspace youth health services at

	Chatswood and Brookvale.
Service directory & app 'Youthsource'	NSLHD with Dept of Education and Communities have produced 'Youth Source', a directory of services for young people, which is also available as an app. http://youthsource.com.au/
Sporting Clubs, Community Groups & Places of Worship	Many young people belong to local sporting clubs and play sport regularly. There are some youth-oriented activities organised by church and other community groups.
Beaches, parks and other open space	In addition to open space used by organised sporting groups, Balmoral Beach, other local open space and the northern beaches are popular with local young people.



Collaborating with youth and health services for youth mental wellbeing

People 55 Years and Over

SERVICE/FACILITY	DESCRIPTION
Facilitation & Sector support	Council's Mosman Community Care (Aged and Disability Services) provide information and referral and support service and program development for older people and families and collaboration between services. They convene an annual services event and participate in the Lower North Shore Community Home Support Forum. Council produces a Directory of Services for Older Residents, compiled from the online LINCS Community Directory.
Seniors Centre (Mosman Community Care)	Mosman Square Seniors Centre offers a broad range of Council and community organised activities for people 55 years and over, including Tai Chi, yoga, table tennis, gentle exercise, painting, drama, chess, and bridge. In addition to the numerous activities, the Centre provides a community restaurant on Tuesdays and Fridays and can organise transport for residents who require assistance. The Centre also provides a hub for Council auspiced services for frail older people, people with a disability and carers. These services are mainly funded by the Commonwealth Home Support Program and client fees and to receive CHSP funded services people must be registered through Commonwealth Government's My Aged Care Mosman Community Care provide information and referral to services for older people and their carers and regular information forums are held at the Centre to promote awareness by older people of available services and programs to assist them and to promote their health and wellbeing. The Centre and other Council teams hold events as part of the NSW Seniors Festival each year.
Food Services (Mosman Community Care)	Council operates the Mosman Meals Service providing delivered or frozen meals to eligible residents (frozen meals can also be purchased directly) and the Community Restaurant at the Seniors Centre (Tues & Fri). There are now many commercial home-delivered and prepared meals available at supermarkets and meal preparation included as part of Commonwealth Home Support Program community care packages. While these often lack the daily monitoring component of Council's Meals service, it does have implications in terms of client choice and competition.
Transport Services (Mosman Community Care & Community Connect Transport)	Through Mosman Community Care, Council operates a Community Transport Service, providing door-to-door transport to eligible residents to medical appointments, shopping & other commitments and group transport for outings and activities. Community Connect Transport, based at the Crows Nest Centre and funded by CHSP, provides transport services to eligible residents of the Lower North Shore, including Mosman.
Social Support	Council provides social support to eligible residents, through volunteers or staff such as home visiting & social opportunities

(Mosman Community Care)	such as the Discussion Group and Care Café.
Community Visitors (Mosman Community Care)	Council auspices the regional Community Visitors scheme, matching volunteers and residents in residential aged care to provide visiting and social connection.
Carer Support (Mosman Community Care)	Council facilitates a weekly Carers Group. There are regional carers programs managed by Northern Sydney Local Health District and non-government organisations located at St Leonards, Chatswood or Northern Beaches. The NSSG Support Group (mental health) meets first Thurs of the month at Crows Nest Uniting Church.
Library	Barry O'Keefe Library, Mosman is well patronised by senior residents and its 'Monday Matters' and 'Technology Tuesdays' groups specifically target people in this age group. The Library has regular Author Talks and other events that are very popular. There is a home library service for eligible residents who are unable to visit the Library.
Art Gallery	The Gallery is well attended by this age group and many also volunteer and are Friends of the Gallery. There is a specific program for people with dementia and their carers.
Leisure & learning	Mosman Community College and the University of the Third Age, based at Mosman Art Gallery and Mosman Seniors Centre, offer regular educational programs which are very popular. The Probus Clubs also have active membership.
Sport & exercise	Many residents 55 years and over are active members of local sporting and recreational clubs, including tennis, swimming, croquet and lawn bowls. Other major sporting facilities such as golf courses are located in neighbouring local government areas. The Seniors Centre, Mosman Community College and commercial operators offer various exercise and fitness programs targeting this age group.
RNSH Aged Care	The North Shore Aged Care, based at RNS Community Health Centre provides information, assessment and referral for health and other services. The multidisciplinary team includes Aged Care Assessment Team, geriatricians, psycho-geriatricians, nurses, physiotherapists, occupational therapists and social workers. Services also include a Rapid Response Team for unwell older people at risk of hospitalization; Falls, Memory, General Geriatrics, and Psychogeriatrics clinics; inpatient care; Orthogeriatrics, and Community Allied Health.
Men's Shed	Mosman Men's Shed at Georges Heights aims to offer a social and recreational outlet specifically for older men with possible opportunities for intergenerational connection.
Day Programs for frail older people & people with dementia	Anglicare at St Aidens Church Longueville provides day activities for participants and respite for carers. Council provides a Saturday centre-based respite program at the Seniors Centre every second Saturday. There are also the

	Uniting Healthy Living for Seniors programs at Chatswood & Seaforth.
Domestic assistance	Benevolent Society, Anglicare at Home and Baptist Care and most community care providers listed below - may be subject to wait list. Most community care providers (please see below) and commercial operators provide domestic assistance.
Home nursing	Northern Sydney Home Nursing Service (NSLHD) & RSL Life Care at Home.
Gardening	Sydney Community Services (Lane Cove & Northside Community Services)
Home modification and Maintenance	Sydney Community Services (Lane Cove & Northside Community Services)
Linen service	Crows Nest Centre Linen Service
Community care providers	<p>In addition to Council, there are a number of non-government organisations that offer government funded community care and/or care packages. Referral is through My Aged Care and regional assessment services. Many services have wait lists.</p> <ul style="list-style-type: none"> • Anglicare • Australian Unity • Australian Home Care Services NSW • Baptist Community Services • Benevolent Society • Care Connect NSW • Catholic Care • Community Care Northern Beaches • Feros Care (based in Qld & operating in eastern states) • Kinicare • Uniting Care Ageing <p>There is also a multiplicity of private for-profit agencies providing domestic assistance and nursing services for people able and willing to pay for services. Navigating the service system is increasingly complex with ongoing service changes.</p>
Residential aged care	<p>While most people 65 years and over live independently at home, some older people require residential aged care.</p> <p>In Mosman these are:</p> <ul style="list-style-type: none"> • The Garrison in Spit Rd • Glengarry in Ellamatta Ave • Montana in Harbour St

- Sirius Cove in Clanalpine St
- BUPA in Bardwell St
- There are also serviced apartments (Mosman Grove in Ourimbah Rd and Manors of Mosman in Hale Rd) that provide specific support services for residents
- There are self care apartments (Killarney at Spit Rd, MacKillop Grange in Wudgong St, Manors of Mosman in Hale Rd, and Mosman Grove in Heydon St).

Other residential aged care in neighbouring areas include Lansdowne Gardens, Neutral Bay; James Milson, North Sydney; and BUPA Seaforth.



Bringing aged and disability services together for better service delivery

Summary

The major features of this services profile are:

- Mosman benefits from a diverse range of community based groups and organisations providing services and programs.
- Council Community Services, Library, Art Gallery and Events contribute significantly to the community fabric of Mosman.
- Facilitation and sector support for community services is largely a Council role and is dependent on continuing Council commitment and Council personnel fulfilling this function.
- Many Commonwealth/State funded community services that include Mosman residents are based outside of Mosman, and in some cases outside of Northern Sydney.
- Out of school hours care services demand, particularly for after school care, is growing and placing pressure on some existing services.
- High schools and Council Youth Services provide the major focus for youth services delivery in Mosman.
- Mosman Seniors Centre provides a hub and shopfront for Mosman Community Care and access point for older residents and their families for information and access to community aged care and related services (Council and other external providers).
- Commonwealth community aged care reforms have resulted in a reorientation of Council and other aged services, with some remaining uncertainty regarding future funding.
- Additional service providers in aged and disability services, including private providers, has provided benefits but also complexity in accessing and navigating services.
- Residential aged care places in Mosman have remained relatively unchanged for some time and Commonwealth data show a slight undersupply.



Working with the multicultural interagency network to promote inclusion

CONSULTATION AND PLANNING ON SOCIAL ISSUES

Mosman Council Consultations & Plans

Mosman Community Survey 2017

The Council community survey is undertaken every two years and seeks to capture community attitudes and perceptions towards current and future services and facilities provided by Council.

Overall the community's rating of Council performance was high, and some key findings for 2017 relevant for Community Services include:

- For most valued aspects of the Mosman area, 11% of respondents cited the 'sense of community/friendly people/family connections' and 5% cited 'safe area/good for families'.
- For words that represent an ideal future Mosman, the top words were Environmental preservation/green spaces 17%; Unchanged 13%; Clean 11%; Fewer high rise developments 11%; Better traffic management 10%; Community 9%; Friendly 9%; and Safe 8%.
- For quality of life in Mosman, responses remained relatively steady since 2012 with overall high agreement with statements regarding sense of belonging (73%); ability to call on a neighbor or local relative if in need of assistance (84%), and that the neighbourhood is a friendly place to live (86%). Similarly there was high agreement with sense of safety: including feeling safe at home (99%) and safe walking around the neighbourhood (99%).
- Residents 65+ were significantly more likely than other age groups to agree with 'I feel I belong to the community I live in' and 'I mainly socialize in my local area' and significantly less likely to agree with 'I feel safe in my own home' and 'I feel safe walking around my neighbourhood'.
- Almost the entire sample (99%) rated their quality of life in Mosman as good to excellent, with good 5%; very good 33% and excellent 61%.
- Regarding living in Mosman, in considering the importance of various factors contributing to their quality of life, respondents highly rated in order of priority for their own experience: opportunities for a healthy lifestyle 93%; availability of quality educational facilities 86%; liveable places and spaces 88%; balance between natural and built environments 77%, and a tolerant, harmonious community 70%.
- Council community services increased in their rankings of importance with many improving from the previous survey in 2016, with services and facilities for children and families being (mean score out of 10) 8.17; youth services 7.97, services for older people 8.06; services and facilities for people with disability 8.15; and services and facilities for people from culturally and linguistically diverse backgrounds 6.95 Council community services contributes to almost 10% of overall satisfaction with Council and scored well, with a satisfaction mean for overall range and quality of community facilities and activities being 7.27. The satisfaction means for specific services were: services and facilities for children and families 7.25; services for young people 6.46; services and facilities for older people 7.28; services and facilities for people with a disability 6.68; and services and facilities for people from culturally and linguistically diverse backgrounds 5.92 (this service area is listed for improvement to achieve overall satisfaction).
- For top priorities over the next 10 years, respondents identified Traffic management 28%; Controlling development 26%; Environmental conservation/green spaces 16%; Infrastructure 11%; Additional Parking 10% and Remaining Independent 9%.

Imagine 2028 - Community Strategic Plan review

Results from a community surveys and focus groups are currently being collected at the time of writing this paper. Initial review of the survey data indicates similar themes expressed in the Community Survey.

Youth Consultation 2017

MYVOICE, a very comprehensive youth consultation was undertaken in July-September 2017 by Council Youth Services to complement community engagement being undertaken for the review of MOSPLAN. Tools used included an online youth survey (207 responses); peer interviews and online map pinning and forum.

Key issues identified in priority according to survey results and some possible strategies were:

- Academic Pressure - parent awareness; preparation and study skills; emotional validation and supports; peer mentoring and
- Body image- increasing support networks; body confidence activities; better education
- Alcohol - support and communication; addressing pressure; education; and role models
- Drugs- harm minimization; education; role models, support and communication; and addressing pressure.
- Smoking- support and communication; monitoring of smoke free zones; and talks/education from people they respect and admire.
- Peer Pressure- education on self-reflective techniques to counter pressure; education on developing supportive friend circles; and how to stay firm/resilient in face of pressure.

There were significant interrelationships between the identified priority issues.

Overall strategies for developing youth wellbeing (cross-cutting issues) raised by young people included:

- Education: through seminars, information and advice, practical activities, and open discussion
- Belonging- fostering a positive sense of community; and developing support through clubs, groups and safe spaces

Mosman Community Care Satisfaction Survey 2017

Council's Mosman Community Care, which provides services to support older people and people with disability, conducted a satisfaction survey of its service users in August 2017.

- With 102 respondents, the survey illustrated that the degree of satisfaction is excellent in all programs as well as customer service and facilities at the Centre (100% satisfaction for activities at the Centre, Transport Services and Saturday Respite Group and 99% satisfaction for Meals).
- At 93%, most respondents agreed that their service needs were met by those provided through the Seniors Centre and that these services are essential to continue to live independently.
- At 55%, over half of respondents used digital channels to access information, showing that while there is a need to retain communication by traditional media it is important to develop the online presence to interact with this growing digitally literate group.

Council Disability Inclusion Action Plan (DIAP) 2017

Disability Inclusion Action Plan 2017

Council's Disability Inclusion Action Plan 2017-21 has been developed in accordance with the NSW Disability Inclusion Act 2014 and with community consultation and engagement, particularly with people with disability. The Plan sets out Council's actions to support inclusion of people with disability. It builds on Council's Access Strategy (2014) and Pedestrian Access and Mobility Plan (2012). The Plan covers four main areas being developing positive community attitudes and behaviours; creating liveable communities; supporting access to meaningful employment; and improving access to mainstream services through better systems and processes.

Community consultation undertaken for development of Council's DIAP identified:

- the value provided by Council's existing services, including services for young people with disability, the Senior's Centre and community transport
- the potential for Mosman Council to be a leader in the inclusion of people with disability
- the importance of opportunities for social connection
- the need for further improvements to make the community more accessible, particularly beach/ water areas
- the need for employment, work experience and volunteering opportunities for people with disability
- the need to better promote existing opportunities for people with disability
- the need to improve Council's website for people with disability

Council's DIAP has specific strategies that address these key findings which will be incorporated in the Community Strategic Plan.

Refugee & Migrant Voices Forum 2017

In June 2017 the Lower North Shore Multicultural Network and Council held a community forum to raise community awareness and facilitate support for newly arrived migrants and refugees in settlement and inclusion in the local community. The 60 participants were encouraged to post a message 'I want to make our community more welcoming by...' or 'I want...' Forty messages were posted and the main themes were to:

- encourage neighbourly connection
- promote social inclusion and celebrate cultural diversity
- raise community awareness and education, and opportunities to learn about other cultures and have an exchange
- facilitate consultation and engagement, to gain greater understanding of the needs of new and more recently arrived migrants and encourage their active involvement in community
- provide events and other activities that incorporate opportunities to celebrate multiculturalism and the ability for new and more recently arrived migrants and refugees to connect with more established residents.
- assist in establishment of services and programs that support settlement and inclusion, such as English conversation groups and assist in locating resources, such as recruiting local volunteers.

Community Groups Forum 2015

Eighty community group members participated in a forum organised by the Rotary Club of Mosman and Council to encourage communication and collaboration between community organisations, particularly in their role in connecting residents and linking them to activities, programs and services.

Feedback from the groups revolved around:

- the need for improved information; communication; promotion, matching of resources and support for community groups, such as forums; training; online platforms; and
- volunteering and resource-sharing networks.

Regional Consultations & Plans

Targeted Early Intervention (Child, Youth, Family)

NSW Department of Family and Community Services (FACS)

[FACS Targeted Early Intervention Information](#)

FACS is working with clients, service providers, other government departments and related organisations to redesign the service system for children, young people and families. They are reforming targeted earlier intervention programs because, despite significant work and resources, the number of children reported at risk of significant harm continues to grow across NSW, and so there is the need to intervene earlier. This acknowledges that there are many more children and families that need support to have more positive pathways in life. District presentations are being held at time of writing this report (October 2017) and it is anticipated district planning will be undertaken to determine regional priorities. In addition, work is being currently undertaken at the regional level for the Ready for Life/Ready for Success initiative and includes projects to work with selected schools; religious leaders; and related activities to better strengthen early intervention in the Northern Sydney region. These include prevention of domestic violence.

Northern Sydney District Youth Strategy: A Blueprint for Outcomes & Impact 2015 (Draft)

The regional Youth Services Blueprint was developed to help set strategic directions for the youth services sector to better meet the needs of vulnerable young people and their families, with a focus on collaboration and shared outcomes. This followed a 2014 District Youth Forum with key stakeholders across the region. Some key priorities for young people were mental health; alcohol and drugs; education and training; crime and safety; homelessness; recreation, art, sport and entertainment; and healthy relationships. The Blueprint identifies the components for success including improved governance and infrastructure to support collaborative work; improved strategic planning around mapping the landscape (including assets) and better integration of baseline data; greater community involvement and outreach and co-design with community members, especially youth; and building sector capacity (such as through interagencies, professional development; regular forums; and use of online platforms); shared data and measurement; a collaborative and coordinated culture (including a shared understanding of collaboration); and a collective approach to community engagement, advocacy, marketing and communication. The Blueprint has not been finalised but represents other adopted state and regional youth directions which will be the subject of District Targeted Early Intervention (TEI) planning in 2017/18 and beyond.

Northern Sydney Ageing Strategy 2015

[Download a copy here.](#)

The Northern Sydney Ageing Strategy is a whole-of- government and whole-of-community response to the challenges and benefits of the region's ageing population. The Strategy built on the considerable work already being undertaken in Northern Sydney and identified a range of actions to be achieved by the NSW Government and its partners in the coming years.

1. providing community information and making referrals
2. collaborating across sectors on planning for population ageing
3. supporting people to plan for their older age
4. increasing the supply of housing for older people and essential workers
5. improving the accessibility of transport for older people
6. supporting the community to be healthy and active
7. providing opportunities for older people to connect with their communities.

Significant work has been undertaken around areas 6 & 7, including development of a Local Government social inclusion framework for connecting older people to their communities for implementation in 2017/18 and beyond.

Commonwealth Home Support Program

With the aged care reforms and changes including transition from the Home and Community Care (HACC) program, there have not as yet been any recent interagency planning exercises undertaken at the sub-regional level for the Commonwealth Home Support Program (CHSP).

Sydney North Primary Health Network Needs Assessment 2016

[Northern Sydney Health Needs Assessment 2016](#)

The Sydney North Health Network (SNHN) Needs Assessment report highlights the general population health profile for the region, covering 73 separate health topics. This is to identify priorities for commissioning of local health services funded by the Commonwealth Government, to meet the identified needs, particularly for groups who are vulnerable or at risk of poor health outcomes. Priority areas include mental health, aged care and youth health. The inaugural Needs Assessment (updated annually) reveals a population demographic that appears to enjoy relatively good health with the highest life expectancy in Australia and premature mortality the lowest in the country. However the report finds a changing, growing and ageing demographic that across the age ranges is facing a number of health challenges. There are at-risk population cohorts, geographic hot spots and specific health issues. Pockets of disadvantage also co-exist among the affluent within a number of suburbs. While there has been previous discussion on Mosman's health statistics from HealthStats, some regional findings from the Report include:

- The SNHN region has a higher rate of alcohol attributable hospitalisations compared to NSW, particularly in Manly, Mosman and Lane Cove LGAs
- Within the SNHN region, 40% of the population has one or more chronic conditions (5.1).
- GP attendances are lower in the SNHN region compared to NSW
- Cellulitis, kidney and urinary tract infections, and dental conditions make up 40% of potentially preventable hospitalisations in the SNHN region
- Within the SNHN region, 12% of people report having a long-term mental health condition
- Emergency department presentations relating to self-harm or suicidal behaviour are particularly prominent for young people aged 15-19 years, averaging over one presentation per day in the SNHN region
- Within the SNHN region, the 0 to 4 years and 80+ years age groups had the highest rates of emergency department attendance of all age groups in the SNHN region
- The SNHN region has the highest rate of GP after-hours/emergency providers in NSW. Despite this, the region has a lower rate of patients who access GP after-hours services
- An estimated 80% of SNHN residents aged 75+ years did not receive an annual health assessment, of whom at least 41,000 are likely to have two or more chronic conditions

- For 75+ years, 12 in 100 presentations to an emergency department is due to a fall.

As reported by the Sydney North Health Network, Northern Sydney now has the highest wait list for high level home care packages (for frail older people) in Australia. From February 2017 the allocation of home care packages has changed nationally whereby when a package becomes vacant it is now returned to a national pool and allocated to the next eligible person on the waitlist. The Home Care Packages Program Data Report, September 2017 reveals that Northern Sydney has the highest number on a waitlist in Australia, of Level 3 & 4 approved residents waiting for a package (1,398 as at 30 June 2017³).

Summary

The major points and social issues arising from community consultations and planning are:

- Residents overall experience relatively good health and wellbeing but there are issues with alcohol consumption, mental health, and falls
- Council community services are valued and considered to be of good quality
- Residents cite communication and community engagement by Council as priorities.
- Community groups are interested in improved communication and support between themselves and with Council through a variety of platforms, including forums and training.
- Residents generally feel a sense of belonging in the community and value this enormously
- There is a need for further opportunities for social connection, particularly for those who are socially isolated or at risk, younger people, older people, people with disability, and people from culturally and linguistically diverse backgrounds.
- Information and access to services is a cross-cutting issue for people of all ages
- Prevention of domestic violence and support for vulnerable families and children is vital
- Government and non-government agencies, the community and Council need to respond proactively to population ageing, including strengthening strategies that enable older people to live active, healthy and engaged lives
- Strategies need to be strengthened to address pressures on young people by involving young people, parents, and the community in issues such as academic pressure, drugs and alcohol and bullying through education and fostering a sense of belonging.
- the need for further improvements to make the community more accessible for people with disability, particularly beach/ water areas and in Council's website and communications
- recognition by the community of Mosman's increasing cultural diversity with an interest in opportunities to learn about other cultures and events that bring residents together.
- Community services providers highlight the need for improved interagency collaboration, with improved governance, infrastructure, resources, and strategic planning to support it

Along with the demographic and services profile, these issues arising from the consultations will be further discussed in the next section.

³ As cited in 'Community Health News', Sydney North Primary Health Network newsletter October 2017



Supporting health and community services in raising community awareness of domestic violence

MAJOR FINDINGS & FUTURE DIRECTIONS

Mosman's community profile confirms Mosman as a relatively advantaged and high socio-economic community with high levels of educational qualifications, and individual and household income. However, almost one in ten households are on low income levels and therefore there are residents in need within the relatively affluent community.

The most pronounced demographic trend is population ageing, with almost one in three residents being 55 years and over. With significant increases in the 50-59 years and 70-84 years age groups, as these cohorts age, there are likely to be future implications for demand for community care services and programs, including Council services. Babies and preschoolers, young adults in the workforce and parents and homebuilders 35-49 years have all decreased in number since 2011. Housing affordability (with high median weekly rent and high mortgage repayments in Mosman) may partly explain the decrease of these age cohorts.

Mosman is also gradually becoming more culturally diverse with small numbers of residents from many English and non-English speaking countries. Over one-third of Mosman's population is overseas-born, and while many are from English speaking countries, there are issues for all overseas-born residents of relocation, settlement, and establishing support networks and connection in a new country and community. The most notable growth is in the number of Chinese-born residents, who are now the major non-English speaking group. While still relatively very low, the number of people identifying as Aboriginal and Torres Strait Islanders has doubled since the last Census. Community feedback through Council's Community Survey indicates interest in expansion of activities that recognise Mosman's increasing cultural diversity.

Mosman's sense of community is highly valued and is evidenced in the high rates of volunteering reported in the 2016 Census, with more than one-quarter of the population over 15 years of age participating in some form of volunteering. A major priority expressed by residents in the Community Survey is the desire to retain the community spirit and environment as a safe, friendly and harmonious place to live. Mosman is fortunate to have a multitude of community groups and organisations, which significantly contribute to the community infrastructure. However, issues around mental health and related social anxiety, isolation and connection are evident in recent local and regional consultations and planning data. Lone person households, while they have slightly decreased since 2011, still remain significantly high at over one-quarter of all households and older people who live alone and become housebound are more at risk of isolation.

The steadily ageing population and increase in older people identified as at risk of isolation, has led to work at a local and regional level to provide opportunities for older people to connect to the community. Issues have been also identified regarding anxiety and social skills in children entering school through the Australian Early Development Census testing and academic and peer pressure and body image for young people in Council's Youth Consultations. Other potentially vulnerable groups such as newly arrived migrants, relocated families, and people with disability and their families have also been identified in consultations as in need of inclusion.

Major policy shifts are occurring in several areas of social policy and community services provision that will have local implications and require Council and other local and regional community-based and government agencies to respond appropriately. Further policy changes are likely and it is imperative Council remains informed and engaged with Commonwealth and State policy directions.

With consumer directed care and funding in community aged care, service consumers have greater control over services and can now choose their providers, who may or may not be based in the local area.

Many community-based organisations in other local government areas are re-positioning themselves for a broader regional or Sydney metropolitan catchment, potentially servicing Mosman as well. While it certainly provides choice and other benefits for the consumer, it also creates issues and challenges for the viability of local services. Similarly, with the National Disability Insurance Scheme (NDIS), a range of for-profit and non-profit organisations have entered the sector with consumers able to choose their providers but often without the necessary support to coordinate these services.

Commonwealth and State Government community services funding for regional and local service provision is mainly now through competitive tendering processes. Local services have acknowledged the importance of ensuring value for money for public funding. However, some services have reported that competitive tendering has had negative effects for organisational viability and collaboration between organisations who may be competing for the same pot of funds. The value of service models such as Mosman Community Care (MCC), has been enhanced by its wrap-around and integrated services. For instance, the transport and meals services in turn support seniors activities and social support programs at the Seniors Centre. Should funding be lost for specific services, the ability of MCC to offer integrated services to residents will be affected.

As an established inner metropolitan area, Mosman residents generally have access to a good range of services and programs that address specific community needs, including those that positively contribute to their health and wellbeing. These include the overall provision of children's services, youth services and community aged care services provided by government and non-government agencies; for-profit sector, and Council.

Overall, community feedback demonstrates that Mosman has a good coverage of and high satisfaction with community services, programs and facilities provided by Council. The refurbished facilities at Mosman Drill Hall (for children and families); Mosman Youth Centre (for young people) and Mosman Seniors Centre (for people 55 years and over) provide quality community spaces for residents to participate in programs and activities and connect with each other. The facilities are well patronised and there is relatively high satisfaction from users and the wider community. Council staff program and implement a wide variety of activities at each community services facility, which also provide a base for funded children's and community aged care services. The current integrated models of each of these community services facilities work very effectively. However, Commonwealth/State funding cuts for any of these funded services would place significant strain on the integrated models and on the other services and programs that remain.

Notwithstanding this, there are some issues and challenges for residents in accessing services.. People with disability and people from culturally and linguistically diverse backgrounds may face barriers in accessing some services. Many Commonwealth and State government services are located outside the municipality and there is an increasing trend by Commonwealth and State Governments to fund regional rather than locally based services. Without a local 'shopfront' or prominent presence, residents can experience difficulty in locating and accessing services. Some regionally based services may focus their outreach efforts in other local government areas deemed to have higher needs.

Some recent examples of services being relocated outside of the municipality have included the closure of the Medicare office at Bridgepoint (closest offices are now at Brookvale or Chatswood); and the relocation of a centre-based respite care program for frail older people to Longueville. Community services reforms have resulted in additional organisations, both non-profit and for-profit, entering the sector. With this multiplicity of agencies providing services, there is the potential for increased complexity, fragmentation, lack of coordination, and difficulty for residents in navigating the services system. The for-profit sector is becoming increasingly involved in providing services, particularly in long day care for children; in residential and community aged care; and in services for people with disability.

While providing benefits in increased consumer choice, this approach also sets up increased competition between services and disincentives for cooperation and collaboration. It also further reinforces the importance of community information and referral by agencies and Council to assist residents in accessing services and programs.

Council has an important role to play in ongoing monitoring of and advocacy for service and program provision by government and non-government agencies to ensure community needs continue to be addressed. As a service provider, Council will also need to be cognisant of Commonwealth and State policy and funding changes and changing community needs and respond appropriately.

There are opportunities to enhance service delivery for Mosman residents in the areas of:

- Out of school hours care (OOSH), particularly before and after school hours care to cater for growing demand from parents of children starting school and in primary school years.
- Parenting education and programs to support parents in promotion of the emotional, mental and physical wellbeing and resilience of children and young people and families.
- Community programs and activities for young people that promote emotional and mental wellbeing, particularly addressing identified issues creating pressure and anxiety for them
- Community and residential aged care to meet increasing demand with Mosman's ageing population, including high level community packages and dementia support.
- Community and Council staff education on social issues, including mental health, dementia support, alcohol and substance abuse, and domestic violence.
- Community programs and activities for adults 55 years and over to promote healthy ageing and independence
- Community and Intergenerational connection programs and activities to promote social inclusion and prevention of social isolation, particularly for older people and people with disability.
- Programs to promote cultural appreciation and support for people from culturally and linguistically diverse backgrounds
- Programs to promote cultural appreciation and support for Aboriginal and Torres Strait Islander peoples.



Engaging and including everyone in our community

Suggested Actions include:

1. Analyse information from Out of School Hours services, regarding capacity and demand to ascertain coverage for families to inform Council and community action.
2. Work with prior-to-school services, schools, P&Cs and other providers to address local issues for children and young people identified from AEDI and Youth Consultations.
3. Continue to integrate mental and physical wellbeing strategies into Council's community programs and encourage other service providers to undertake wellbeing initiatives in Mosman, including targeted programs for children and families, young people, and people 55 years and over. .
4. Partner with relevant service networks and organisations to increase community and Council staff awareness of mental illness, dementia, alcohol/substance abuse, and domestic violence.
5. Monitor community and residential aged care provision and advocate for adequate provision with Commonwealth/State Government and non-government agencies.
6. Continue re-positioning of Mosman Community Care (Aged and Disability Services) to be responsive to user needs and the changing funding environment.
7. Expand healthy ageing initiatives, including those that target people 55 years and over, and identify and seek out other potential providers, such as sporting clubs and lifelong learning organisations.
8. Continue to undertake actions to connect older people in the community, including implementation of the Local Government Social Inclusion Framework, 2017.
9. Review actions in Council's Disability Inclusion Action Plan to support inclusion and connection of people with disability in light of program changes following NDIS.
10. Incorporate community and intergenerational connection strategies in Council services, programs, events and activities and promote Neighbour Day.
11. Develop further Council's cultural diversity strategies within services, programs, events and activities and promote multicultural services and programs in the community.
12. Partner with LNS Multicultural Network to organise a community forum on Chinese culture
13. Consider potential projects to further community education and appreciation of Aboriginal culture and heritage.
14. Seek out and support groups or organisations to address aforementioned areas for enhancement and encourage applications for Council's Community Grants program.
15. Undertake consultation and engagement, including an on-line survey, of parents with children 0-12 to further ascertain the needs of children and families in the municipality.
16. Undertake consultation and engagement, including an on-line survey, of people aged 55 years and over to further ascertain the needs of this demographic in the municipality
17. Develop an Ageing Strategy to assist Council in responding to its significant population ageing and to ensure an age-friendly and dementia -friendly community.
18. Facilitate the provision of Council staff training on relevant equity issues, including Disability Awareness; Cultural Intelligence, and Aboriginal Cultural Appreciation.

APPENDIX A: COMMUNITY PROFILE ANALYSIS FROM ABS CENSUS 2016

This appendix provides more detailed data and analysis of the brief summary of ABS Census data contained in the body of the Report drawing on the ABS 2016 Census data available from [Mosman Community Profile](#).

Age Structure

- The median age was 42 (compared to 36 for Greater Sydney)
- The largest changes in the age structure in this area between 2011 and 2016 were in the age groups:
- Seniors (70 to 84) (+660 people)
- Older workers and pre-retirees (50 to 59) (+403 people)
- Secondary schoolers (12 to 17) (+161 people)
- Parents and homebuilders (35 to 49) (-161 people)

Age structure - Service age groups

Mosman Council area - Total persons (Usual residence)	2016			2011			Change 2011 to 2016
	Number	%	Greater Sydney %	Number	%	Greater Sydney %	
Babies and pre-schoolers (0 to 4)	1,493	5.2	6.4	1,625	5.9	6.8	-132
Primary schoolers (5 to 11)	2,469	8.7	8.8	2,372	8.6	8.7	+97
Secondary schoolers (12 to 17)	2,044	7.2	6.9	1,883	6.9	7.4	+161
Tertiary education and independence (18 to 24)	1,873	6.6	9.6	1,851	6.7	9.5	+22
Young workforce (25 to 34)	3,407	12.0	16.1	3,490	12.7	15.4	-83
Parents and homebuilders (35 to 49)	6,274	22.0	21.1	6,435	23.4	21.9	-161
Older workers and pre-retirees (50 to 59)	3,942	13.8	12.2	3,539	12.9	12.2	+403
Empty nesters and retirees (60 to 69)	3,135	11.0	9.5	3,136	11.4	9.0	-1
Seniors (70 to 84)	2,938	10.3	7.5	2,278	8.3	7.2	+660
Elderly aged (85 and over)	910	3.2	2.0	843	3.1	1.8	+67
Total	28,485	100.0	100.0	27,452	100.0	100.0	+1,033

Source: Australian Bureau of Statistics, [Census of Population and Housing](#) 2011 and 2016. Compiled and presented by [.id](#), the population experts. (Usual residence data)

For a breakdown of changes in specific age groups:

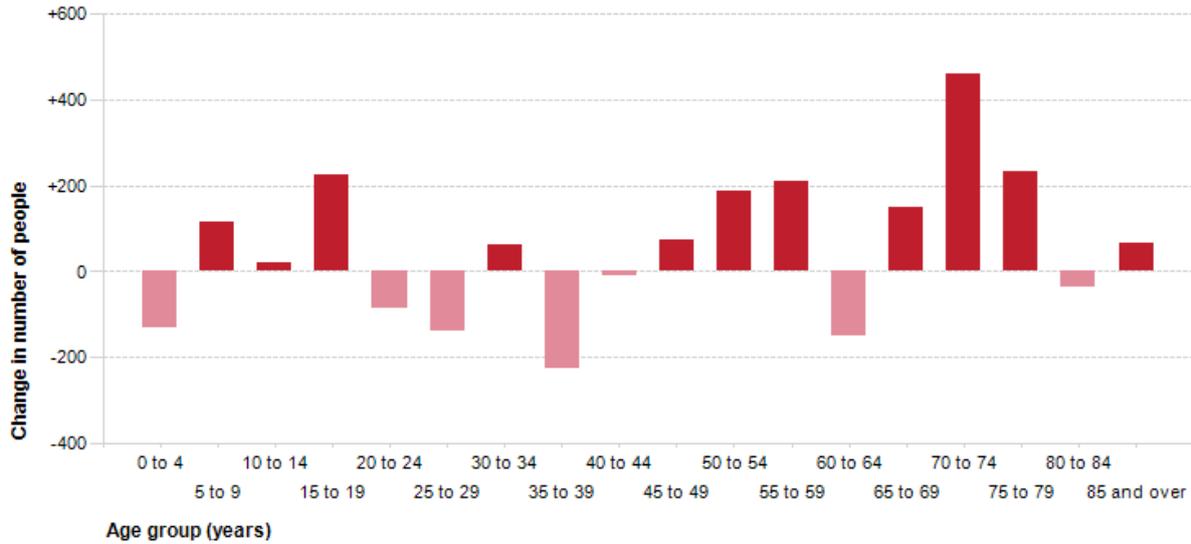
- 0-4 years population decreased from 5.9% in 2011 to 5.2% in 2016 (-132)
- 5-11 years population increased from 8.6% in 2011 to 8.7% in 2016 (+97)
- 12-17 years population increased from 6.9% in 2011 to 7.2% in 2016 (+161)
- 18-24 years population relatively stable from 6.7% in 2011 to 6.6% in 2016 (+22)
- 25-34 years population marginally decreased from 12.7% in 2011 to 12% in 2016 (-83)
- 35-49 years population decreased from 23.4% in 2011 to 22% in 2016 (-161)
- 50-59 years population significantly increased from 12.9% in 2011 to 13.8% in 2016 (+403)
- 60-69 years population remained relatively stable from 11.4% in 2011 to 11% in 2016 (-1)
- 70-84 years population significant increased from 8.3% in 2011 to 10.3% in 2016 (+660)

- 85 and over population marginally increased from 3.1% in 2011 to 3.2% in 2016 (+67)
- 65 years and over population significantly increased from 16.7% in 2011 to 19.1% in 2016 (Greater Sydney 13.9%). Almost 1 in 5 people in Mosman are now aged 65 years and over.

The bar chart below show the changes to the age structure since the previous Census in 2011. Particularly significant is the growth in the 70-74 year group, and most 50+ years groups.

Change in age structure - five year age groups, 2011 to 2016

Mosman Council area - Total persons



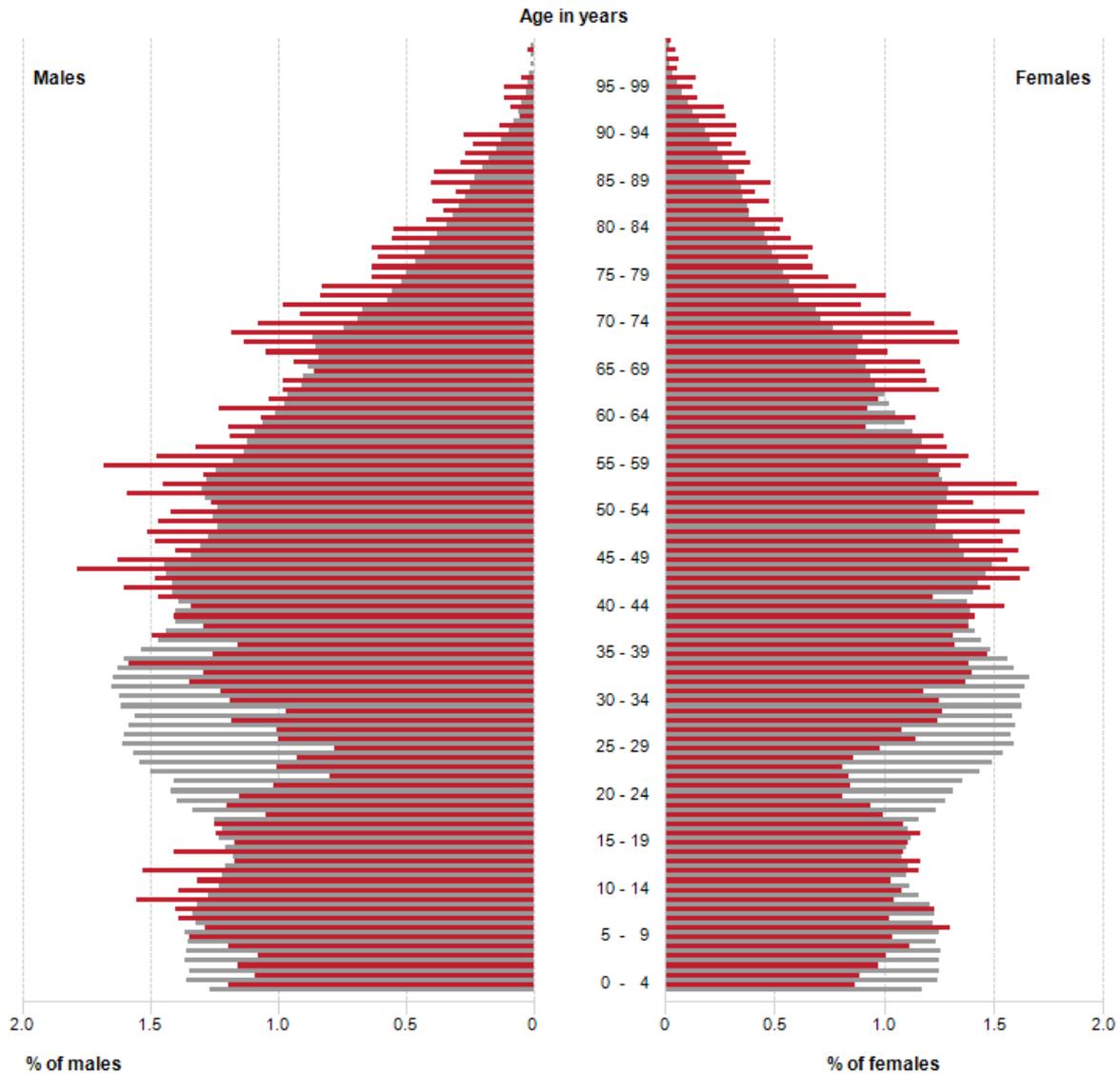
Source: Australian Bureau of Statistics, Census of Population and Housing, 2011 and 2016 (Usual residence data)
Compiled and presented in profile.id by .id, the population experts.



The age and sex pyramid below highlights Mosman's population ageing compared to Greater Sydney, with Mosman having fewer young children and young adults and significantly more adults in the 50+ groups.

Age and sex pyramid, 2016

■ Mosman Council area ■ Greater Sydney



Source: Australian Bureau of Statistics, Census of Population and Housing, 2016 (Usual residence data)
 Compiled and presented in profile.id by .id, the population experts.



Aboriginal and Torres Strait Islander Population

- Aboriginal and Torres Strait Islanders number 58 or 0.2% (27 or 0.1% in 2011)

Ethnicity & Religion

- Major ancestries of residents were English 40.1%; Australian 25.7%; Irish 14.7%; Scottish 11.8%; Chinese 5.1%; Italian 3.8%; Greek 1.7%; New Zealand 1.7%; French 1.5%
- While not as culturally diverse as Greater Sydney, Mosman's population is gradually becoming more diverse with 9,525 or 33.5% of the usual resident population in 2016 being overseas born and with 16 % of the total population coming from countries where English was not their first language (14% in 2011) and comparing with 29.3% for Greater Sydney. .
- Major birthplaces were United Kingdom 9.8%; New Zealand. 2.8%; USA 1.9%; China 1.8%; South Africa 1.7%; India 0.8%; Germany 0.8%; Ireland 0.7%; Hong Kong 0.7%; Japan 0.7%.
- The largest changes in birthplace countries of the population in this area between 2011 and 2016 were for those born in China (+288 persons); New Zealand (63 persons); and Brazil (+52 persons)
- 24.5% of overseas born population arrived in Australia within 5 years prior to 2016
- 15.2% spoke a language other than English at home in 2016 (12.7% In 2011), compared to Greater Sydney at 35.8% in 2016.
- Major languages other than English spoken at home were Mandarin 2.2%; Spanish 1.2%; French 1.1%; Cantonese 0.9%; Italian 0.9%; German 0.8%; Japanese 0.7%; Greek 0.6%; Portuguese 0.4% and Russian 0.4%.
- For people who were able to speak another language, 402 people (1.4%) reported difficulty speaking English, compared to Greater Sydney at 6.8%. This increased from 286 or 1% in 2011
- The greatest change in religion was the increase in the number of non-religious persons (+2,567) compared with Christians and non-Christians in 2016.
- For religion, people who nominate 'No Religion' now represent 31.7%; Christian religions 53.5%; Non-Christian religions 4%; Not Stated 10.3% and Non Classifiable Religious Belief 0.5%. Major religions were Western (Roman) Catholic 23.8%; Anglican 20.1%; Presbyterian and Reformed 2.8%; Uniting 1.9%; Buddhism 1.4%; Greek Orthodox 1.4%; Christian nfd 1.3%; Hinduism 1%; Judaism 0.8%; Pentecostal 0.8%; Lutheran, Baptist and Islam each 0.4%.

The following table provides a more comprehensive listing of languages spoken at home, revealing significant growth in the number of speakers of Mandarin, Spanish, Russian, French and Portuguese.

Language spoken at home - Ranked by size

Mosman Council area - Total persons (Usual residence)	2016			2011			Change 2011 to 2016
	Language (excludes English)	Number	%	Greater Sydney %	Number	%	
Mandarin	624	2.2	4.7	231	0.8	3.0	+393
Spanish	332	1.2	1.2	191	0.7	1.1	+141
French	325	1.1	0.4	271	1.0	0.4	+54
Cantonese	254	0.9	2.9	230	0.8	3.0	+24
Italian	250	0.9	1.3	286	1.0	1.6	-36
German	242	0.8	0.3	275	1.0	0.4	-33
Japanese	209	0.7	0.3	224	0.8	0.3	-15
Greek	164	0.6	1.6	181	0.7	1.8	-17
Portuguese	129	0.5	0.4	80	0.3	0.3	+49
Russian	128	0.4	0.4	75	0.3	0.4	+53
Dutch	105	0.4	0.1	131	0.5	0.1	-26
Filipino/Tagalog	99	0.3	1.3	90	0.3	1.2	+9
Korean	92	0.3	1.2	71	0.3	1.1	+21
Thai	83	0.3	0.4	50	0.2	0.3	+33
Nepali	78	0.3	0.7	84	0.3	0.4	-6
Polish	77	0.3	0.3	81	0.3	0.3	-4
Afrikaans	76	0.3	0.1	57	0.2	0.1	+19
Persian/Dari	74	0.3	0.7	60	0.2	0.5	+14
Hindi	73	0.3	1.3	67	0.2	1.2	+6
Croatian	62	0.2	0.4	47	0.2	0.5	+15
Hungarian	56	0.2	0.1	45	0.2	0.1	+11
Danish	52	0.2	0.0	27	0.1	0.0	+25
Vietnamese	50	0.2	2.1	43	0.2	1.9	+7
Indonesian	50	0.2	0.6	47	0.2	0.5	+3
Czech	44	0.2	0.1	24	0.1	0.1	+20
Swedish	41	0.1	0.1	38	0.1	0.0	+3
Arabic	38	0.1	4.0	56	0.2	4.1	-18
Turkish	36	0.1	0.4	28	0.1	0.5	+8
Gujarati	35	0.1	0.4	18	0.1	0.3	+17
Serbian	34	0.1	0.4	39	0.1	0.4	-5

Source: Australian Bureau of Statistics, [Census of Population and Housing](#) 2011 and 2016. Compiled and presented in profile.id by [.id](#), the population experts. Excludes languages with fewer than 20 people speaking them at home, or less than 0.1% of the total population (usual residence data).

While acknowledging that Mosman is not as culturally diverse as Greater Sydney, the following table of Birthplace reveals that Mosman has representation from many countries.

Having small numbers of many ethnic communities poses its own challenges in providing support and cultural connection for these residents.

Birthplace - Ranked by size

Mosman Council area - Overseas born (Usual residence)	2016			2011			Change 2011 to 2016
	Number	%	Greater Sydney %	Number	%	Greater Sydney %	
United Kingdom	2,805	9.8	3.7	2,845	10.4	4.1	-40
New Zealand	801	2.8	1.8	864	3.1	1.9	-63
United States of America	537	1.9	0.5	506	1.8	0.5	+31
China	520	1.8	4.7	232	0.8	3.4	+288
South Africa	488	1.7	0.7	474	1.7	0.8	+14
India	231	0.8	2.7	191	0.7	2.0	+40
Germany	219	0.8	0.4	253	0.9	0.4	-34
Ireland	210	0.7	0.4	167	0.6	0.4	+43
Hong Kong	207	0.7	0.8	194	0.7	0.8	+13
Japan	194	0.7	0.3	212	0.8	0.2	-18
France	169	0.6	0.2	131	0.5	0.2	+38
Italy	160	0.6	0.8	141	0.5	1.0	+19
Philippines	151	0.5	1.6	125	0.5	1.4	+26
Malaysia	146	0.5	0.6	125	0.5	0.6	+21
Canada	142	0.5	0.2	132	0.5	0.2	+10
Singapore	126	0.4	0.2	131	0.5	0.2	-5
Netherlands	123	0.4	0.2	134	0.5	0.2	-11
Brazil	121	0.4	0.2	69	0.3	0.1	+52
Thailand	93	0.3	0.5	64	0.2	0.3	+29
Poland	93	0.3	0.2	98	0.4	0.3	-5
South Korea	89	0.3	1.0	104	0.4	0.9	-15
Iran	76	0.3	0.5	63	0.2	0.3	+13
Nepal	76	0.3	0.6	90	0.3	0.3	-14
Russian Federation	74	0.3	0.1	37	0.1	0.1	+37
Hungary	72	0.3	0.1	75	0.3	0.1	-3
Vietnam	63	0.2	1.7	45	0.2	1.6	+18
Croatia	62	0.2	0.3	43	0.2	0.3	+19
Spain	59	0.2	0.1	35	0.1	0.1	+24
Indonesia	57	0.2	0.6	54	0.2	0.6	+3
Colombia	54	0.2	0.1	49	0.2	0.1	+5
Sri Lanka	53	0.2	0.6	41	0.1	0.5	+12
Czech Republic	48	0.2	0.1	35	0.1	0.1	+13
Egypt	46	0.2	0.4	60	0.2	0.4	-14
Greece	46	0.2	0.6	39	0.1	0.7	+7
Denmark	45	0.2	0.0	34	0.1	0.0	+11
Papua New Guinea	43	0.2	0.1	34	0.1	0.1	+9
Taiwan	43	0.2	0.2	33	0.1	0.2	+10
Sweden	42	0.1	0.1	35	0.1	0.1	+7
Switzerland	39	0.1	0.1	39	0.1	0.1	0
Serbia / Montenegro (fmr Yugoslavia)	37	0.1	0.3	37	0.1	0.3	0
Turkey	36	0.1	0.2	22	0.1	0.3	+14
Zimbabwe	36	0.1	0.1	39	0.1	0.1	-3
Austria	35	0.1	0.1	43	0.2	0.1	-8
Chile	31	0.1	0.2	37	0.1	0.3	-6
Fiji	31	0.1	0.7	32	0.1	0.7	-1
Peru	30	0.1	0.1	23	0.1	0.1	+7

Source: Australian Bureau of Statistics, [Census of Population and Housing](#) 2011 and 2016. Compiled and presented in profile.id by [.id](#), the population experts. Excludes countries with fewer than 20 people, or less than 0.1% of the total population.(Usual residence data)

Population Mobility & Migration

- For population mobility between 2006 and 2011, 44.6% did not move at all and 10.9% moved within Mosman.
- 31.4% of residents moved to Mosman; 17.8% from intrastate; 2.7% from interstate and 10.9% from another country.

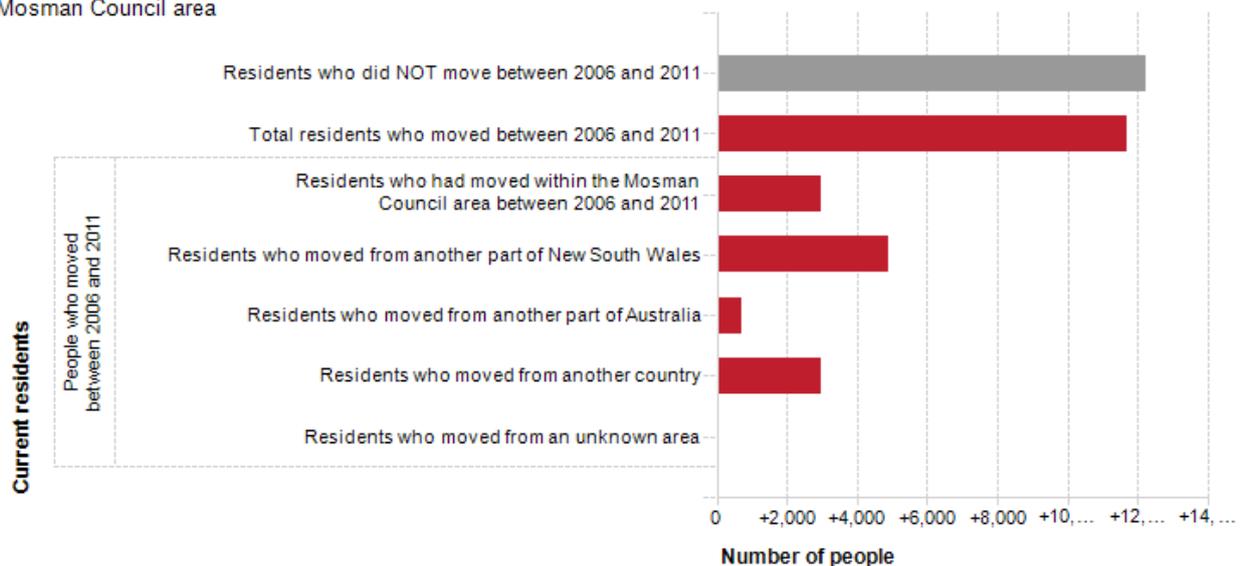
Previous residential location of current residents in 2016

Mosman Council area		
Migration summary	Number	Percentage
Residents who did NOT move between 2006 and 2011	12,241	44.6
Total residents who moved between 2006 and 2011	11,675	42.5
Residents who had moved within the Mosman Council area between 2006 and 2011	2,994	10.9
Residents who moved from another part of New South Wales	4,891	17.8
Residents who moved from another part of Australia	729	2.7
Residents who moved from another country	3,001	10.9
Residents who moved from an unknown area	71	0.3
Not stated - Didn't state whether or not moved	1,910	7.0
Not applicable - Births between 2006 and 2011	1,626	5.9
Total 2011 usual resident population	27,452	100.0

Source: Australian Bureau of Statistics, [Census of Population and Housing](#) 2016. Compiled and presented in profile.id by [.id](#), the population experts.

Previous residential location of current residents in 2011

Mosman Council area



Source: Australian Bureau of Statistics, [Census of Population and Housing](#), 2016 (Usual residence data)
Compiled and presented by in profile.id by [.id](#), the population experts.

.id the population experts

Education

- 76% of people aged over 15 years had completed Year 12 schooling (or equivalent)
- There were 2,304 Mosman residents currently attending primary schooling and 1,914 Mosman residents currently attending secondary schooling (in and outside the municipality). It should be noted that a significant number of Mosman children and young people attend primary and secondary schools outside of the municipality. Similarly, a significant number of students enrolled in Mosman's secondary schools (and to a lesser extent students enrolled in Mosman's primary schools) travel to Mosman from outside the area.
- There are 1,600 people attending university and 259 young people attending TAFE outside the municipality.

Highest level of secondary schooling completed

Mosman Council area - Total persons (Usual residence)	2016			2011			Change 2011 to 2016
	Number	%	Greater Sydney %	Number	%	Greater Sydney %	
Level of schooling							
Year 8 or below	223	1.0	4.1	224	1.0	4.8	-1
Year 9 or equivalent	557	2.4	4.8	545	2.4	5.5	+12
Year 10 or equivalent	1,889	8.1	17.1	2,141	9.5	19.6	-252
Year 11 or equivalent	1,032	4.4	5.0	973	4.3	5.3	+59
Year 12 or equivalent	17,796	75.8	60.0	16,629	74.1	55.0	+1,167
Did not go to school	43	0.2	1.4	26	0.1	1.3	+17
Not stated	1,925	8.2	7.7	1,895	8.4	8.5	+30
Total persons aged 15+	23,465	100.0	100.0	22,433	100.0	100.0	+1,032

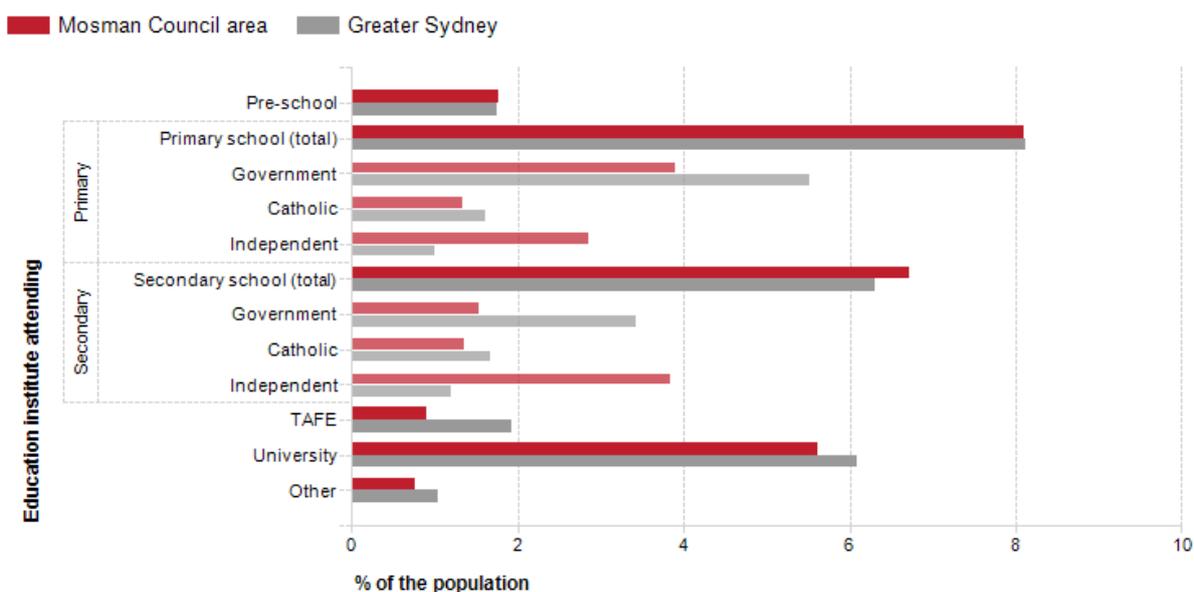
Source: Australian Bureau of Statistics, [Census of Population and Housing](#) 2011 and 2016. Compiled and presented by [.id](#), the population experts.(Usual residence data)

Education institution attending

Mosman Council area - Total persons (Usual residence)	2016			2011			Change 2011 to 2016
	Number	%	Greater Sydney %	Number	%	Greater Sydney %	
Type of institution							
Pre-school	506	1.8	1.7	524	1.9	1.8	-18
Primary school	2,304	8.1	8.1	2,179	7.9	7.8	+125
Primary - Government	1,111	3.9	5.5	994	3.6	5.2	+117
Primary - Catholic	382	1.3	1.6	412	1.5	1.7	-30
Primary - Independent	811	2.8	1.0	773	2.8	1.0	+38
Secondary school	1,914	6.7	6.3	1,716	6.3	6.4	+198
Secondary - Government	436	1.5	3.4	260	0.9	3.6	+176
Secondary - Catholic	385	1.4	1.7	387	1.4	1.7	-2
Secondary - Independent	1,093	3.8	1.2	1,069	3.9	1.2	+24
TAFE	259	0.9	1.9	288	1.0	2.4	-29
University	1,600	5.6	6.1	1,522	5.5	5.2	+78
Other	218	0.8	1.0	222	0.8	0.9	-4
Not attending	19,608	68.8	68.3	18,836	68.6	68.3	+772
Not stated	2,071	7.3	6.5	2,165	7.9	7.1	-94
Total	28,480	100.0	100.0	27,452	100.0	100.0	+1,028

Source: Australian Bureau of Statistics, [Census of Population and Housing](#) 2011 and 2016. Compiled and presented by [.id](#), the population experts.(Usual residence data)

Education institution attending, 2016



Source: Australian Bureau of Statistics, Census of Population and Housing, 2016 (Usual residence data)
Compiled and presented in profile.id by .id, the population experts.



Qualifications

- 13,766 people in Mosman had a tertiary qualification in 2016. At 48.8% (11,453), almost half the population 15 years and over had a Bachelor or higher degree, compared with Greater Sydney at 28.3%.
- At 6.9% (1,629), Mosman had a smaller percentage of people with vocational qualifications than Greater Sydney at 15.1%.

Employment

- 14,001 residents were employed, of which 66% worked full time and 32% worked part time. At 3.9% (568), Mosman had a lower unemployment rate than Greater Sydney at 6%.
- The major industry sectors of employment were Professional, Scientific and Technical Services at 19.4% (2,728); Financial and Insurance Services at 13.8% (1,930); and Health Care and Social Assistance at 10% (1,399). In combination, these three industries employed 6,057 people or 43.2% of the total employed resident population.
- The largest occupations for Mosman residents were Professionals at 39.5% (5,530); Managers at 24% (3,365); and Clerical and Administrative Workers at 12% (1,687).
- In combination these 3 occupations accounted for 10,582 or 75.6% of employed residents.
- Of the 8,713 people who work in Mosman, 33.2% also live in Mosman, 20% live in the Northern Beaches, and 9% live in North Sydney LGA. 10,745 or 77.1% of Mosman's working residents travel outside the municipality to work, with the major LGA work locations being Sydney at 38.6%; Mosman at 20.8%; North Sydney at 12.7%; Northern Beaches at 5% and Willoughby at 4.9%.

Travel to Work

- The main methods for travel to work in 2016 for residents were private vehicle at 44.3% (6,205); public transport at 31.1% (4,362), and riding & walking to work at 5.4% (759).

Disability

- 878 people or 3.1% of the population in the Mosman Council area in 2016, reported needing help in their day-to-day lives due to disability (increasing from 2.9% in 2011). This was less

than the Greater Sydney average of 4.9% and was less for every age group than Greater Sydney, markedly so in the older age groups.

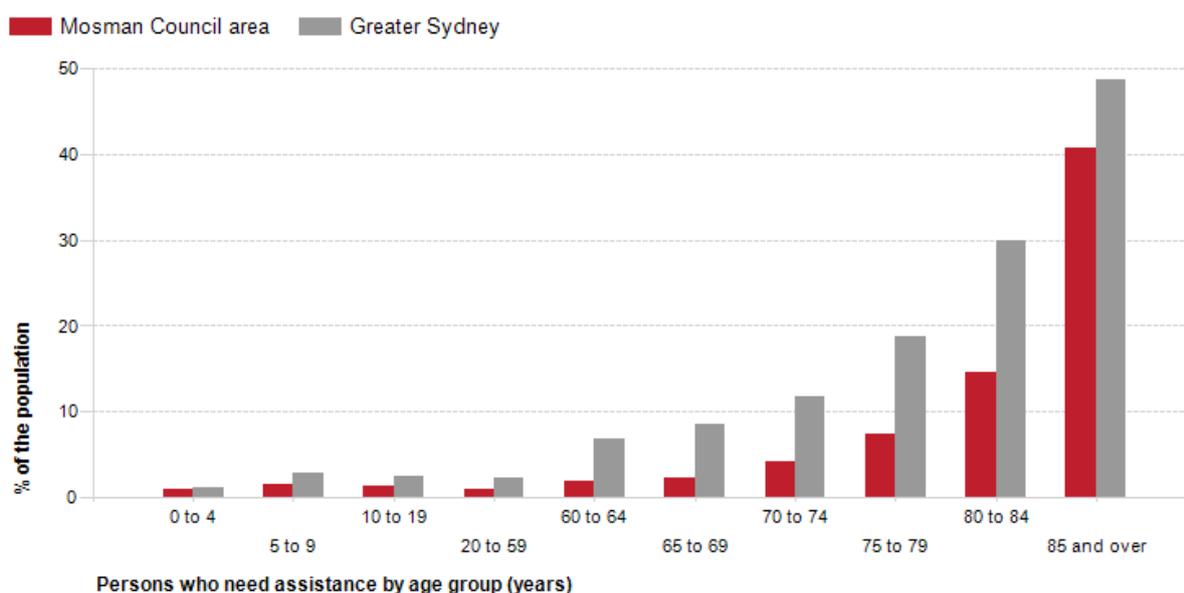
- The major differences in the age groups reporting a need for assistance in the Mosman Council area and Greater Sydney were:
- A *smaller* percentage of persons aged 80 to 84 (14.6% compared to 29.9%)
- A *smaller* percentage of persons aged 75 to 79 (7.4% compared to 18.7%)
- A *smaller* percentage of persons aged 85 and over (40.7% compared to 48.6%)
- A *smaller* percentage of persons aged 70 to 74 (4.1% compared to 11.8%)

Need for assistance with core activities

Mosman Council area - Persons (Usual residence)	2016			2011			Change 2011 to 2016
	Number	% of total age group	Greater Sydney %	Number	% of total age group	Greater Sydney %	
Assistance needed by age group (years)							
0 to 4	13	0.9	1.1	8	0.5	0.9	+5
5 to 9	27	1.5	2.8	16	1.0	2.3	+11
10 to 19	39	1.2	2.5	25	0.8	1.9	+14
20 to 59	125	0.8	2.2	90	0.6	2.0	+35
60 to 64	27	1.8	6.7	27	1.6	6.2	0
65 to 69	36	2.2	8.5	31	2.1	7.7	+5
70 to 74	58	4.1	11.8	44	4.7	11.4	+14
75 to 79	67	7.4	18.7	54	8.0	18.1	+13
80 to 84	94	14.6	29.9	129	19.2	27.7	-35
85 and over	328	40.7	48.6	368	43.9	48.4	-40
Total persons needing assistance	878	3.1	4.9	792	2.9	4.4	+86

Source: Australian Bureau of Statistics, [Census of Population and Housing](#) 2011 and 2016. Compiled and presented iprofile.id by [.id](#), the population experts. (Usual residence data)

Need for assistance with core activities, 2016



Source: Australian Bureau of Statistics, Census of Population and Housing, 2016 (Usual residence data)
Compiled and presented in profile.id by .id, the population experts.



Income - Individuals

- Overall, 34.4% of the population earned a high income, (\$1750 or more per week) and 23.7% earned a low income (\$499 or less per week), compared with 14.4% and 36.1% respectively for Greater Sydney.
- The major differences between the Mosman Council area's individual incomes and Greater Sydney's individual incomes were:
 - A *larger* percentage of persons who earned \$3000 or more (19.4% compared to 4.5%)
 - A *larger* percentage of persons who earned \$2000-\$2999 (10.4% compared to 6.1%)
 - A *smaller* percentage of persons who earned \$300-\$399 (3.4% compared to 7.4%)
 - A *smaller* percentage of persons who earned \$400-\$499 (3.9% compared to 7.1%)

Weekly individual income

Mosman Council area - Persons aged 15+ (Usual residence)	2016		
	Number	%	Greater Sydney %
Weekly gross income			
Negative Income/ Nil income	2,208	9.4	11.3
\$1-\$149	826	3.5	4.0
\$150-\$299	808	3.4	6.3
\$300-\$399	798	3.4	7.4
\$400-\$499	914	3.9	7.1
\$500-\$649	907	3.9	6.6
\$650-\$799	1,053	4.5	6.9
\$800-\$999	1,308	5.6	8.0
\$1,000-\$1249	1,601	6.8	8.5
\$1250-\$1499	1,381	5.9	6.1
\$1500-\$1749	1,463	6.2	5.3
\$1750-\$1999	1,079	4.6	3.8
\$2000-\$2999	2,440	10.4	6.1
\$3000 or more	4,557	19.4	4.5
Not stated	2,133	9.1	8.2
Total persons aged 15+	23,476	100.0	100.0

Source: Australian Bureau of Statistics, [Census of Population and Housing](#) 2016. Compiled and presented in profile.id by [.id](#), the population experts. (Usual residence data)

Income - Households

- Median weekly household income was \$2,504 (compared to \$1,745 for Greater Sydney)
- 33% of households earned an income of \$2,500 or more per week in 2016.
- Analysis of household income levels in the Mosman Council area in 2016 compared to Greater Sydney shows that there was a larger proportion of high income households (those earning \$2,500 per week or more) and a lower proportion of low income households (those earning less than \$650 per week).
- Overall, 44.5% of the households earned a high income and 9.6% were low income households, compared with 28.3% and 15.1% respectively for Greater Sydney.
- The major differences between the household incomes of the Mosman Council area and Greater Sydney were:
 - A larger percentage of households who earned \$6,000-\$7,999 (9.5% compared to 2.5%)

- A larger percentage of households who earned \$3,500-\$3,999 (10.4% compared to 5.3%)
- A larger percentage of households who earned \$5,000-\$5,999 (5.9% compared to 2.7%)
- A smaller percentage of households who earned \$650-\$799 (2.7% compared to 5.5%)

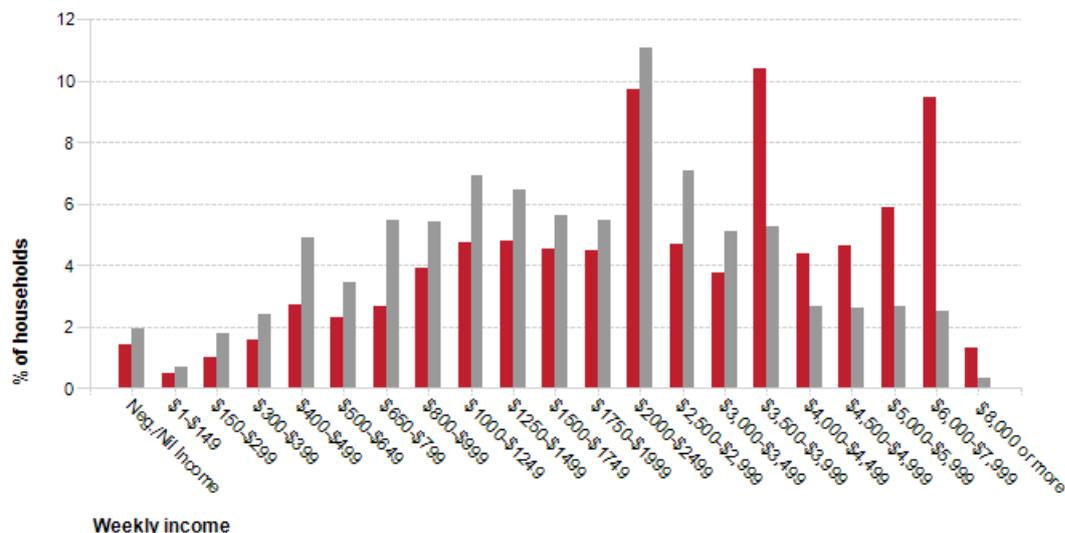
Weekly household income

Mosman Council area - Total households (Enumerated)	2016		
Weekly income	Number	%	Greater Sydney %
Neg./Nil Income	160	1.4	1.9
\$1-\$149	55	0.5	0.7
\$150-\$299	114	1.0	1.8
\$300-\$399	175	1.6	2.4
\$400-\$499	304	2.7	4.9
\$500-\$649	258	2.3	3.4
\$650-\$799	298	2.7	5.5
\$800-\$999	437	3.9	5.4
\$1000-\$1249	531	4.8	6.9
\$1250-\$1499	536	4.8	6.4
\$1500-\$1749	505	4.5	5.6
\$1750-\$1999	499	4.5	5.5
\$2000-\$2499	1,082	9.7	11.1
\$2,500-\$2,999	524	4.7	7.1
\$3,000-\$3,499	417	3.7	5.1
\$3,500-\$3,999	1,159	10.4	5.3
\$4,000-\$4,499	486	4.4	2.7
\$4,500-\$4,999	518	4.6	2.6
\$5,000-\$5,999	656	5.9	2.7
\$6,000-\$7,999	1,058	9.5	2.5
\$8,000 or more	146	1.3	0.3
Not stated	1,231	11.0	10.2
Total households	11,149	100.0	100.0

Source: Australian Bureau of Statistics, [Census of Population and Housing](#) 2016. Compiled and presented in profile.id by [.id](#), the population experts.(Enumerated data)

Weekly household income, 2016

■ Mosman Council area ■ Greater Sydney



Source: Australian Bureau of Statistics, Census of Population and Housing, 2016 (Enumerated data)
Compiled and presented in profile.id by [.id](#), the population experts.



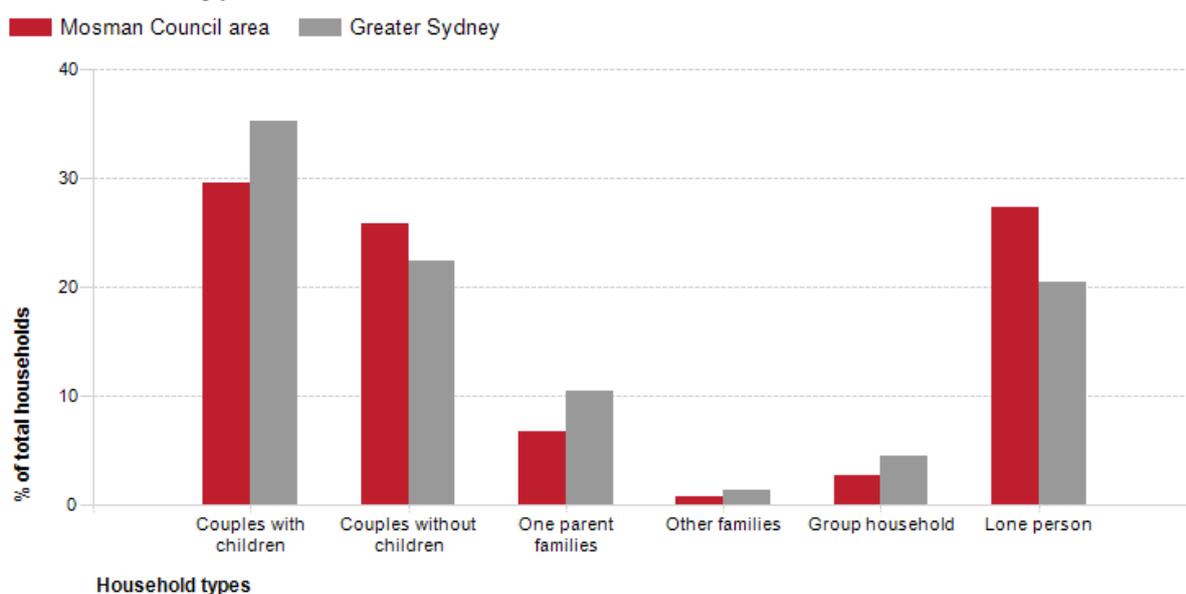
Households

- In the Mosman Council area, 30% of households were made up of couples with children in 2016, compared with 35% in Greater Sydney.
- Analysis of the household/family types in the Mosman Council area in 2016 compared to Greater Sydney shows that there was a lower proportion of couple families with child(ren) as well as a lower proportion of one-parent families. Overall, 29.6% of total families were couple families with child(ren), and 6.8% were one-parent families, compared with 35.3% and 10.4% respectively for Greater Sydney.
- There were a higher proportion of lone person households and a higher proportion of couples without children. Overall, the proportion of lone person households was 27.4% compared to 20.4% in Greater Sydney while the proportion of couples without children was 25.8% compared to 22.4% in Greater Sydney.
- The number of households in Mosman Council area increased by 204 between 2011 and 2016.
- The largest changes in family/household types in the Mosman Council area between 2011 and 2016 were couples with children (+271 households); couples without children (+155 households); and lone person (-156 households)
- There are 2,002 couples with young children in the Mosman Council area in 2016, comprising 17% of households.
- In the Mosman Council area, older couples without children account for 11% of total households in 2016 (compared with 8% in Greater Sydney).

Mosman Council area - Total households (Enumerated)	Household type			Household type			Change 2011 to 2016
	2016			2011			
Households by type	Number	%	Greater Sydney %	Number	%	Greater Sydney %	
Couples with children	3,505	29.6	35.3	3,234	27.8	34.8	+271
Couples without children	3,058	25.8	22.4	2,893	24.8	22.6	+165
One parent families	803	6.8	10.4	761	6.5	10.8	+42
Other families	87	0.7	1.3	103	0.9	1.4	-16
Group household	323	2.7	4.5	347	3.0	4.1	-24
Lone person	3,249	27.4	20.4	3,405	29.2	21.5	-156
Other not classifiable household	696	5.9	4.7	735	6.3	4.1	-39
Visitor only households	133	1.1	0.9	172	1.5	0.9	-39
Total households	11,854	100.0	100.0	11,650	100.0	100.0	+204

Source: Australian Bureau of Statistics, [Census of Population and Housing](#) 2011 and 2016. Compiled and presented by [.id](#), the population experts.(Enumerated data)

Household type, 2016



Source: Australian Bureau of Statistics, Census of Population and Housing, 2016 (Enumerated data)
Compiled and presented in profile.id by .id, the population experts.



Households with children by life stage

Mosman Council area - Households (Enumerated)	2016			2011			Change 2011 to 2016
	Number	%	Greater Sydney %	Number	%	Greater Sydney %	
Households with children							
Couples with children	3,505	29.6	35.3	3,234	27.8	34.8	+271
Couples with young children	2,002	16.9	18.8	1,936	16.6	18.3	+66
Couples with mixed-age children	398	3.4	4.7	424	3.6	4.9	-26
Couples with older children	1,105	9.3	11.8	874	7.5	11.6	+231
Single parents with children	803	6.8	10.4	761	6.5	10.8	+42
Single parents with young children	270	2.3	3.3	261	2.2	3.7	+9
Single parents with mixed-age children	75	0.6	1.2	73	0.6	1.3	+2
Single parents with older children	458	3.9	6.0	427	3.7	5.8	+31
Total households with children	4,308	36.3	45.8	3,995	34.3	45.6	+313
Total households	11,854	100.0	100.0	11,650	100.0	100.0	+204

Source: Australian Bureau of Statistics, [Census of Population and Housing](#) 2011 and 2016. Compiled and presented by [.id](#), the population experts. (Enumerated data). For Households with Children in the Mosman Council area, life stage is based on the age of children in the household. The age of the parent(s) is not taken into account. **Young children:** Children aged under 15 only; **Mixed age children:** One or more children under 15 and one or more children over 15 (must have 2 or more children); **Older children:** Children aged 15 and over only

Households without children by life stage

Mosman Council area - Households (Enumerated)	2016			2011			Change 2011 to 2016
	Number	%	Greater Sydney %	Number	%	Greater Sydney %	
Households without children							
Couples without children	3,058	25.8	22.4	2,893	24.8	22.6	+165
Young couples without children	1,069	9.0	8.3	1,048	9.0	8.1	+21
Middle-aged couples without children	736	6.2	6.0	812	7.0	6.9	-76
Older couples without children	1,253	10.6	8.1	1,033	8.9	7.6	+220
Lone person households	3,249	27.4	20.4	3,405	29.2	21.5	-156
Young lone persons	891	7.5	5.8	1,078	9.3	6.5	-187
Middle-aged lone persons	941	7.9	6.5	1,006	8.6	6.9	-65
Older lone persons	1,417	12.0	8.1	1,321	11.3	8.0	+96
Group households	323	2.7	4.5	347	3.0	4.1	-24
Total households without children	6,630	55.9	47.3	6,645	57.0	48.1	-15
Total households	11,854	100.0	100.0	11,650	100.0	100.0	+204

Source: Australian Bureau of Statistics, [Census of Population and Housing](#) 2011 and 2016. Compiled and presented by [.id](#), the population experts. (Enumerated data) For Households without Children in the Mosman Council area, life stage is based on the age of the household reference person (usually person 1 on the Census form): **Young**: Aged 15-44; **Middle-aged**: Aged 45-64; **Older**: Aged 65 and over

Housing Tenure

- 59% of households were purchasing or fully owned their home, including 25% with a mortgage
- 32% were renting , with 31% renting privately, and 0.8% in social housing
- Median weekly rent was \$576 (compared to \$447 for Greater Sydney)

Housing tenure

Mosman Council area - Households (Enumerated)	2016			2011			Change 2011 to 2016
	Number	%	Greater Sydney %	Number	%	Greater Sydney %	
Tenure type							
Fully owned	4,050	34.2	27.7	3,990	34.2	29.1	+60
Mortgage	2,942	24.8	31.5	2,852	24.5	33.2	+90
Renting	3,822	32.3	32.6	3,765	32.3	30.4	+57
Renting - Social housing	89	0.8	4.6	101	0.9	5.0	-12
Renting - Private	3,676	31.0	27.6	3,607	31.0	25.0	+69
Renting - Not stated	57	0.5	0.4	57	0.5	0.5	0
Other tenure type	86	0.7	0.8	97	0.8	0.8	-11
Not stated	947	8.0	7.4	946	8.1	6.5	+1
Total households	11,847	100.0	100.0	11,650	100.0	100.0	+197

Source: Australian Bureau of Statistics, [Census of Population and Housing](#) 2011 and 2016. Compiled and presented by [.id](#), the population experts. (Enumerated data)

Housing tenure, 2016



Source: Australian Bureau of Statistics, Census of Population and Housing, 2016 (Enumerated data)
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Housing Type

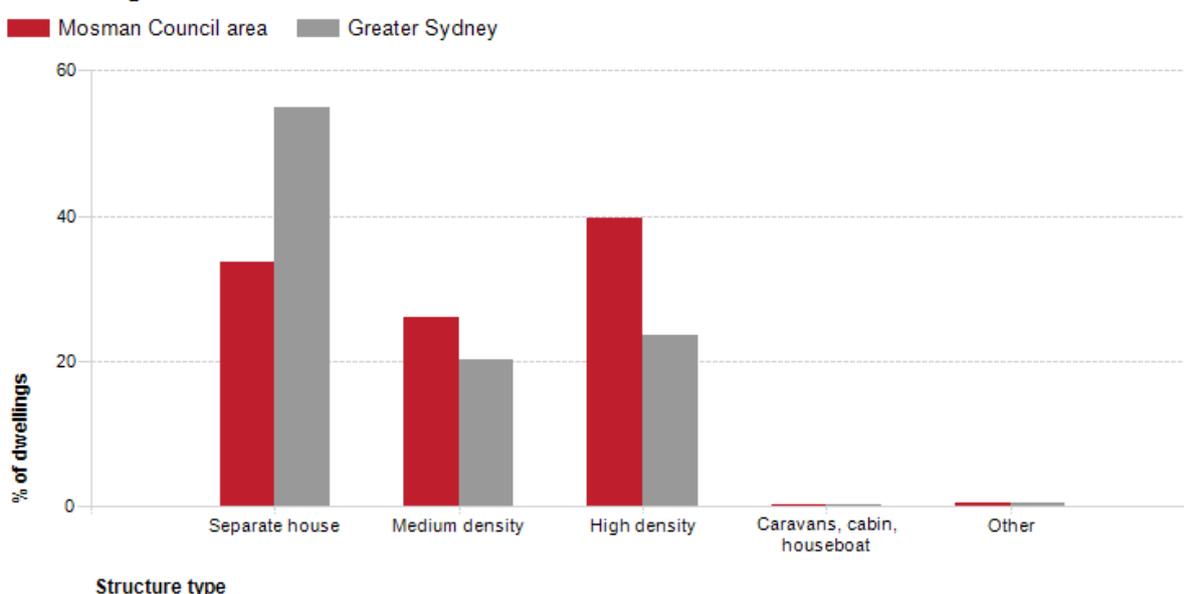
- In the Mosman Council area, 66% of the dwellings were medium or high density, compared to 44% in Greater Sydney
- In 2016, there were 4,446 separate houses in the area, 3,440 medium density dwellings, and 5,234 high density dwellings.
- Analysis of the types of dwellings in the Mosman Council area in 2016 shows that 33.6% of all dwellings were separate houses; 26.0% were medium density dwellings, and 39.6% were in high density dwellings, compared with 55.0%, 20.3%, and 23.5% in the Greater Sydney respectively.
- In 2016, a total of 89.5% of the dwellings in the Mosman Council area were occupied on Census night, compared to 92.5% in Greater Sydney. The proportion of unoccupied dwellings was 10.4%, which is larger compared to that found in Greater Sydney (7.3%).
- The total number of dwellings in the Mosman Council area increased by 330 between 2011 and 2016.
- The largest changes in the type of dwellings found in the Mosman Council area between 2011 and 2016 were:
 - Medium density (+315 dwellings)
 - Separate house (-300 dwellings)
 - High density (+280 dwellings)
 - Other (+51 dwellings)

Dwelling structure

Mosman Council area - Dwellings (Enumerated)	2016			2011			Change 2011 to 2016
	Number	%	Greater Sydney %	Number	%	Greater Sydney %	
Separate house	4,446	33.6	55.0	4,746	36.8	58.9	-300
Medium density	3,440	26.0	20.3	3,125	24.2	19.7	+315
High density	5,234	39.6	23.5	4,954	38.4	20.7	+280
Caravans, cabin, houseboat	8	0.1	0.3	3	0.0	0.2	+5
Other	59	0.4	0.5	8	0.1	0.4	+51
Not stated	33	0.2	0.4	55	0.4	0.1	-22
Total Private Dwellings	13,220	100.0	100.0	12,891	100.0	100.0	+329

Source: Australian Bureau of Statistics, [Census of Population and Housing](#) 2011 and 2016. Compiled and presented by [.id](#), the population experts. (Enumerated data)

Dwelling structure, 2016



Source: Australian Bureau of Statistics, [Census of Population and Housing](#), 2016 (Enumerated data)
Compiled and presented in profile.id by [.id](#), the population experts.

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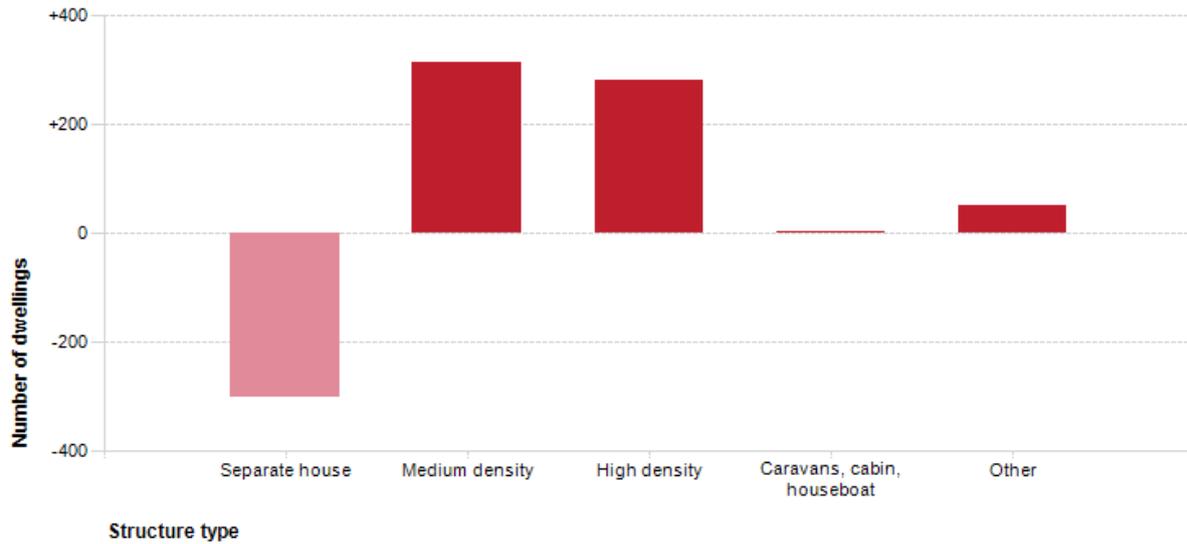
Dwelling type

Mosman Council area	2016			2011			Change 2011 to 2016
	Number	%	Greater Sydney %	Number	%	Greater Sydney %	
Occupied private dwellings	11,849	89.5	92.5	11,651	90.3	92.9	+198
Unoccupied private dwellings	1,372	10.4	7.3	1,242	9.6	6.9	+130
Non private dwellings	17	0.1	0.2	15	0.1	0.2	+2
Total dwellings	13,238	100.0	100.0	12,908	100.0	100.0	+330

Source: Australian Bureau of Statistics, [Census of Population and Housing](#) 2011 and 2016. Compiled and presented by [.id](#), the population experts. (Enumerated data)

Change in dwelling structure, 2011 to 2016

Mosman Council area



Source: Australian Bureau of Statistics, Census of Population and Housing, 2011 and 2016 (Enumerated data)
Compiled and presented in profile.id by .id, the population experts.



Internet Connection

- In 2016, 85.6% homes in the Mosman Council area had an internet connection compared with 81.4% in Greater Sydney.
- Between 2011 and 2016 the number of households with an internet connection increased by 626.
- There are 788 households with no internet connection.

Type of internet connection

Mosman Council area - Households	2016			2011			Change 2011 to 2016
	Number	%	Greater Sydney %	Number	%	Greater Sydney %	
Internet connection	10,148	85.6	81.4	9,522	81.7	76.5	+626
No internet connection	788	6.6	11.2	1,107	9.5	15.9	-319
Not stated	917	7.7	7.4	1,021	8.8	7.6	-104
Total households	11,853	100.0	100.0	11,650	100.0	100.0	+203

Source: Australian Bureau of Statistics, [Census of Population and Housing](#) 2011 and 2016. Compiled and presented by [.id](#), the population experts. (Enumerated data)

Volunteering

- Mosman has a relatively high volunteering rate with 26% of total population aged 15 years and over report doing some form of voluntary work in 2016, increasing from 23.5% in 2011 (+745), and comparing favourably with Greater Sydney at 16.7%.

Caring

- For unpaid care, 2,459 or 10.5% of total population aged 15 years and over report providing unpaid assistance to a person with a disability, long term illness or old age, increasing from 10.2% in 2011, and compared with 11.15 in Greater Sydney.

